

# Enrollment Application



Follow these easy steps to apply for a Humana Medicare Supplement insurance policy.

## 1 Have Your Medicare Card Ready

Please print legibly and complete the entire form. You will need to fill in the information exactly as it appears on your Medicare card. Each person must complete a separate application.

## 2 Read and Complete Other Coverage Information

Be sure you read and understand the information before completing this section. If you intend to replace your current Medicare Supplement policy or Medicare Advantage plan with this policy, be sure to complete the enclosed form titled Notice to Applicant Regarding Replacement of Medicare Supplement Insurance or Medicare Advantage.

## 3 Complete Guaranteed Acceptance

Please fill out this section if you are eligible for guaranteed acceptance. If a Notice of Replacement Form is required to be submitted with your application, please provide the criteria qualifying you for guaranteed acceptance on the form. For example, if you qualify for guaranteed acceptance due to a Medicare Advantage plan exit, please check “Disenrollment from a Medicare Advantage plan” and indicate that your plan is exiting the market and no longer available.

## 4 Read and Complete Medical Questions

## 5 Determine Your Monthly Premium

## 6 Be Sure to Include Your Initial Premium Payment

Your first month’s premium payment must be included. This is necessary even if you choose our Automatic Bank Withdrawal or Auto Credit Card Charge options for future premium payments.

## 7 Sign and Date the Enrollment Application

# Humana®

# Marking Instructions

- Please print clearly and press hard.
- Use blue or black ink only.
- Completely fill the ovals.

## Correct Mark



## Incorrect Marks



- Print legible numbers and capital block letters in the boxes.

## Correct Numbers and Letters

1 2 3 A B C

- Print only one character per box.
- If you make a mistake, correct it by crossing out the box and writing the letter/number above or below the box as shown. Be sure to initial any and all corrections made.

S M I ~~R~~ H  
          T

- When filling out dates, such as effective dates or birth dates, be sure dates appear in the MMDDYYYY format. No dashes or spaces are necessary.

0 3 2 4 2 0 1 0

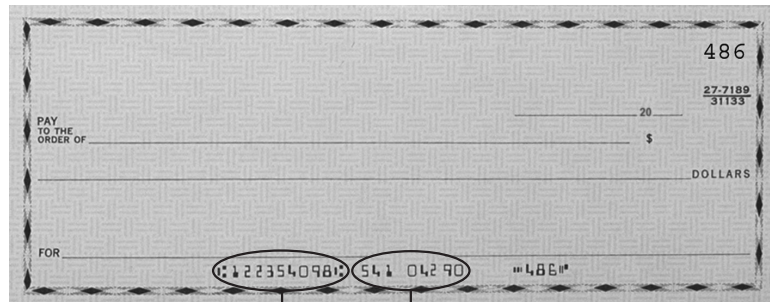
## Required Fields Must Be Completed



## Optional Fields



Sample Check  
(If you are choosing the  
auto bank withdrawal.)



Routing Account  
Number Number

STAMP DATE

MU001

Humana Insurance Company  
2432 Fortune Drive, Lexington, KY 40509

1

LAST NAME

FIRST NAME

MI

ADDRESS

APT OR STE#

ADDRESS (continued)

COUNTY

CITY

STATE

ZIP CODE

TELEPHONE

DATE OF BIRTH

GENDER ☐ M ☐ F

MAILING ADDRESS (only if different from above street ADDRESS)

APT OR STE#

CITY

STATE

ZIP CODE

E-MAIL ADDRESS (optional)

(E-mail address, if available, will be used as a means to communicate only coverage information.)

Select the policy you are  
applying for:

- ☐ Plan A ☐ Plan K  
☐ Plan B ☐ Plan L  
☐ Plan C  
☐ Plan F  
☐ High Deductible Plan F

PROPOSED EFFECTIVE DATE

Please complete the information below as it appears on your  
Medicare card.

MEDICARE NUMBER

IS ENTITLED TO

EFFECTIVE DATE

HOSPITAL INSURANCE (PART A)

MEDICAL INSURANCE (PART B)

PERSON TO NOTIFY IN AN EMERGENCY (optional):

LAST NAME

FIRST NAME

MI

RELATIONSHIP TO APPLICANT

TELEPHONE

AGENT NUMBER (SAN)

GN85030M102

➤ You Must Read and Sign

- You do not need more than one Medicare Supplement policy.
- If you purchase this policy, you may want to evaluate your existing health coverage and decide if you need multiple coverage.
- You may be eligible for benefits under Medicaid and may not need a Medicare Supplement policy.
- Counseling services may be available in your state to provide advice concerning your purchase of Medicare Supplement insurance and concerning medical assistance through the state Medicaid program, including benefits as a Qualified Medicare Beneficiary (QMB) and a Specified Low-income Medicare Beneficiary (SLMB).

