

APPLICATION FOR SHORT TERM DISABILITY INCOME BENEFITS

This application package is divided into four sections, as follows:

Section I Employer's Statement - to be completed by the **employer's** authorized representative.

Section II Employee's Statement - to be completed by the employee who is applying for Short

Term Disability Benefits

Section III Authorization to Obtain Information - to be signed by the employee.

Section IV Attending Physician's Statement - to be completed by the Healthcare Provider who is

treating the employee.

Please fax the completed form to:

Kanawha Insurance Company P.O. Box 14294

Telephone: (800) 957-7121 Fax Number: (855) 864-0530

Lexington, KY 40512-4294

Please verify if the employee qualifies for any other group benefits through Kanawha Insurance Company and submit the claim accordingly.

PLEASE SEE THAT ALL SECTIONS ARE FULLY COMPLETED AND SIGNED. FORWARD THE COMPLETED APPLICATION TO YOUR KANAWHA INSURANCE COMPANY BENEFIT MANAGEMENT SERVICE CENTER.

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Kanawha Insurance Company
P.O. Box 14294
Lexington, KY 40512-4294
Telephone: (800) 957-7121

Fax Number: (855)864-0530

APPLICATION FOR SHORT TERM DISABILITY INCOME BENEFITS



Section I - Employer's Section - To Be Completed by the Employer

This claim is for (Employee's Name		<u> </u>	ecurity Number	Date of Birth				
Employee's Address (Street, City, S	State, Zip)			Telephone Number				
				()				
A. Information About the Emplo	oyer							
Company's Name								
Address (Street, City, State, Zip)								
No. 10 11 11 11 11 11 11 11 11 11 11 11 11								
Name and Address of Division Wh	nere Employee vvorks (if d	ifferent from above)						
Group Policy Number	Class	Location						
Group Folicy Number	Class	Location						
B. Information About the Emplo	-							
Date employee was hired Date	te employee became insu	red under this plan		union member? Yes No ion and local number:				
				Ton and rood named.				
What was the employee's regularly			Otto					
· · · · · · · · · · · · · · · · · · ·	Schedule		Other:					
IS EMPLOYEE ENROLLED IN KANAV				S," EFFECTIVE DATE				
Was the employee's STD insurance	ce issued on the basis of a	Personal Health Sta	atement? Ye	es No If "Yes, attach copy.				
Was the employee insured under y	your prior STD policy?	Yes No						
If "Yes," please provide the inclusi	ve date of coverage. Fr	rom	Through					
Was the employee on Qualified Fa	amily Leave when disabilit	y began? Yes	No					
Did STD & LTD insurance continue	e while on Family Leave?	Yes No	_					
Date Leave of Absence started un	der Family Leave Act:							
C. Information Needed for With	hholding and Reporting	Taxes						
What percent of this employee's	STD benefit is taxable? _	%.						
What percentage, if any, do you co		•	?%					
Does the employee contribute tow	•	oremium? Yes	No. If "Yes,	," at what percent?%.				
Is it on a Pre or Post-ta What percent of this employee's L		%						
Does the employee contribute tow			No. If "Yes.	," at what percent? %				
Is it on a Pre or Post-tax								
D. Information About the Claim		av at work? (Please	attach a conv of the	employee's job description)				
What was the employee's permanent job on his or her last day at work? (Please attach a copy of the employee's job description.)								
Last day ampleyed actually worked:								
Last day employee actually worked: On that day, did the employee work a full day? Yes No If "No," how many hours were worked?								
Why did employee stop working?	in ito, non many in	ouro workou.						
, , , , , , , , , , , , , , , , , , , ,								
Is the employee's condition work re	elated? Yes N	No						
Has a claim been filed with Work	ers' Compensation?	Date employe	ee is expected to re	turn to work?				
Yes No	a an inium, an accession (Co.)	Full time?	Yes No					
If "Yes," send initial report of illnes	s or injury or award notice	.						

