



# Humana Discount Select

Vision program offered by EyeMed

**As a Humana member, you receive the Humana Discount Select program, which is offered by EyeMed, at no cost to you. The discount program gives you access to LensCrafters®, Pearle Vision®, Target Optical® and many private practitioners.**

When speaking with a provider or a Humana agent, be sure to reference:

- Discount plan name: **Humana Discount Select**
- Discount plan code: **9242587**

When speaking with a provider, be prepared to also share your Humana member ID card information.



## How to use the program

Not all providers on the network must accept discount programs. For the best experience, contact your preferred provider to confirm they accept the discount plan name and code listed above.

Here are the ways you can find a network provider:

- **Search using the online provider locator:** Go to **Humana.com** > Shop for Plans > choose option: Find an eye doctor (under Individual & Family) > choose option: EyeMed plan (Optimum, Focus, Advantage). Confirm the provider's discount-plan participation by contacting them directly.
- **By phone:** Call Humana's toll-free locator service at **866-995-9316**
  - When prompted, say the word "discount."
  - When prompted, press 2 to indicate you're not using a mobile phone (even if you are).
  - Tell the representative that you are looking for a provider associated with the discount plan name and code listed above.
  - Confirm the provider's discount-plan participation by contacting them directly.
- **LASIK and PRK providers by phone:** Call **844-608-2020**. Confirm the provider's discount-plan participation by contacting them directly.

# Vision discount program (retail prices may vary by location)

## Exams Discount

Routine exam \_\_\_\_\_ \$5 off

Contact lens exam \_\_\_\_\_ \$5 off

## Standard plastic lenses You pay

Single vision \_\_\_\_\_ \$50

Bifocal \_\_\_\_\_ \$70

Trifocal \_\_\_\_\_ \$105

## Lens options You pay

UV coating \_\_\_\_\_ \$15

Tint (solid and gradient) \_\_\_\_\_ \$15

Standard scratch resistant \_\_\_\_\_ \$15

Standard polycarbonate \_\_\_\_\_ \$40

Standard progressive (add-on to bifocal) \_\_\_\_\_ \$65

Standard anti-reflective coating \_\_\_\_\_ \$45

Other add-ons and services \_\_\_\_\_ 20% discount

## Frames

Discount available—40% off retail price—on all frames except when prohibited by the manufacturer.

## Contact lenses

Conventional lenses are 15% off retail price. Discount applied to materials only (excludes disposable).

## Laser vision correction\*

LASIK or PRK from U.S. Laser Network is 15% off retail price or 5% off promotional price.

## Service Frequency

Examination \_\_\_\_\_ unlimited

Frames \_\_\_\_\_ unlimited

Lenses \_\_\_\_\_ unlimited

Contact lenses \_\_\_\_\_ unlimited

**DISCOUNT ONLY – NOT INSURANCE** - Discounts are only available at participating providers. Not all providers participate in every plan or offer all services, and discounts on noncovered services may not be available through all providers, or in all states. Please verify with the provider that the discount will be accepted prior to use. The range of discounts will vary based upon the participating provider chosen to provide services. Retail prices may vary by location. Humana does not make payment for these services. You are obligated to pay for all services received, and you will receive a discount from the participating provider. These discount programs are not part of your insurance product. Service providers are solely responsible for the provision of products and services. Humana and its affiliates are not liable for product defects, provider negligence or other errors in the delivery of discount products or services.

You may receive a 20% discount on items purchased at participating providers that are not specifically covered by this discount design. The 20% discount may not be combined with any other discounts or promotional offers, and the discount does not apply to EyeMed providers' professional services or contact lenses. Members may contact their participating provider to determine if any discounts are available on non-covered services. Retail prices may vary by location.

For Texas members: To file a complaint, please call the Texas Department of Licensing and Regulation toll-free (in Texas) at **800-803-9202** or Relay Texas at **800-735-2989**.

### **Limitations/exclusions**

- Orthoptic or vision training, subnormal vision aids and any associated supplemental testing
- Medical and/or surgical treatment of the eye, eyes or supporting structures
- Corrective eyewear required by an employer as a condition of employment and safety eyewear unless specifically covered under plan
- Services provided as a result of any workers' compensation law
- Discount not available on frames when the manufacturer prohibits a discount
- Providers not required to accept discounts on non-covered services

This communication provides a general description of certain identified insurance or non-insurance benefits provided under one or more of our health benefit plans. Our health benefit plans have exclusions and limitations and terms under which the coverage may be continued in force or discontinued. For costs and complete details of the coverage, refer to the plan document or call or write your Humana insurance agent or the company. In the event of any disagreement between this communication and the plan document, the plan document will control.

