



2022 Mandatory Compliance Requirements for Dental Providers

Your participation in the Humana Dental PPO network also includes the Humana Dental Medicare network, which provides dental services to Humana members enrolled in Medicare Advantage plans in many markets. Also, Humana’s members in certain Medicare Advantage plans can purchase a supplemental dental plan that uses Humana’s PPO network. Therefore, when your office renders services for one of these members, reimbursement is consistent with the same PPO fee schedule that is used for Humana’s commercial members.

Humana requires that all Humana-contracted entities performing administrative functions or healthcare services relating to Humana’s Medicare Advantage contracts, including those contracted with Humana subsidiaries, complete certain compliance requirements. This includes training upon initial contract and annually thereafter. Note: The Humana Dental Medicare network is independent from Medicaid and is not directly part of any state plan.

For information on these requirements and to access the training and related materials, visit <https://www.humana.com/provider/dentist-resources/tools-resources> and follow these steps:

1. Scroll down to the “Mandatory Medicare compliance requirements” section.
2. On Page 1 of the document, click the links for these documents and review them:
 - “Compliance Policy for Contracted Healthcare Providers and Third Parties”
 - “Ethics Every Day for Contracted Healthcare Providers and Third Parties”
3. Save and/or print the documents.
4. Review the guidance on fraud, waste and abuse training.

Note: Humana suggests the annual training requirements outlined in the above-listed policy and mandatory compliance requirements documents be conducted within 30 days of receipt of this notification. Attestation is no longer required to be sent in.

The mandatory compliance requirements document contains a link to frequently asked questions and answers. If you have additional questions, please call Humana Specialty Benefits at 1-800-833-2223, Monday through Friday, 8 a.m. to 4:30 p.m. Central time.