E. Information	n About Salary																		
Employee's w	eekly/hourly rate of pay: \$		_																
Will/Is Employ	ree receive(ing) Workers' Comp	ensation Pa	yment	ts?	_ Y	'es		No											
Weekly Amount: \$ Date Payments Start: Date Payments Will End:																			
Is employee receiving Salary Continuance? Yes No or Sick Leave? Yes No																			
Weekly Amou	Weekly Amount: \$ Date Payments Start: Date Payments Will End:																		
F. Information	on About the Physical Aspec	ts of the Em	ploye	e's Jo	b														
Check the items below that relate to the employee's job and complete the information requested. Select either majority of workday or sporadically.																			
Majority of Sporadically Sporadically Sporadically Sporadically Circle time for each section below Sporadically Circle time fo																			
Activity	workday (with standard breaks)	throughout da	roughout day Hours at one time Total hours/8 hour																
Sit	or			1	2	3 4	. (5	6	7 8	8	1	2	3	4	5	6	7	8
Stand	or			1	2	3 4	1 (5	6	7 8	3	1	2	3	4	5	6	7	8
Walk	or			1	2	3 4	5	5 (6	7 8	3	1	2	3	4	5	6	7	8
Can the job	be performed alternating sitting	g and standi	ng? [Yes		No													
	Activity	Never	Occas	ionally 3%)	Fre	quentl 34-67%	χ	Cor	าsta 8-10	ntly 00%)									
Driving			(1-5	70)	(,			JO 70)									
Balancing			Ē	1		П		Ī											
Bending a	t Waist		Ī	1															
Kneeling/0	Crouching								ī										
Crawling																			
Climbing																			
Lift/Carry/	Push/Pull: Task Description	(Describe o	bject	moved	l an	d any	me	cha	nic	al ass	sista	ance	in th	ne la	st co	olun	nn)		
Lifting				lbs.		I	bs.			lbs.									
Carrying				lbs.			lbs.			lbs.									
Pushing/F	•			lbs.	1		lbs.			lbs.									
	tremity Activity (not load be	aring)Specif	y rig	ht (R)	or le	eft (L)	if n	ot b	ilat	eral)	D	escr	ribe ta	ask	perf	orm	ed		
	oulation (fingering, keyboard)					Щ			L										
	ipulation (grip/grasp, handle)			<u> </u>							_							_	
	tend arms) above shoulder tend arms) below shoulder								L	<u> </u>								_	
	workbench level																		
G. Informati	on About the Job as it Rela	ates to the	Disab	ility															
Can the job b	be modified to accommodate th	e disability e	ither t	empora	arily	or per	mar	nentl	y?		Ye	s [No	o I	f "Ye	s." e	slaxe	in.	
		•		-	-	-			-		J	_				ŕ	•		
1- 34 351- 4	#th	- i d - i 41		,					_						, 0				
	o offer the employee assistance	e in doing the	e Job	(e.g.,	throu	igh the	use	e of te	echr	nology	or p	erso	nal as	sistai	nce)'?	,			
Yes	No If "Yes," explain.																		
H. Signature																			
ii. Signature																			
Name (Pleas	se print or type)				-	Title													—
()	. , ,																		
Signature						Data													
Signature						Date													
()						()												
Area Code	Telephone Number					Area (Code	e Fa	1 xe	Numh	er								

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Kanawha Insurance Company

P.O. Box 14294

Lexington, KY 40512-4294 Telephone: (800) 957-7121

APPLICATION FOR SHORT TERM DISABILITY INCOME BENEFITS

Humana.

the proper withholding form.