EyeMed is a third party vendor. Humana's contract with EyeMed does not release a member of any obligations under the policy or change the terms of the policy. Participation in the EyeMed program is voluntary. All representations and warranties contained in this marketing material are made solely by EyeMed, not Humana. Humana and EyeMed, including each party's respective affiliates and subsidiaries, are independent, nonaffiliated entities. Humana, its parent and affiliates are not liable to members for the negligent provision of services by EyeMed.

## Important

### At Humana, it is important you are treated fairly.

Humana Inc. and its subsidiaries do not discriminate or exclude people because of their race, color, national origin, age, disability, sex, sexual orientation, gender, gender identity, ancestry, ethnicity, marital status, religion, or language. Discrimination is against the law. Humana and its subsidiaries comply with applicable Federal Civil Rights laws.

If you believe that you have been discriminated against by Humana or its subsidiaries, there are ways to get help.

- You may file a complaint, also known as a grievance:  
Discrimination Grievances, P.O. Box 14618, Lexington, KY 40512-4618  
If you need help filing a grievance, call **866-427-7478** or if you use a **TTY**, call **711**.
- You can also file a civil rights complaint with the **U.S. Department of Health and Human Services**, Office for Civil Rights electronically through their Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or at **U.S. Department of Health and Human Services**, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, DC 20201, **800-368-1019**, **800-537-7697 (TDD)**. Complaint forms are available at <https://www.hhs.gov/ocr/office/file/index.html>.
- **California residents:** You may also call California Department of Insurance toll-free hotline number: **800-927-HELP (4357)**, to file a grievance.

### Auxiliary aids and services, free of charge, are available to you. 866-427-7478 (TTY: 711)

Humana provides free auxiliary aids and services, such as qualified sign language interpreters, video remote interpretation, and written information in other formats to people with disabilities when such auxiliary aids and services are necessary to ensure an equal opportunity to participate.

### Language assistance services, free of charge, are available to you. 866-427-7478 (TTY: 711)

**Español (Spanish):** Llame al número arriba indicado para recibir servicios gratuitos de asistencia lingüística.

**繁體中文 (Chinese):** 撥打上面的電話號碼即可獲得免費語言援助服務。

**Tiếng Việt (Vietnamese):** Xin gọi số điện thoại trên đây để nhận được các dịch vụ hỗ trợ ngôn ngữ miễn phí.

**한국어 (Korean):** 무료 언어 지원 서비스를 받으려면 위의 번호로 전화하십시오.

**Tagalog (Tagalog – Filipino):** Tawagan ang numero sa itaas upang makatanggap ng mga serbisyo ng tulong sa wika nang walang bayad.

**Русский (Russian):** Позвоните по номеру, указанному выше, чтобы получить бесплатные услуги перевода.

**Kreyòl Ayisyen (French Creole):** Rele nimewo ki pi wo la a, pou resevwa sèvis èd pou lang ki gratis.

**Français (French):** Appelez le numéro ci-dessus pour recevoir gratuitement des services d'aide linguistique.

**Polski (Polish):** Aby skorzystać z bezpłatnej pomocy językowej, proszę zadzwonić pod wyżej podany numer.

**Português (Portuguese):** Ligue para o número acima indicado para receber serviços linguísticos, grátis.

**Italiano (Italian):** Chiamare il numero sopra per ricevere servizi di assistenza linguistica gratuiti.

**Deutsch (German):** Wählen Sie die oben angegebene Nummer, um kostenlose sprachliche Hilfsdienstleistungen zu erhalten.

**日本語 (Japanese):** 無料の言語支援サービスをご要望の場合は、上記の番号までお電話ください。

**فارسی (Farsi)**

برای دریافت تسهیلات زبانی بصورت رایگان با شماره فوق تماس بگیرید.

**Diné Bizaad (Navajo):** Wóda hí béésh bee hani'í bee wolta'ígíí bich'í' hódílnih éí bee t'áá jiik'eh saad bee áká'ánída'áwo'déé nika'adoowol.

**العربية (Arabic)**

الرجاء الاتصال بالرقم المبين أعلاه للحصول على خدمات مجانية للمساعدة بلغتك