



Compliance Requirements for Healthcare Providers Who Are Unable to Register Online

If your organization is unable to register on **Availity.com**, please review the following materials:

1. **Compliance Policy for Contracted Healthcare Providers and Business Partners**

- [Compliance Policy for Contracted Healthcare Providers and Third Parties](#)
English
- [Compliance Policy for Contracted Healthcare Providers and Third Parties](#)
Spanish

2. **Ethics Every Day for Contracted Healthcare Providers and Business Partners**

- [Ethics Every Day for Contracted Healthcare Providers and Third Parties](#)
English)
- [Ethics Every Day for Contracted Healthcare Providers and Third Parties](#)
Spanish

3. **Fraud, waste and abuse (FWA) training**

Organizations are responsible for developing training on this topic or adopting training from another source. Applicable content from Humana's compliance policy and standards of conduct may be integrated into your training.

4. **Medicaid compliance training**, if applicable:

- [2022 Humana Medicaid Provider Orientation and Training – Florida](#)
- [2022 Medicaid Provider Training – Illinois](#)
- [2022 Humana Medicaid Orientation Training – Illinois](#)
- [2022 Humana Medicaid Provider Orientation and Training – Kentucky](#)
- [2022 Humana Medicaid Provider Orientation – Ohio](#)
- [2022 Humana Medicaid Provider Orientation and Training – South Carolina](#)

Applicable to each Medicaid state listed above:

- [2022 Health, Safety and Welfare Training](#)
 - [For Ohio specifically](#)
- [2022 Cultural Competency Training](#)



- **Special needs plans (SNP) training**, if applicable
 - [Humana 2022 SNP Training – English](#)
 - [Puerto Rico SNP Training – Spanish](#)

Completion of Requirements – Attestation

- Physicians and other healthcare providers serving Medicare patients are NOT required to submit attestations for compliance, standards of conduct or fraud, waste and abuse training. However, Humana reserves the right to request evidence at any time that training is occurring and being tracked and that there are corresponding documented processes.
 - Providers serving patients with Humana Healthy Horizons™ Medicaid plans in Florida, Kentucky and/or South Carolina or patients with Humana Illinois Medicare-Medicaid plans must submit an attestation to certify adherence to Medicaid training requirements. After you have reviewed the documents that apply to your organization, please print and complete the applicable Medicaid training attestation form(s) and send the form(s) back to Humana using one of the means cited at the bottom of each form:
 - Florida – [Medicaid Training Attestation form](#)
 - Illinois – [Medicaid Training Attestation form](#)
 - Kentucky – [Medicaid Training Attestation form](#)
 - Ohio – [Medicaid Training Attestation form](#)
 - South Carolina – [Medicaid Attestation form](#)
5. If you are providing care to patients with Special Needs Plans (SNPs), please complete and submit the applicable form:
- [SNP training attestation form \(English\)](#)
 - [SNP training attestation form \(Puerto Rico\)](#)
6. Each applicable attestation should be completed at the contract level; as such, if your organization has multiple Tax Identification Numbers (TINs) under one group contract, please complete one form for each applicable training and list each TIN.
7. Sample scenarios:
- If your organization supports a Humana Medicaid plan and a SNP in Florida, submit two attestation forms, one for Florida Medicaid training and one for SNP training.

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- If your organization supports a Humana SNP in one state, but no Medicaid plan administered by Humana, submit only the SNP training attestation.
- If your organization supports a Medicaid plan in Kentucky and/or South Carolina, submit separate, state-specific Medicaid training attestation forms.