Fax Number: (855)864-0530

A. Information Abou	t You - (BE SURE TO A	ANSWER ALL QUEST			RE TO DO			
Last name:	First:	Middle Initial:	Gen		Female	Date o	of Birth:	Social Security Number
Address: (Street, City, S	State & Zip)		<u> </u>	<u>Ma</u> rital	Status:		. 🖂	·
Personal Cell Telepho	ne Number: ()	Δ	lternate	Sin	gle ne Numb	Married	, , , , , , , , , , , , , , , , , , ,	Widowed Divorce
-	horization to leave confid	dential medical and be	nefit in	formation	on your		al cell p	hone? Yes No
Signature		Date	E-Mail	Address:				
		Mail is used to provide re	egistratio	n instructi	ons and im	portant	status u	pdates.
B. For an Injury, ans When (i.e., date/time), v	swer the following que where and how did the in	estions jury occur?						
	or Pregnancy, answe	er the following que	stions	1				
Name of Provider:				Date y	ou were f	first trea	ated by	a Provider: (MM/DD/YYY
Address of Provider:	(Street, City, State & Zip)						Telep (hone Number:)
Before you stopped wo	orking, did your condition	n require you to chang	e your j	ob, or the	e way you	did yo	ur job?	Yes No
What aspect of your c	ondition made you unab	le to work?						
Are you receiving or e		Compensation St and name and	ate Dis	•		ault Dis	sability	Other
Weekly Amount: \$		Date Payments Start:			D	ate Pay	yments	Will End:
Is your condition relate	ed to work activities or yo	our workplace? Y	es	No If '	Yes," exp	olain:		
Have you filed, or do y	ou intend to file a Worke	ers' Compensation clai	m? [Yes	No If	"No," e	xplain:	
D. Information About	the Disability							
Last day you worked t	pefore the disability: Di	d you work a full day?	Ye	s N	o If "N	o," expl	ain:	
Your Employer: (includ	e division, if applicable)							
If you have not returned	ed to work, do you exped	ct to? Yes	No D	ate you	were first	unable	to work	··
Since that date, have	you done any work?	Yes No		time	Full tir	me		
Name of employer and		or employer and amou	int Can			 ·		
E. Information About	Tax Withholding							
report to your employer withheld, if any, and you to be withheld per bene the entire cost of the ST any federal income tax	to withhold federal inco at the end of each caler ur social security numbe efit check. Whole dollars ID premium, but on Posi withholding from your ch	ndar year showing you r. If you want us to wit only (minimum is \$ 20 t-tax basis per Section neck. Puerto Rico resi	r name hhold to 0.00 peo C of the dents n	, total an ax, pleas week). le Emplo nay not re	nount of been indicate Solution Solution	enefits on the 00. ement,	paid to line bel IMP(you will ig.	you, total amount low the dollar amount ORTANT: If you pay I not be able to request
to withhold state incom	owa and the District of e tax. We must withhold olding Certificate from y	at a state mandated	rate (w	hich may	be highe	r than y	ou nee	

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Note to residents of Nebraska, Rhode Island and South Carolina: Should you choose federal income tax withholding, your state requires us to withhold state income tax. We must withhold at a state mandated rate (which may be higher than you need) until we receive a signed federal Form W -4, Employee's Withholding Allowance Certificate, from you. You may go to www.irs.gov to obtain

Signature - Please read the statement that applies to your state of residence and sign the bottom of the page.

With the exception of any source(s) of income reported above in this form, I certify by my signature that I have not received and am not eligible to receive any source of income, except for my disability benefits from this plan. Further, I understand that should I receive income of any kind or perform work of any kind during any period Kanawha Insurance Company herein after called "The Company," and/or its Third Party Administrator, hereinafter called "TPA," has approved my disability claim, I must report all details to The Company and/or its TPA, immediately. If I receive disability income benefits greater than those which should have been paid, I understand that I will be required to provide a lump sum repayment to the Plan. The Company and/or its TPA has the option to reduce or eliminate future disability payments in order to recover any overpayment balance that is not remibursed.

