HUMANA INSURANCE COMPANY: Humana Basic 6600/ National POS - OpenAccess

This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at www.humana.com or by calling 1-800-833-6917.

Important Questions	Answers	Why this Matters:
What is the overall <u>deductible</u> ?	Network: \$6,600 Individual /\$13,200 Family Non-Network: \$13,200 Individual / \$26,400 Family Doesn't apply to preventive care. Co-insurance and copayments don't count toward the deductible	You must pay all the costs up to the <u>deductible</u> amount before this plan begins to pay for covered services you use. Check your policy or plan document to see when the <u>deductible</u> starts over (usually, but not always, January 1st). See the chart starting on page 2 for how much you pay for covered services after you meet the <u>deductible</u> .
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductible</u> for specific services, but see the chart starting on page 2 for other costs for services this plan covers.
Is there an <u>out–of–</u> <u>pocket limit</u> on my expenses?	Yes. For Network providers: \$6,600 Individual / \$13,200 Family For Non-Network providers: \$26,400 Individual/ \$52,800 Family	The <u>out-of-pocket limit</u> is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses.
What is not included in the <u>out–of–pocket</u> <u>limit</u> ?	Premiums, balance-billed charges, and health care this plan doesn't cover, Penalties, Non-network transplant.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .
Is there an overall annual limit on what the plan pays?	No.	The chart starting on page 2 describes any limits on what the plan will pay for <i>specific</i> covered services, such as office visits.
Does this plan use a <u>network</u> of <u>providers</u> ?	Yes. See www.humana.com or call 1- 800-833-6917 for a list of Network providers For Prescription Drugs: National Rx	If you use an in-network doctor or other health care provider , this plan will pay some or all of the costs of covered services. Be aware, your in-network doctor or hospital may use an out-of-network provider for some services. Plans use the term in-network, preferred , or participating for providers in their network . See the chart starting on page 2 for how this plan pays different kinds of providers .

Questions: Call 1-800-833-6917 or visit us at www.humana.com.

If you aren't clear about any of the underlined terms used in this form, see the Glossary. You can view the Glossary at www.dol.gov/ebsa/healthreform or call 1-800-833-6917 to request a copy.

Important Questions	Answers	Why this Matters:
Do I need a referral to see a <u>specialist</u> ?	No	You can see the specialist you choose without permission from this plan.
Are there services this plan doesn't cover?	Yes.	Some of the services this plan doesn't cover are listed on page 5. See your policy or plan document for additional information about <u>excluded services</u> .

- <u>Copayments</u> are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
- <u>Coinsurance</u> is *your* share of the costs of a covered service, calculated as a percent of the <u>allowed amount</u> for the service. For example, if the plan's <u>allowed amount</u> for an overnight hospital stay is \$1,000, your <u>coinsurance</u> payment of 20% would be \$200. This may change if you haven't met your <u>deductible</u>.
- The amount the plan pays for covered services is based on the <u>allowed amount</u>. If an out-of-network provider charges more than the allowed amount, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the <u>allowed</u> <u>amount</u> is \$1,000, you may have to pay the \$500 difference. (This is called <u>balance billing</u>.)
- This plan may encourage you to use network **providers** by charging you lower **<u>deductibles</u>**, **<u>copayments</u>** and <u>coinsurance</u> amounts.

Common Medical Event	Services You May Need	Your Cost If You Use a Network Provider	Your Cost If You Use a Non-network Provider	Limitations & Exceptions
	Primary care visit to treat an injury or illness	\$35 copay/visit	25% coinsurance	3 per calendar year
	Specialist visit	No Charge	25% coinsurance	none
If you visit a health care <u>provider's</u> office or clinic	Other practitioner office visit	Chiropractor Exam: No Charge	25% coinsurance	none
	Preventive care/ screening / immunization	No Charge	25% coinsurance	No charge for child preventive services age 7 or younger
	Diagnostic test (x-ray, blood work)	No Charge	25% coinsurance	Cost share may vary based on where service is performed.
If you have a test	Imaging (CT/PET scans, MRIs)	No Charge	25% coinsurance	Preauthorization may be required, penalty will be \$500 or 50%, whichever is less. Cost share may vary based on where service is performed.

Common Medical Event	Services You May Need	Your Cost If You Use a Network Provider	Your Cost If You Use a Non-network Provider	Limitations & Exceptions
If you need drugs to treat your illness or condition More information about prescription drug coverage is available at	Generic and brand-named drugs	No Charge (Retail) No Charge (Mail Order)	25% coinsurance	Preauthorization may be required, penalty will be \$500 or 50%, whichever is less for certain prescription drugs. 30 day supply (Retail) 90 day supply (Mail Order)
www.humana.com.				7 11 7 7
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	No Charge	25% coinsurance	none
surgery	Physician/surgeon fees	No Charge	25% coinsurance	none
	Emergency room services	No Charge	No Charge	none
If you need immediate medical attention	Emergency medical transportation	No Charge	No Charge	none
	Urgent care	No Charge	25% coinsurance	none
If you have a hospital	Facility fee (e.g., hospital room)	No Charge	25% coinsurance	Preauthorization may be required, penalty will be \$500 or 50%, whichever is less.
stay	Physician/surgeon fee	No Charge	25% coinsurance	none
	Mental/Behavioral health outpatient services	No Charge	25% coinsurance	none
If you have mental health, behavioral health, or substance abuse needs	Mental/Behavioral health inpatient services	No Charge	25% coinsurance	Preauthorization may be required, penalty will be \$500 or 50%, whichever is less.
	Substance use disorder outpatient services	No Charge	25% coinsurance	none
	Substance use disorder inpatient services	No Charge	25% coinsurance	Preauthorization may be required, penalty will be \$500 or 50%, whichever is less.
	Prenatal and postnatal care	No Charge	25% coinsurance	none
If you are pregnant	Delivery and all inpatient services	No Charge	25% coinsurance	none

