

For healthcare providers who are unable to register online, please review the training modules below and complete the respective attestations listed on this page:

If your organization is unable to register on **Availity.com**, please review the following materials:

1. Compliance Policy for Contracted Healthcare Providers and Business Partners

- **Compliance Policy for Contracted Healthcare Providers and Third Parties** (English)
- **Compliance Policy for Contracted Healthcare Providers and Third Parties** (Spanish)

2. Ethics Every Day for Contracted Healthcare Providers and Business Partners

- **Ethics Every Day for Contracted Healthcare Providers and Third Parties** (English)
- **Ethics Every Day for Contracted Healthcare Providers and Third Parties** (Spanish)

3. Fraud, waste and abuse (FWA) training

Organizations are responsible for developing training on this topic or adopting training from another source. Applicable content from Humana's Compliance Policy and Standards of Conduct may be integrated into your training.

4. Medicaid compliance training, if applicable:

- **Humana Medicaid Provider Orientation and Training** – Florida
- **Medicaid Provider Training** – Illinois
- **Humana Medicaid Orientation Training** – Illinois
- **Humana Medicaid Provider Orientation Training** – Indiana
- **Humana Medicaid Provider Orientation and Training** – Kentucky
- **Humana Medicaid Provider Orientation and Training** – Louisiana
- **Humana Medicaid Provider Orientation** – Ohio
- **Humana Medicaid Provider Orientation and Training** – South Carolina

Applicable to each Medicaid state listed above:

Health, Safety and Welfare Training

- **Health, Safety and Welfare** - Indiana
- **Health, Safety and Welfare** - Ohio
- **Health, Safety and Welfare Training** – all other states

Cultural Competency Training

- **Cultural Competency Training** – Indiana
- **Cultural Competency Training** – all other states

5. Special Needs Plans (SNP) training, if applicable

- **Humana SNP Training** (English)
- **Puerto Rico SNP Training** (Spanish)

Completion of Requirements – Attestation

- Physicians and other healthcare providers serving Medicare patients are NOT required to submit attestations for compliance, standards of conduct or fraud, waste and abuse training. However, Humana reserves the right to request evidence at any time that training is occurring and being tracked and that there are corresponding documented processes.
- Providers serving patients with Humana Healthy Horizons[®] Medicaid plans in Florida, Kentucky, Louisiana, Ohio or South Carolina, or patients with Humana Illinois Medicare-Medicaid dual plans, must submit an attestation to certify adherence to Medicaid training requirements. After you have reviewed the documents that apply to your organization, please complete the applicable Medicaid training attestation form(s) and email the form(s) back to Humana using the email address cited at the bottom of each form:
 - Florida – **Medicaid Training Attestation form**
 - Illinois – **Medicaid Training Attestation form**
 - Indiana – **Medicaid Training Attestation form**
 - Kentucky – **Medicaid Training Attestation form**
 - Louisiana – **Medicaid Training Attestation form**
 - Ohio – **Medicaid Training Attestation form**
 - South Carolina – **Medicaid Training Attestation form**
- 6. If you are providing care to patients with a Medicare Advantage SNP, please complete the applicable SNP attestation form and send to Humana using the email address cited on the applicable form:
 - **SNP training attestation form** (English)
 - **SNP training attestation form** (Puerto Rico)
- 7. Each applicable attestation should be completed at the contract level. As such, if your organization has multiple Tax Identification Numbers (TINs) under one group contract, please complete 1 form for each applicable training and list each TIN.
- 8. Sample scenarios:
 - If your organization supports a Humana Medicaid plan and a SNP in Florida, submit 2 attestation forms: one for Florida Medicaid training and one for SNP training.
 - If your organization supports a Humana SNP in 1 state, but no Medicaid plan administered by Humana, submit only the SNP training attestation.
 - If your organization supports a Medicaid plan in Kentucky and/or South Carolina, submit separate, state-specific Medicaid training attestation forms.