Humana_®

SUBJECT LINE: Humana to exit Employer Group Commercial Medical Products business

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Humana has entered 2023 in a position of strength and is ready to progress into an exciting future, providing innovative, simple and quality experiences for our customers across our Government (Medicare Advantage, Medicaid and Military), Specialty and CenterWell healthcare services lines of business. Our future is bright, and our commitment to improving the health of those we serve is unwavering.

However, after a strategic and financial review of our Employer Group Commercial Medical business, Humana will be exiting the Employer Group Commercial Medical Products business. This includes all fully insured, self-funded and Federal Employee Health Benefit medical plans, as well as associated Commercial embedded and standalone Go365® products. You can find more information about our announcement <a href="https://example.com/here-employee-left-funded-employee-left-

Importantly, this change does not impact any Humana dental, vision, life or Group Medicare coverage you may have, and we'll work with you on keeping that in place to minimize disruption for your employees. There is nothing you need to do at this time.

In fact, no other Humana health plan offerings or any of our CenterWell™ healthcare services lines of business are materially impacted by this decision and will continue to operate as normal. This includes Group and Individual Specialty (Dental, Vision, Life, etc.), Medicare Advantage, Medicare Supplement, Group Medicare, Medicare Prescription Drug Plans, Medicaid and Military lines of business.

Be assured that nothing changes today and we will continue to provide the care, support, customer service and assistance you are accustomed to during this transition. Humana will be sharing more information with you in the coming weeks.

For now, we understand you may have questions and we are providing this <u>FAQ</u> to help. We thank you for your support and for allowing us to help improve and manage the health of your employees. Please reach out to your Humana representative with questions.

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