➤ **You Must Read and Sign**

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### 3 Guaranteed Acceptance

**PLEASE ANSWER THE FOLLOWING QUESTIONS TO THE BEST OF YOUR KNOWLEDGE.**

1. Are you applying for coverage during your Medicare Supplement Open Enrollment Period? ☐ Yes ☐ No  
If yes, please go directly to Section 5.
2. Have you lost, or are you losing or replacing, other health coverage which would qualify you for guaranteed acceptance? ☐ Yes ☐ No

If yes, please go directly to Section 5. Additionally, if you are submitting a Notice of Replacement, please provide the criteria qualifying you for guaranteed acceptance on the form. For example, if you qualify for guaranteed acceptance due to a Medicare Advantage plan exit, please check "Disenrollment from a Medicare Advantage plan" and indicate that your plan is exiting the market and no longer available.

### 4 Medical Questions

**IF YOU ARE APPLYING FOR COVERAGE DURING YOUR MEDICARE SUPPLEMENT OPEN ENROLLMENT PERIOD OR QUALIFY FOR GUARANTEED ACCEPTANCE, YOU ARE NOT REQUIRED TO ANSWER THE FOLLOWING QUESTIONS.**

**PLEASE ANSWER ALL QUESTIONS TO THE BEST OF YOUR KNOWLEDGE.**

**HEIGHT**  **FT**   **IN**      **WEIGHT**    **LBS**

1. In the last year, have you been hospitalized, confined to a nursing facility, or are you bedridden or confined to a wheelchair? ☐ Yes ☐ No
2. In the past 90 days have you received Home Health care? ☐ Yes ☐ No
3. Have you used supplementary oxygen in the last year? ☐ Yes ☐ No
4. Do you now have or within the last two years have you taken medication or been advised to take medication for or received medical advice, treatment or been advised that you need treatment or surgery for:
  - a. Heart, Coronary, or Carotid Artery Disease, high blood pressure (hypertension) or high cholesterol, Peripheral Vascular Disease, Congestive Heart Failure or any other type of Heart Failure, Stroke, Transient Ischemic Attacks (TIA), or Heart Rhythm disorders? ☐ Yes ☐ No
  - b. Emphysema, Chronic Obstructive Pulmonary Disease (COPD), or other Chronic Pulmonary disorders? ☐ Yes ☐ No
  - c. Parkinson's Disease, Multiple or Lateral Sclerosis, Huntington's Disease, Muscular Dystrophy, Systemic Lupus, Hepatitis (excluding A or E), Lou Gehrig's Disease? ☐ Yes ☐ No
  - d. Inflammatory Bowel Disease, Crohn's Disease, Ulcerative Colitis, or Barrett's Esophagus? ☐ Yes ☐ No
  - e. Alzheimer's Disease, senile dementia, brain seizures, epilepsy, senility disorder, schizophrenia, major depressive disorders, other mental or nervous disorders, liver disease or disorder, cirrhosis, alcoholism or drug abuse? ☐ Yes ☐ No
  - f. Acquired Immunodeficiency Syndrome (AIDS), AIDS Related Complex (ARC), Human Immunodeficiency Virus (HIV) infection or blood disorder? ☐ Yes ☐ No
  - g. Kidney disease requiring dialysis or Kidney failure? ☐ Yes ☐ No
  - h. Diabetes? ☐ Yes ☐ No
  - i. Internal cancer, leukemia or melanoma? ☐ Yes ☐ No
  - j. Amputation caused by disease or trauma or neuralgic or poor circulation that has caused an ulcer on the skin? Do you have any paralytic conditions? ☐ Yes ☐ No
  - k. Rheumatoid arthritis, Paget's Disease, Osteoporosis, degenerative bone or joint disorder, degenerative disk disease, crippling arthritis, vertebral or hip fractures/dislocations, spinal cord disorders/injuries, or chronic pain? ☐ Yes ☐ No
  - l. Organ, bone marrow or stem cell transplant or awaiting transplant (excluding corneas)? ☐ Yes ☐ No

1. Did you have Medicare coverage prior to age 65? ☐ Yes ☐ No

2. Have you used tobacco products within the last 12 months? ☐ Yes ☐ No

➤ **You Must Read and Sign**

\*If the Medicare Supplement policy provided coverage for outpatient prescription drugs and you enrolled in Medicare part D while your policy was suspended, the reinstituted policy will not have outpatient prescription drug coverage, but will otherwise be substantially equivalent to your coverage before the date of the suspension.

