

Humana Member Summary

Making things simpler for you

The Humana Member Summary (HMS) gives a standardized, 365-day snapshot of a patient's medical history. It's no more than three pages long and is designed to help you identify additional actionable opportunities for improving clinical outcomes at the point of care. It integrates easily into your practice workflow and electronic medical records.

How to access

You can access HMS through the secure provider portal at **Availity.com**. Registration is required as part of the eligibility and benefits verification process.

When to use

- HMS can be used to identify care opportunities and enable discussions with the patient at the point of service
- The tool provides easy access to:
 - Care alerts
 - HEDIS® gaps
 - Patient prescriptions
 - Past diagnoses
 - And much more

Information included

Information for the patient with Humana Medicare or commercial coverage will appear in the following sections of the HMS:

- Member demographic data
- Patient quality
- Health condition history
- Prescription history
- Lab results
- Patient admissions/ER visits



8505ALL0619-C GCHJ7H7EN

Find out more

Contact provider relations customer service at **1-800-626-2741** Monday – Friday, 8 a.m. – 5 p.m. Central time, or call your market representative.

You can also send questions to **membersummary@humana.com**.

Humana. Date Produced: 05/23/2019 9:26 AM
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MEMBER SUMMARY

NAME: DOE, JOAN	HUMANA ID: H12345678	PARTICIPATING PROGRAMS: SILVERSTAR/ALERT
DOB: 01/01/1950	MEDICAL/HEALTHCARE BCN: 03/01/2017	DIABETES
CITY/STATE: LOUISVILLE, KY	MED PCP/PROVIDER: HIGHLAND HSTSKY	CHRONICALLY ILL/PT/ISSUE:
PHONE: 502-555-1111	RENAL/PO: 03/01/2017	HUMANA CHRONIC CARE
	VISION/ EYE: 03/01/2017	

PATIENT QUALITY

STAR MEASURE	COMPLIANT	COMPLIANCE DATE	HEDIS SCREENING PERIOD
Diabetic member should have Annual Dilated Eye Exam (retinal) before the end of the year.	N	N	05/02/2019
Glaucoma Screening in Older Adults (50)	N	N	04/24/2019
Controlling Blood Pressure (CBP)	Member Specific	Jan 1, 2016-Dec 31, 2019	02/02/2019
Colorectal Cancer Screening	Y	05/19/2019	Jan 1, 2016-Dec 31, 2019

If you have documentation that shows the member being compliant, please fax the medical record to Humana at 1-866-475-1202.

CARE ALERT

Alert Description	COMPLIANT	ALERT DATE
Diabetic member should have Annual Dilated Eye Exam (retinal) before the end of the year.	N	05/02/2019
Records indicate missing refills for antidiabetic over past 6 mos. Please review adherence.	N	04/24/2019
When you have persistent asthma, it is important to take your Symbicort 160 mcg, 4.5 mcg/actuation HFA	N	02/02/2019
cardiac (meds: NDC code 0209027020)	N	02/02/2019

PATIENT ADMISSION/READMISSION AND ER VISITS

FACILITY	ADMIT TYPE	PRIMARY DIAGNOSIS	ADMIT DATE	DISCHARGE DATE
321 MED CTR RIVERSIDE	READMISSION	Diagnosis Description Not Available - 27669	03/12/2019	03/13/2019
321 MED CTR RIVERSIDE	READMISSION	Other chest pain - 78659	03/08/2019	03/13/2019
321 MED CTR RIVERSIDE	ADMISSION	Other chest pain - 78659	03/02/2019	03/13/2019
321 MED CTR RIVERSIDE	ER	Constipation of unspecified part of lower limb - 9345	03/02/2019	03/13/2019
321 MED CTR RIVERSIDE	ER	Unspecified chest pain - 78650	03/02/2019	03/13/2019
321 MED CTR RIVERSIDE	ADMISSION	Coronary atherosclerosis of native coronary artery - 41403	03/02/2019	03/13/2019
321 MED CTR RIVERSIDE	READMISSION	Unspecified pyelonephritis - 59080	03/02/2019	03/13/2019
321 MED CTR RIVERSIDE	READMISSION	Unspecified epilepsia - 0389	03/02/2019	03/13/2019

CLINICAL INFERENCE

During the patient's next office visit, please assess the patient for the condition(s) listed below. If in your clinical judgment you agree the patient has the condition, please document the diagnosis in the chart and corresponding claim.

CLINICAL INFERENCE AND CLINICAL SUPPORTING INFORMATION

- Ischemic Stroke
 - 05/20/2019 Adam Ace CRNA-CPT 70544 Magnate: resonance angiography, head, without contrast material(s)
 - 05/20/2019 Beverly Bryan MD-ICD9IA6 439 9 Treatment Cerebral Ischemia Not Otherwise Specified
 - 05/21/2019 Cathy Clark MD-ICD9IA6 438 89 Late Effect of Cerebrovascular Disease Not Elsewhere Classified
 - Comments: _____
- Congestive Heart Failure/Cardiomyopathy
 - 02/19/2019 Cathy Clark MD-CPT 99233 Subsequent hospital care, per day, for the evaluation and management of a patient which requires at least 2 of these 3 key components: A detailed interval history, A detailed examination, Medical decision-making of high complexity, Counseling and/or case.
 - 07/17/2019 David Davis MD-CPT 93306 Echocardiography, transthoracic, real-time with image documentation (2D). Includes M-mode recording when performed complete with spectral Doppler echocardiography, and with color flow Doppler echocardiography
 - 07/17/2019 ICD9IA6 42.40 Mitral Valve Disordered, 07/17/2014 ICD9IA6 518.83 Chronic Respiratory Failure
 - Comments: _____
- V44.3 Colostomy Status
 - 02/24/2019 Ellen Ellis MD-ICD9PROC 46.11 Temporary Colostomy.
 - 03/14/2019 Beverly Bryan MD-convealiki 25 mg tablet
 - Comments: _____

Sign sheet and fax with your progress note to 1-888-299-5913. Signature: _____ Date: _____

Humana Member Summary Disclosure: The Humana Member Summary is not a medical report, nor is it intended to be a complete record of a patient's health information. Certain types of information may have been intentionally omitted due to sensitivity (psychiatric and substance abuse issues, HIV/AIDS, sexually transmitted diseases, abortion) or for other reasons, and the summary may contain errors. Physicians must use their professional judgment to verify information in the summary and should not rely exclusively on the summary to treat their patients. Diagnosis information is provided by Humana's clinical data engine.

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