For residents of all states EXCEPT Arizona, California, Colorado, Florida, Kentucky, Maine, Maryland, New Jersey, New York, Oregon, Pennsylvania, Puerto Rico, Tennessee, Virginia and Washington: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

For Residents of Arizona: For your protection Arizona law requires the following statement to appear on this form. Any person who knowingly presents a false or fraudulent claim for payment of a loss is subject to criminal and civil penalties.

For Residents of California: For your protection, California law requires the following to appear on this form: Any person who knowingly presents false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

For residents of Colorado: It is unlawful to knowingly provide false, incomplete, or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment, fines, denial of insurance, and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete, or misleading facts or information to a policyholder or claimant for the purpose of defrauding or attempting to defraud the policyholder or claimant with regard to a settlement award payable from insurance proceeds shall be reported to the Colorado Division of Insurance within the Department of Regulatory Agencies.

For residents of Florida: Any person who knowingly and with intent to injure, defraud, or deceive any insurer files a statement of claim or an application containing any false, incomplete, or misleading information is guilty of a felony of the third degree.

For residents of Kentucky: Any person who knowingly and with intent to defraud any insurance company or other person files a statement of claim or an application for insurance containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime.

For residents of Maine, Tennessee and Washington: It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties may include imprisonment, fines and denial of insurance benefits.

For Residents of Maryland: Any person who knowingly or willfully presents a false or fraudulent claim for payment of a loss or benefit and who knowingly or willfully presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

For residents of New Jersey: Any person who knowingly files a statement of claim containing any false or misleading information is subject to criminal and civil penalties. Any person who includes any false or misleading information on an application for insurance policy is subject to criminal and civil penalties.

For residents of New York: Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime, and shall also be subject to a civil penalty not to exceed five thousand dollars and the stated value of the claim for each such violation.

For residents of Oregon: Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto that the insurer relied upon is subject to a denial and/or reduction in insurance benefits and may be subject to any civil penalties available.

For residents of Pennsylvania: Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material hereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.

For residents of Puerto Rico: Any person who knowingly and with the intention of defrauding presents false information in an insurance application, or presents, helps, or causes the presentation of a fraudulent claim for the payment of a loss or any other benefit, or presents more than one claim for the same damage or loss, shall incur a felony and, upon conviction, shall be sanctioned for each violation by a fine of not less than five thousand dollars (\$5,000) and not more than ten thousand dollars (\$10,000), or a fixed term of imprisonment for three (3) years, or both penalties. Should aggravating circumstances be present, the penalty thus established may be increased to a maximum of five (5) years, if extenuating circumstances are present, it may be reduced to a minimum of two (2) years.

For residents of Virginia: Any person who, with the intent to defraud or knowing that he is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement may have violated the state law.

The statements contained in this form are true and complete to the best of my knowledge and belief.

Signature	Date
Electronic Funds Transfer (EFT) is our standard method of payment.	When making our claim decision we may contact you
to obtain your banking information.	