APPLICANT MEDICARE NUMBER

LAST NAME																FIRST NAME																	MI	
STREET ADDRESS																																		
CITY																ST		ZIP																
TELEPHONE										/		-		RELATIONSHIP TO APPLICANT																				

**OFFICE USE ONLY**

**WRITING AGENT ID**          
**COMMISSION LEVEL**  
**MGA CODE**    
**MKTS**  
**AFFINITY CODE**

**AGENCY (optional)**      **AGENCY ID**



Insured by Humana Insurance Company

**Humana**®

## **Discrimination is against the law**

Humana Inc. and its subsidiaries (“Humana”) comply with applicable federal civil rights laws and do not discriminate on the basis of race, color, national origin, age, disability or sex. Humana does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

Humana provides:

- Free auxiliary aids and services, such as qualified sign language interpreters, video remote interpretation, and written information in other formats to people with disabilities when such auxiliary aids and services are necessary to ensure an equal opportunity to participate.
- Free language services to people whose primary language is not English when those services are necessary to provide meaningful access, such as translated documents or oral interpretation.

If you need these services, call **1-800-866-0581 (TTY: 711)**.

If you believe that Humana has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with:

Discrimination Grievances  
P.O. Box 14618  
Lexington, KY 40512-4618

If you need help filing a grievance, call **1-800-866-0581 (TTY: 711)**.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at [ocrportal.hhs.gov/ocr/portal/lobby.jsf](https://ocrportal.hhs.gov/ocr/portal/lobby.jsf), or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509F, HHH Building  
Washington, D.C. 20201

**1-800-368-1019**. If you use a TTY, call **1-800-537-7697**.

Complaint Forms are available at [www.hhs.gov/ocr/office/file/index.html](https://www.hhs.gov/ocr/office/file/index.html).

# **Humana®**

# Multi-Language Interpreter Services

**English:** ATTENTION: If you do not speak English, language assistance services, free of charge, are available to you. Call 1-800-866-0581 (TTY: 711).

**Español (Spanish):** ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-866-0581 (TTY: 711).

**繁體中文 (Chinese):** 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-800-866-0581 (TTY: 711)。

**Tiếng Việt (Vietnamese):** CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-800-866-0581 (TTY: 711).

**한국어 (Korean):** 주의 : 한국어를 사용하시는 경우 , 언어 지원 서비스를 무료로 이용하실 수 있습니다 . 1-800-866-0581 (TTY: 711)번으로 전화해 주십시오 .

**Tagalog (Tagalog – Filipino):** PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-800-866-0581 (TTY: 711).

**Русский (Russian):** ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-866-0581 (телетайп: 711).

**Kreyòl Ayisyen (French Creole):** ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-800-866-0581 (TTY: 711).

**Français (French):** ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-800-866-0581 (ATS : 711).

**Polski (Polish):** UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-800-866-0581 (TTY: 711).

**Português (Portuguese):** ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-800-866-0581 (TTY: 711).

**Italiano (Italian):** ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-800-866-0581 (TTY: 711).

**Deutsch (German):** ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-800-866-0581 (TTY: 711).

**العربية (Arabic):**

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-800-866-0581 (رقم هاتف الصم والبكم: 711).

**日本語 (Japanese):** 注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-800-866-0581 (TTY: 711) まで、お電話にてご連絡ください。

**فارسی (Farsi):**

توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با 1-800-866-0581 (TTY: 711) تماس بگیرید.

**Diné Bizaad (Navajo):** Díí baa akó nínízin: Díí saad bee yáníłti'go Diné Bizaad, saad bee áká'ánída'áwo'déé', t'áá jiik'eh, éí ná hólq, kojí' hódíłnih 1-800-866-0581 (TTY: 711).

# Notice to Applicant Regarding Replacement of Medicare Supplement Insurance or Medicare Advantage

Humana Insurance Company • P.O. Box 14309, Lexington, KY 40512-4309

 Save this notice! It may be important to you in the future.

According to information you have furnished, you intend to terminate existing Medicare Supplement or Medicare Advantage insurance and replace it with a policy/certificate to be issued by Humana Insurance Company. Your new policy/certificate will provide 30 days within which you may decide - without cost - whether you desire to keep the policy/certificate.

