

Behavioral Health Preauthorizations for Humana Integrated Care Program of Illinois, Humana Gold Plus Integrated (Medicare-Medicaid) and Humana Gold Plus Integrated, A Commonwealth Coordinated Care Plan Members

Preauthorization of behavioral health services for **Humana Integrated Care Program of Illinois, Humana Gold Plus Integrated (Medicare-Medicaid) and Humana Gold Plus Integrated, A Commonwealth Coordinated Care Plan** members is managed by Beacon Health Strategies, LLC (Beacon), a managed behavioral health organization.

Submitting Preauthorization Requests

In-network providers may submit preauthorization requests for behavioral health services via eServices, Beacon’s secure Web portal, at <https://provider.beaconhs.com>. Requests may also be submitted by calling 1-855-481-7044.

Please refer to the grid below for information on behavioral health service preauthorizations:

Benefit/Service	Authorization Requirement
Neuropsychological Testing	Provider may submit requests through eServices
Psychological Testing	
Outpatient Psychotherapy	No preauthorization required
Psychotropic Medication Management	
Crisis Intervention	
Outpatient Substance Abuse Services	
Crisis Stabilization	Telephonic preauthorization required within 72 hours of admission. Please call Beacon at 1-855-481-7044.
Observation	
Electroconvulsive therapy	Telephonic preauthorization required. Please call Beacon at 1-855-481-7044.
Inpatient Hospitalization	
Mental Health Partial Hospital Program	
Mental Health Intensive Outpatient (IOP)	
Substance Abuse Intensive Outpatient Program	
Medically Monitored Detoxification (Level III.7)	
Residential Rehabilitation (Level III.5)	
Medically Managed Detoxification (Level IV)	

Questions

Questions about preauthorization for behavioral health services should be directed to Beacon’s provider line at 1-855-481-7044, where assistance is available 24 hours a day, seven days a week.