AUTHORIZATION TO OBTAIN AND DISCLOSE INFORMATION

To: Any health care provider, pharmaceutical provider, service provider, financial institution, educational institution, educational institution, educational institution and Veterans Admini (herein called "The Company") and/or its Third Party communicate telephonically or electronically with Third private, or privileged information, records, or docum	stitution, or Federal, State, or L stration. I AUTHORIZE you to y Administrator (herein called " te Company and/or its TPA, ab	ocal Government Agency, including the disclose to Kanawha Insurance Company, TPA",) a complete copy of, and to
Insured's Name (Please print)	Date of Birth	Last 4 Digits of Social Security Number
Any and all medical information or records, including pharmaceutical records, and treatment notes, an alcohol or drug abuse, and mental health; work and information on any insurance coverage and claims claims; financial information, including pension being academic transcripts; and any and all information of monthly payment amounts, entitlement dates, and by use of this Authorization will be used by The Communication for benefits and/or leave request for act as "My Information." I understand I have the right to extent action has been taken in reliance upon this Accompany and/or its TPA.	id including information regardid performance information and filed, including all records and sefits and bank records; busine concerning Social Security ben information from my Master Bempany and/or its TPA, for the performation. Such information revoke this Authorization for filed performance.	ing HIV/AIDS, communicable diseases, history, including job duties and earnings; information related to such coverage and ss transaction billing and payment records; efits, including monthly benefit amounts, eneficiary Record. The information obtained purpose of evaluating and administering on shall be referred to herein collectively uture disclosures, except to the
I UNDERSTAND that once My Information has be this Authorization, it may be re-disclosed by The CI authorize The Company and/or its TPA to use or accommodating my restrictions/limitations, including accommodation or adverse or discriminatory treatment or my representative relating to benefits or least or regulatory proceeding, or lawful subpoena (included administration; f) fulfilling fiduciary obligations under administrator or other service providers, including programs, including leave management, for plan, (iii) to any electronic claim systems or programs any insurance broker to carry out functions related treated or evaluated me or who may do so; (v) to related to my claim; (vi) for other insurance or rein Security Disability insurance, or subrogation or rereasonably necessary to protect the personal safe regulatory complaints; and (x) as may be reasonable.	company and/or its TPA as pendisclose My Information (i) to many in accordance with law; b) rement related to my claim or convex or accommodation; d) respective or accommodation; d) respective my benefit plan; or (g) claiming the alth and wellness vendors benefit, or program related fur or third party vendors used for the persons or entities per surance purposes, including we weight to other; (ix) as may be respective my benefit; (ix) as my be respective my benefit; (ix) as my bene	mitted by law or my further authorization. The employer for a) functions related to esponding to claims related to endition; c) responding to complaints by bonding to any litigation, agency ems); e) federal, state, or other leave or other audits or reviews; (ii) to the enditions or data aggregation and analysis; for claims administration or processing or to end to any health care professional who has forming business, medical, or legal services workers' compensation insurance, Social as may be lawfully required; (viii) as may be easonably necessary to respond to
I ALSO UNDERSTAND that information disclosed recipient. I understand that I have the right to revo its TPA may make, unless The Company and/or its revoke this Authorization in writing directly to The or payment for medical benefits cannot be conditionally Information. The authorizations set forth herein if earlier, but will not exceed the term of my covera may be reasonably necessary to prevent or detect personal safety of others. I understand that I am efacsimile of this Authorization shall be as valid as the disclosure of My Information and this Authorization	ke this Authorization for future is TPA has taken action in relian Company and/or its TPA. I undoned on my allowing The Companes two years from the datage under the policy(ies) or bere perpetration of a fraud, responsibled to receive a copy of this the original. If there is a conflict	disclosures The Company and/or nice upon this Authorization. I must erstand that my medical treatment pany and/or its TPA to re-disclose e listed below, or upon my revocation, nefit plan or program, except as nice to regulatory complaints, or protect the Authorization upon request. A photocopy or between a prior request for restriction on the
Signature of Insured or Authorized Representative	Date (Valid for 2 years)	Relationship to Insured (if signed by Authorized Representative)

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Please fax the completed form to:

