

# Centers for Medicare & Medicaid Services (CMS)

## Star Ratings measures

<b>Healthcare Effectiveness Data and Information Set (HEDIS®)</b>	
BCS	Breast Cancer Screening
COA	Care for Older Adults (COA)
COA–FSA	COA – Functional Status Assessment
COA–MDR	COA – Medication Review
COA–PNS	COA – Pain Screening
CBP	Controlling Blood Pressure
COL	Colorectal Cancer Screening
CDC	Comprehensive Diabetes Care (CDC)
CDC–HBA	CDC – Blood Sugar Controlled
CDC–EYE	CDC – Eye Exam
CDC–NEPH	CDC – Kidney Disease Monitoring
MRP	Medication Reconciliation Post-Discharge
OMW	Osteoporosis Management in Women who had a Fracture
PCR	Plan All-Cause Readmissions*
SPC	Statin Therapy for Patients with Cardiovascular Disease

<b>Consumer Assessment of Healthcare Providers and Systems (CAHPS®)</b>	
FLU	Annual Flu Vaccine
CC	Care Coordination
CS	Customer Service
GACQ	Getting Appointments and Care Quickly
GNC	Getting Needed Care
RHCQ	Overall Rating of Health Care Quality
RHP	Overall Rating of Health Plan
GNRx	Getting Needed Prescription Drugs (Part D)
RDP	Overall Rating of Drug Plan (Part D)

<b>Health Outcomes Survey (HOS)</b>	
IMPH	Improving or Maintaining Physical Health†
IMMH	Improving or Maintaining Mental Health†
MUI	Improving Bladder Control
PAO	Monitoring Physical Activity
FRM	Reducing the Risk of Falling

<b>Independent Review Entities (IRE)</b>	
AAF	Appeals Auto-Forward (Part D)
AU	Appeals Upheld (Part D)
PTD	Plan Making Timely Decisions About Appeals (Part C)
RAD	Reviewing Appeals Decisions (Part C)

<b>CMS (Part C)</b>	
FLIC	Call Center – Foreign Language Interpreter and TTY/TDD Availability
CHP	Complaints About the Health Plan
MLPC	Members Choosing to Leave the Plan
SNP	Special Needs Plan (SNP) Care Management

<b>CMS (Part D)</b>	
FLID	Call Center – Foreign Language Interpreter and TTY/TDD Availability
CHP	Complaints About the Drug Plan
DPQI	Drug Plan Quality Improvement
MPF	Medicare Plan Finder Accuracy
CMR	Medication Therapy Management (MTM) Program: Completion Rate for Comprehensive Medication Review (CMR)
MLPD	Members Choosing to Leave the Plan

<b>Patient Safety</b>	
MAC	Medication Adherence for Cholesterol (Statins)
MAD	Medication Adherence for Diabetes Medications
MAH	Medication Adherence for Hypertension (Renin-Angiotensin System [RAS] Antagonists)
SUPD	Statin Use in Persons with Diabetes

<b>Improvement Measures</b>	
HPQI	Health Plan Quality Improvement
DPQI	Drug Plan Quality Improvement

\* Measure temporarily on display page due to substantive changes. PCR will return for measurement year 2022.

† Measure removed by CMS MY2021 due to validity concerns related to the COVID-19 pandemic

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