Common Medical Event	Services You May Need	Your Cost If You Use a Network Provider	Your Cost If You Use a Non-network Provider	Limitations & Exceptions
If you need help recovering or have other special health needs	Home health care	No Charge	25% coinsurance	Preauthorization may be required, penalty will be \$500 or 50%, whichever is less.
	Rehabilitation services	No Charge	25% coinsurance	Preauthorization may be required, penalty will be 50% or \$500 whichever is less. 35 combined Physical, Occupational, Speech, Cognitive, Audiology, Respiratory
	Habilitation services	No Charge	25% coinsurance	& Cardiac Therapies and Chiropractic visits per calendar year. Any limits for Habilitation services and Rehabilitation services are combined.
	Skilled nursing care	No Charge	25% coinsurance	Preauthorization may be required, penalty will be \$500 or 50%, whichever is less.
	Durable medical equipment	No Charge	25% coinsurance	Preauthorization may be required, penalty will be \$500 or 50%, whichever is less.
	Hospice service	No Charge	25% coinsurance	Preauthorization may be required, penalty will be \$500 or 50%, whichever is less.
If your child needs dental or eye care	Eye exam	No Charge	50% coinsurance	1 exam every 12 months.
	Glasses	No Charge	50% coinsurance	1 pair of frames every 12 months. 1 pair of lenses every 12 months.
	Dental check-up	Not Covered	Not Covered	none

Excluded Services & Other Covered Services:

Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other excluded services.)			
 Acupuncture Bariatric surgery for morbid obesity Cosmetic surgery, unless to correct a functional impairment caused by injury, infection, disease. 	 Dental care (Adult), unless for dental injury of a sound natural tooth Infertility treatment 	 Long-term care Non-emergency care when traveling outside the U.S. Weight loss programs 	
Other Covered Services (This isn't a comp services.)	lete list. Check your policy or plan document for	other covered services and your costs for these	
• Chiropractic care – spinal manipulations are covered	• Private-duty nursing while hospital confined or in a home health setting	• Routine eye care (Adult) when in treatment for diabetes	
Hearing aids		• Routine foot care when in treatment for diabetes	

Your Rights to Continue Coverage:

Federal and State laws may provide protections that allow you to keep this health insurance coverage as long as you pay your **premium**. There are exceptions, however, such as if:

- You commit fraud
- The insurer stops offering services in the State
- You move outside the coverage area

For more information on your rights to continue coverage, contact the insurer at 1-800-833-6917. You may also contact your state insurance department at Department of Insurance, PO Box 149104, Austin, TX 78714-9104, and Phone: 512-463-6169 or 800-578-4677.

Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to **appeal** or file a **grievance**. For questions about your rights, this notice, or assistance, you can contact: Department of Insurance, PO Box 149104, Austin, TX 78714-9104, and Phone: 512-463-6169 or 800-578-4677.

Does this Coverage Provide Minimum Essential Coverage?

The Affordable Care Act requires most people to have health care coverage that qualifies as "minimum essential coverage." This plan or policy <u>does not</u> <u>provide</u> minimum essential coverage.

Does this Coverage Meet the Minimum Value Standard?

The Affordable Care Act establishes a minimum value standard of benefits of a health plan. The minimum value standard is 60% (actuarial value). This health coverage <u>does meet</u> the minimum value standard for the benefits it provides.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-833-6917.

To see examples of how this plan might cover costs for a sample medical situation, see the next page

About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different.

See the next page for important information about these examples.

Having a baby (normal delivery)

Amount owed to providers: \$7,540

- **Plan pays** \$1,140
- Patient pays \$6,400

Sample care costs:

Radiology Vaccines, other preventive	\$200 \$40
Prescriptions	\$200
Laboratory tests	\$500
Anesthesia	\$900
Hospital charges (baby)	\$900
Routine obstetric care	\$2,100
Hospital charges (mother)	\$2,700

Patient pays:

Deductibles	\$6,400
Copays	\$0
Coinsurance	\$0
Limits or exclusions	\$0
Total	\$6,400

Managing type 2 diabetes (routine maintenance of

a well-controlled condition)

Amount owed to providers: \$5,400

- **Plan pays** \$280
- Patient pays \$5,120

Sample care costs:

Prescriptions	\$2,900
Medical Equipment and Supplies	\$1,300
Office Visits and Procedures	\$700
Education	\$300
Laboratory tests	\$100
Vaccines, other preventive	\$100
Total	\$5,400

Patient pays:

Deductibles	\$5,000
Copays	\$100
Coinsurance	\$0
Limits or exclusions	\$20
Total	\$5,120

Questions and answers about the Coverage Examples:

What are some of the assumptions behind the Coverage Examples?

- Costs don't include premiums.
- Sample care costs are based on national averages supplied by the U.S.
 Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from innetwork **providers**. If the patient had received care from out-of-network **providers**, costs would have been higher.

What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how <u>deductibles</u>, <u>copayments</u>, and <u>coinsurance</u> can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

Does the Coverage Example predict my own care needs?

No. Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

Does the Coverage Example predict my future expenses?

No. Coverage Examples are <u>not</u> cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your <u>providers</u> charge, and the reimbursement your health plan allows.

Can I use Coverage Examples to compare plans?

✓ Yes. When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

Are there other costs I should consider when comparing plans?

 ✓ Yes. An important cost is the premium you pay. Generally, the lower your premium, the more you'll pay in out-ofpocket costs, such as <u>copayments</u>, <u>deductibles</u>, and <u>coinsurance</u>. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.

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