



Consumer Advisory Committee

Committee Information

Humana Integrated Care Program of Illinois is excited to present you with the chance to improve your health plan. On the Consumer Advisory Committee, you share with us how we can better serve you. Attending allows you and your caregiver, or family member, the chance to meet other plan members in your community. The two hour meetings will take place once every three months. If you can't attend in person, you can join us by phone. We will have free snacks at every meeting. Humana wants to hear how we can improve your health plan.

If you would like to attend or would like more information, please dial 1-877-291-6608 and press "2" to reach the Quality Department Monday - Friday between the hours of 8 a.m. – 5 p.m. Central time. If you use TTY, please dial 711.

Sincerely,

The Illinois Quality Operations Team

If you have questions, you can call us at 1-800-764-7591 (TTY: 711). We're available Monday – Friday, from 8 a.m. – 8 p.m. Central time. However, please note that our automated phone system may answer your call after hours, during weekends, and holidays. Please leave your name and telephone number, and we'll call you back by the end of the next business day. Visit **Humana.com** for 24 hour access to information like claims history, eligibility, and Humana's drug list. There you can also use the physician finder and get health news and information.

PS: This information is available for free in other languages and formats including oral interpretation. Please contact us at the number provided above.

PD: Esta información está disponible en otros idiomas y formatos sin costo alguno, incluso la interpretación oral. Contáctese con nosotros al número indicado arriba.