Kanawha Insurance Company

P.O. Box 14294

Lexington, KY 40512-4294 Telephone: (800) 957-7121 Fax Number: (855)864-0530

ATTENDING PHYSICIAN'S STATEMENT - INITIAL REPORT



ax Number: (855)864-0530 To be completed by the Employee			
Patient Name:		Date of Birth:	Insured ID Number:
Patient Address: (Street, City, State & Zip Code)			
To be completed by the Provider - Use current to complete this form. (The patient is responsib	_		
Patient's condition is the result of: Sickness		<u> </u>	o to the company.
If pregnancy, what is the expected date of delivery?	Injury Pregna	пісу	
in pregnancy, what is the expected date of delivery:	Month Day	Year	
Is condition due to illness or an injury that is related	to: Work Activity	Motor Vehicle	Accident
Medical Conditions Impacting Activity		ICD-9 Code	a· 🗍
Primary condition:			
		ICD-9 Code	
Secondary condition(s):		ICD-10 C00	le(s):
Objective Physical Findings (Please include office n	otes for date(s):	to	
Pertinent Test Results (list all results or attach te	-		
Test:			
Test:	Date:	Results:	
Condition(s) Specific Medications, Dosage and Fred	quency:		
Trootmonto			
Treatments	Data of disability		Detume to Medic Deter
Date your patient reported stopping work: Date you first treated this patient:			Return to Work Date:
		ated this patient for this con	
Date of reported onset of this condition:		ent treatment:	
How often has patient been seen/treated for this cor	ndition?	Date of	of next office visit:
Current Treatment Plan:		_	- !! D-t
Current Treatment Plan:	1	\/ NI- IC \/-	
Has surgery been performed?	- · ·		es," Date:
Has surgery been performed? Yes No	CPT Cod	e:	
Has surgery been performed? Yes No	CPT Cod	e:	
Has surgery been performed? Yes No Procedure: Was patient hospitalized for this condition? Yes Name of Hospital:	CPT Cod	e:[s) admitted:[Telephone Number of H	Date(s) Discharged:
Has surgery been performed? Yes No Procedure: Was patient hospitalized for this condition? Yes Name of Hospital:	CPT Cod	e:[s) admitted:[Telephone Number of H	Date(s) Discharged:lospital: _()
Has surgery been performed? Yes No Procedure: Yes Was patient hospitalized for this condition? Yes	CPT Codes No If "Yes," Date	e:[s) admitted:[Telephone Number of F ," Date(s) of Referral:	Date(s) Discharged:

Patient	t Name:				Date of Bi	rth:	In	sured ID Number:	
Compl	lete this section	on to th	ne best of yo	our ability. Genera	lized comment	s such as "un	able to w	ork" may delay your p	atient's disability benefits.
their v	vork schedule ed below.	or initi	ially visited y	our office for this	-				oped working, reduced ons on function unless
Restr	rictions/Limita	itions b	ased on offi	ce visit dated:					
In an	8 hour perio			e to: (select either		intermittent)			
			nuously standard	Intermittentl with standar	rd			each section below	
			eaks	breaks	Hours	at one time		Total hours/8 hours	
	Sit			or	1 2 3	4 5 6	7 8	1 2 3 4 5 6	7 8
	Stand			or	1 2 3	4 5 6	7 8	1 2 3 4 5 6	7 8
	Walk			or	1 2 3	4 5 6	7 8	1 2 3 4 5 6	7 8
Pro	vide medical	finding	gs/rationale 1	for your opinion if	patient is unab	le to continuo	usly sit, s	tand or walk:	
(wi	Activity Abi	-	Never 0 hours	Occasionally up to 2.5	Frequently 2.5 to 5.5	Constantly 5.5 to 8	finding	indicate diagnosis, s s, and/or imaging th	symptoms, exam at supports the
(**		cuns		hours	hours	hours	restrict	tions/limitations	
Ве	end at waist								
Kn	eel/crouch								
Cli	imb								
Ва	alance								
Dr	ive								
Li	ft - Indicate eight in pound	ds		lbs.	lbs.	lbs.			
Ot	her Restrictio any)								
-	and Dominan	ce:	Right	Left	<u> </u>	I	ı		
				oad bearing) Sp	ooifu riaht / D	\ or loft (I \ i	f not bile	otorol	
	<u> </u>		IIVILY (IIOL I	Jack bearing) Sp			HOLDIN	alei ai	
(fii	ne manipulati ngering, keyk	on ooard)							
Gr (gr	oss manipula rip/grasp, han	ition idle)							
ab	each (extend ove shoulder								
be	each (extend a low shoulder workbench le	at desi	k						
							Please	e attach copies of image	ging results/tests
Cur	ected duratio rent Status (F ditional Comm	Please	check one):		listed above: _	ed Und	 changed	Retrogressed	i
	s the patient its etiology: _	have a	psychiatric	/ cognitive impairr	ment? Yes	□No If	"Yes," ¡	please describe the ex	xtent of the impairment
	-			tent to endorse ch	ecks and direc	t the use of th	e procee	eds? Yes No	
Prov	vider's Name	: (pleas	e print or type	9)			EIN	Number:	License Number:
Tele (phone Numb)	er:	Fax Nur	mber:	Degree:			Specialty:	
Stre	et Address (S	Street,	City, State &	Zip Code):					
Offic	ce Contact ar	nd Tele	phone Num	ber:					
Pro	vider's Signa	ature:						Date signed:	
0.5400	40. ODD 51				D 0	-f 0	Kanawh	a Ingurance Company	