You should review this new coverage carefully. Compare it with all accident and sickness coverage you now have. If after due consideration, you find that purchase of this Medicare Supplement coverage is a wise decision, you should terminate your present Medicare Supplement or Medicare Advantage coverage. You should evaluate the need for other accident and sickness coverage you have that may duplicate this policy.

## Statement to the Applicant by Issuer, Agent (Broker or other Representative)

I have reviewed your current medical or health insurance coverage. To the best of my knowledge, this Medicare Supplement policy will not duplicate your existing Medicare Supplement or, if applicable, Medicare Advantage coverage because you intend to terminate your existing Medicare Supplement coverage or leave your Medicare Advantage plan.

The replacement policy/certificate is being purchased for the following reason (check one):

- |   |  |
|---|--|
| <input type="checkbox"/> additional benefits  | <input type="checkbox"/> no change in benefits, but lower premiums |
| <input type="checkbox"/> fewer benefits and lower premiums  | <input type="checkbox"/> other (please specify)                    |
| <input type="checkbox"/> my plan has outpatient prescription drug coverage and I am enrolling in Part D         | _____  |
| <input type="checkbox"/> disenrollment from a Medicare Advantage plan (please explain reason for disenrollment) | _____  |

1. Health conditions which you may presently have (pre-existing conditions) may not be immediately or fully covered under the new policy. This could result in denial or delay of a claim for benefits under the new policy, whereas a similar claim might have been payable under your present policy.
2. State law provides that your replacement policy or certificate may not contain new pre-existing conditions, waiting periods, elimination periods or probationary periods. The insurer will waive any time periods applicable to pre-existing conditions, waiting periods, elimination periods or probationary periods in the new policy (or coverage) for similar benefits to the extent such time was spent (depleted) under the original policy.
3. If you still wish to terminate your present policy/certificate and replace it with new coverage, be certain to truthfully and completely answer all questions on the application concerning your medical and health history. Failure to include all material medical information on an application may provide a basis for the company to deny any future claims and to refund your premium as though your policy/certificate had never been in force. After the application has been completed and before you sign it, review it carefully to be certain that all information has been properly recorded.

Do not cancel your present policy/certificate until you have received your new policy/certificate and are sure that you want to keep it.

Applicant's signature	Signature of agent/broker/representative	
Print name	Print name and address of agent or broker below	
Social Security number		Date

# Humana®

# Medical Records Release Form

## What this form does

By signing this form, you agree to let Humana Insurance Company use and share your protected medical records and health information. Humana looks at this information before your health insurance can start. Please read this page and make sure you understand it. If you have any questions, ask them before you sign at the bottom.

## What information will be used

I agree to let any doctor, pharmacy, pharmacy benefit manager, hospital, clinic, or other person or place where I receive health care to share my medical records, prescription records and health information with Humana Insurance Company. This information may be about my health, any illness I may have, and any treatment or care I have received. It can also include information about my mental and emotional health, and treatment for drug, substance or alcohol abuse. This can include copies of my hospital or medical records, as well as any other health records and other information about me.

## How this information will be used

- This information may be used by Humana Insurance Company to decide if I can get health insurance.
- No information will be shared by Humana Insurance Company with any other person or organization, unless necessary or required by law.
- If a Consumer Reporting Agency is used, I may ask to be interviewed as part of the report. I may also ask for a copy of the report.
- Once my personal and health information (including medical and pharmacy records) is shared, it may need to be shared again. This information may not be protected by federal and state privacy laws.

## How long will this information be used

- By signing this form, I agree to let Humana Insurance Company use and share my information for 2 years, starting on the date shown below.
- I, or my legal representative, can write to ask for a copy of this form at any time. A copy of this form is as valid as the original.

## How to end this agreement

- I have the right to ask Humana Insurance Company to stop using and sharing my information at any time.
- I must do so in writing and send it to: Humana Privacy Office, P.O. Box 1438 Louisville, KY 40202. Humana Insurance Company will stop using and sharing my information once they get my request.
- I cannot stop information that has already been used or shared.
- If I ask that my information no longer be shared or used, it may keep me from getting health insurance. It may also change a claim or other insurance action.

**If you were asked to answer medical questions on your Medicare Supplement Enrollment Application, you must fill out this form before you can get insurance.**

LAST NAME

FIRST NAME

MI

MEDICARE NUMBER

SOCIAL SECURITY NUMBER

 -  - 

DATE

 /  / 

Applicant Signature \_\_\_\_\_ Date \_\_\_\_\_  
Insured by Humana Insurance Company

# Humana®