

# Website Directions: How To Register

## New member, how to register?

### Select Register now

#### Step 1:

- Click the All other members link
- Enter your Humana Member ID number
- Type your date of birth
- Type your five-digit ZIP code
- Read the Online Services Agreement and Humana Web Confidentiality Agreement and click Continue to accept the terms

#### Step 2:

- Type and confirm your email address
- Create your username
- Type and confirm a password
- Select a security question and response
- Click Submit. The procedure is complete.

## Registration

Member information  
Enter your identifying information to access MyHumana, where you can find coverages, claims, and more.

[Already registered?](#)  
[Sign in](#)  
[Not a member?](#)

\*Required

Medicare    **Medicaid**    All other members

\* Member ID number     Medicare claim number

or

\* Date of birth

\* ZIP code

\*By continuing, I agree to the Humana [Online Services and Humana Web Confidentiality Agreement](#)

[→ Continue](#)    [Cancel](#)

*Need help finding your member ID?*

**Humana.**  
Humana Medicare  
Medicare Health Plan

**MEMBER NAME**  
**Member ID: HXXXXXXXXX**  
CORPORATE NAME

Group: XXXXX

**<Logo>**

**Copayments**  
OFFICE VISIT: \$XX  
SPECIALIST: \$XX  
HOSPITAL EMERGENCY: \$XX

CMS XXXXX XXX

1 | 2 | 3 | 4 | 5 | 6 | 7 | 

# Website Directions: How To Check Your Coverage

## Are You Covered? Check Your Coverage & Benefits

### Log-in to the MyHumana

- The first screen will display your Medical plan summary, including how much of your Deductible and Out-of-Pocket has been met (If applicable)
- Hover over the Coverage, Claims & Spending tab on the top left corner underneath the MyHumana icon and select the Plans & Coverage tab
- The first screen will be Medical however all plans are separated based on your coverage
- Click on **+** to view plan details

The screenshot shows the MyHumana website dashboard. At the top, there is a navigation bar with the MyHumana logo and a 'Member Support' link. Below the logo, there are tabs for 'Coverage, Claims & Spending' and 'Get Healthy'. The main content area is titled 'Welcome, Betty' and includes a 'Medical plan summary' section. This section displays the following information:

Plan type	Subscriber	Member ID #	Group ID #	Start date
Medical ( PREFERRED PROVIDER ORGANIZATION )	BETTY B BIGLER	DEMO02-00	K3141	Jan 01, 1998

Below the plan summary, there are sections for 'Recent claims' (stating 'We can't find any recent claims for you.') and 'Medical benefit summary' (with a link to 'Get more details about your coverage').

### Additional options

Using the drop down above Medical plan summary allows you to view the following:

- Medical plan
- Dental plan
- Vision plan
- Prescription plan

Hover over the Coverage, Claims & Spending tab (top left corner underneath the MyHumana icon) to access:

- Medical Plan
- Dental Plan
- Vision Plan
- Prescription Plan

# Website Directions: How Are Your Claims Progressing

## How Are Your Claims Progressing?

- Log-in to the MyHumana
- The first screen will display your Medical plan summary, including how much of your Deductible and Out-of-Pocket has been met (If applicable)
- Hover over the Coverage, Claims & Spending tab on the top left corner underneath the MyHumana icon and select the Claims tab
- The first screen will be Medical Claims; however, all claims; are separated based on your coverage
- Click on any Claim to get a complete summary from status to amount paid
- Click on the **+** to view the full details if not visible immediately

The screenshot shows the MyHumana website interface. At the top, there's a navigation bar with 'MyHumana' logo and 'Member Support'. Below that, there are tabs for 'Coverage, Claims & Spending' and 'Get Healthy'. The main content area is titled 'Welcome, Betty' and 'Claims'. A breadcrumb trail shows 'Home > Coverage, Claims & Spending > Claims'. The 'Claims' section has a sub-header 'Medical claims spending overview' and a table of charges. The table shows 'Total billed charges' as \$0.00, with a breakdown: 'Plan discounts/exclusions' (\$0.00), 'Amount plan pays' (\$0.00), and 'You pay' (\$0.00). A pie chart indicates 'No information available right now.' The page also includes 'Related links' and 'Important documents'.

Total billed charges		
Plan discounts/exclusions	\$0.00	
Amount plan pays	\$0.00	
You pay	\$0.00	

# Website Directions: Account Settings & Preferences

## Account Settings & Preferences

- Any updated areas have a blue EDIT or [➔ Edit your preferences](#)
- What Account information can be changed or updated
  - Password
  - Mobile Phone
  - Email address
  - Security Question
- Communication Preferences
  - Edit your preferences
  - Change preference to be mail, email, text
- Update other insurance
  - Add or edit Medical insurance
  - Add or edit Dental insurance
- Access to your healthcare information
  - Learn more about access to your account
- Your agreements to the website
- Your privacy
  - Privacy Policies
  - Legal information
- Your letters
  - View electronic versions of letters sent to you
- SmartSummary statements
  - PDF views of the last five statements

