



Illinois joint CMS-State sponsored Medicare-Medicaid Alignment Initiative (MMAI) and Illinois Integrated Care Program (ICP) Appendix Bulletin

New ILS claims address and remittance advice information

As part of Independent Living Systems' (ILS) and Humana's ongoing efforts to improve service levels to long-term services and supports (LTSS) providers in Illinois' MMAI and ICP, we are migrating to a new back-end claims processing system on Dec. 1, 2015.

This is an internal system change only, and the scope is limited to processing LTSS services. While every opportunity has been taken to minimize the impact to health care providers, there are some key features and actions of which we want you to be aware.

What this change means to you

Claims submission:

- The electronic claims submission process will not change. LTSS providers can continue to submit electronic claims to ILS using Payer ID 45048 through their current electronic data interchange (EDI) vendor.
- Beginning Dec. 1, 2015, please submit paper claims to the following address:

Independent Living Systems
P.O. Box 5787
Hauppauge, NY 11788

Remittances:

- The new system will provide for a new and improved paper remittance format. This will include an easy-to-read layout and details about possible offset/recoupment.
- If you currently receive an 835 electronic remittance, you will be contacted by our provider relations team to verify information to support continued delivery of electronic remittances for dates of service after Dec. 1, 2015.

Please note there will be a brief period of time when you may receive two remittances. These remittances will be complementary and not duplicates. You will continue to receive the current remittance format until all claims with a date of service before Dec. 1, 2015, are processed.

If you have questions, please contact your provider representative or call Humana's provider help line at 1-855-661-2029.