Discrimination is against the law

Humana Inc. and its subsidiaries comply with applicable federal civil rights laws and do not discriminate on the basis of race, color, national origin, age, disability, or sex. Humana Inc. and its subsidiaries do not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

Humana Inc. and its subsidiaries provide free auxiliary aids and services, such as qualified sign language interpreters, video remote interpretation, and written information in other formats to people with disabilities when such auxiliary aids and services are necessary to ensure an equal opportunity to participate, in addition to free language services to people whose primary language is not English when those services are necessary to provide meaningful access, such as translated documents or oral interpretation.

If you need these services, call **1-877-320-1235** or if you use a **TTY**, call **711**.

If you believe that Humana Inc. and its subsidiaries have failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with Civil Rights/LEP/ADA/Section 1557 Compliance Officer, 500 W. Main Street -10th floor, Louisville, Kentucky 40202

If you need help filing a grievance, call 1-877-320-1235 or if you use a TTY, call 711.

You can also file a civil rights complaint with the **U.S. Department of Health and Human Services**, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal. hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at **U.S. Department of Health and Human Services**, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, D.C. 20201, **1-800–368–1019**, **800–537–7697 (TDD)**.

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html

Multi-Language Interpreter Services

ATTENTION: If you do not speak English, language assistance services, free of charge, are available to you. Call **1-877-320-1235 (TTY: 711)**.... ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-877-320-1235 (TTY: 711).... 注意: 如果您使用繁體中文, 您可以免費獲得語言 援助服務。請致電 1-877-320-1235 (TTY: 711)。... CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho ban. Goi số 1-877-320-1235 (TTY: 711).... 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-877-320-1235 (TTY: 711)번으로 전화해 주십시오.... PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawaq sa 1-877-320-1235 (ТТҮ: 711).... Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-877-320-1235 (телетайп: 711).... ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-877-320-1235 (TTY: 711).... ATTENTION : Si vous parlez français, des services d'aide linquistique vous sont proposés gratuitement. Appelez le 1-877-320-1235 (ATS: 711).... UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer **1-877-320-1235 (TTY: 711)**.... ATENÇÃO: Se fala português, encontramse disponíveis serviços linguísticos, grátis. Lique para **1-877-320-1235 (TTY: 711)**.... ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-877-320-1235 (TTY: 711)... ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-877-320-1235 (TTY: 711).... 注意事項:日本語を話される 場合、無料の言語支援をご利用いただけます。1-877-320-1235 (TTY: 711)まで、お電話にてご連絡ください。... توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با . **TTY: 711)1-877-320-1235**. تماس بگیرید.

Díí baa akó nínízin: Díí saad bee yáníłti'go Diné Bizaad, saad bee áká'ánída'áwo'dę́ę́', t'áá jiik'eh, éí ná hólǫ́, kojį' hódíílnih 1-877-320-1235 (TTY: 711)....

ملحوظة: إذا كنت تتحدث اللغة العربية، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم **1235-787-1-187** (رقم هاتف الصم والبكم: 711).