



Managing Your Licensing and Certification (How to Access Re-Certification)

PURPOSE: Vantage is the agent digital dashboard through which agents will access all of the tools and resources they use through Humana, this includes their annual recertification.

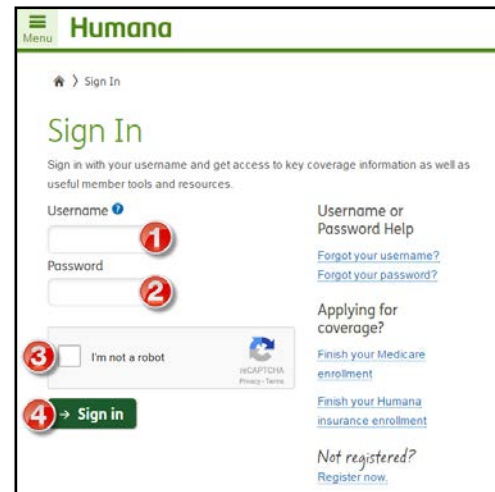
SCOPE: Retail Agents and Retail and Commercial Agents

Click the plum **Sign In** box in the top right corner of [Humana.com](https://www.humana.com)



Log in as an agent at Humana.com (using your Humana Vantage - Agent Portal log in)

1. Enter your Username
2. Enter your Password
3. Verify that you are not a robot by checking the box and selecting the pictures that meet the given description.
4. Click Sign In.

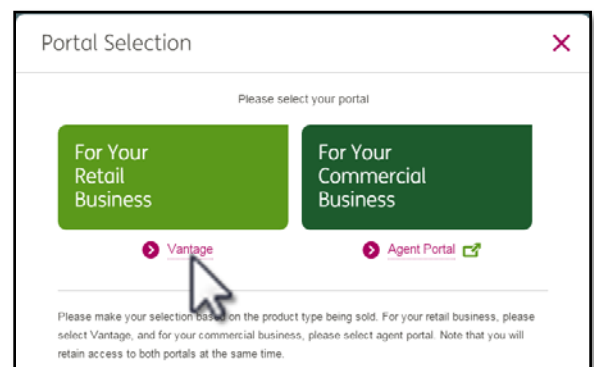


For the Commercial business ONLY agent, the legacy agent portal will display. Vantage is only for Retail Business.
For the Retail business ONLY agent, the Vantage dashboard will display.

For Retail and Commercial business agent (who sell BOTH), a pop up window will display to select either Vantage (for your Retail Business) or the Agent Portal (for you Commercial Business).

For Employer and Agent & Broker, the multi portal access page will display.

Humana Vantage is for your retail business.

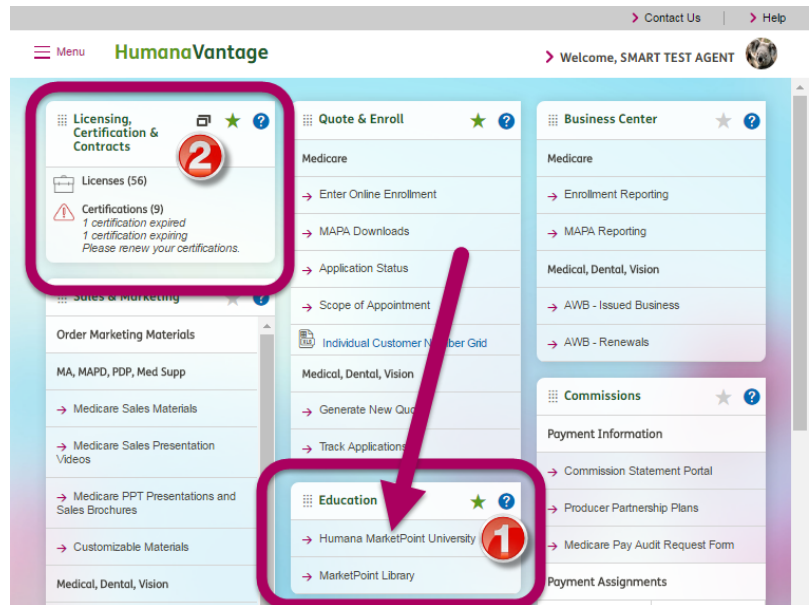


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Accessing Re-Certification from Humana Vantage

There are two ways to access recertification through Humana Vantage.

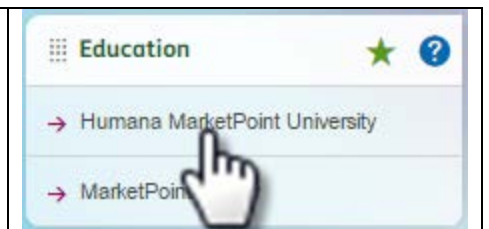
1. The first and most direct access is through the link to Humana MarketPoint University on the Education card.
2. The second is less direct through the Licensing, Certification & Contracts Card, but provides more information for your management of your licensing, certifications and contracts.



Education Card

The Education Card provides a direct link to Humana MarketPoint University where you complete your recertification course.

Also available in Humana MarketPoint University is a full calendar of available webinar training as well as job aids, videos, and other training resources. It is now your one stop shop for training.



Licensing, Certification & Contracts Card

The Licensing, Certification & Contracts card lists your current status for various licenses, certifications and contracts, the products you are licensed to sell and links for updating your certifications. Please be advised that agents are ultimately responsible to ensure they have all required licenses. While Humana strives to provide accurate and up to date information concerning Licensing, Humana is not responsible for any errors or omissions of any licensing information provided. We recommend agents confirm with the relevant Departments of Insurance that they have the appropriate licensing and lines of authority for the products they intend to market and sell.

1. Click the Expand View icon in the Licensing & Certification card for more information.



Continue on next page

- Click on Certifications along the left side of the window.

Licensing, Certification & Contracts

9 Certifications & 56 Licenses found for SMART TEST AGENT, SAN # 1129696

Licenses (56) > **Certifications (9)**
(1 expired certificate(s)) (1 expiring certificate(s))

Status: ACTIVE **Certified to sell:** Life Insurance, On Exchange, Medicare

State License Expires Completed

List of states you are licensed.

Disclaimer
The licensing information shown does not reflect Line of Authority. Please verify with the department of insurance in the state you intend to sell that you have all necessary Lines of Authority prior to making a sale.

Florida DOI requirements differ from Humana requirements. Humana requires agents to have a Florida Health license to market and sell MA and PDP plans.

North Carolina requires a Medicare Supplement/Long Term Care license as well as a Health license to market and sell MA and PDP plans.

New York requires a Prospective Life/Accident & Health Insurance Agents (LA) license to market and sell MAPD plans. The Prospective Life Insurance Brokers (LB) license is not appointable by Humana.

Pennsylvania requires agents to be appointed prior to the sale of MA and PDP plans. If you are unsure about your current appointment status, please email agentsupport@humana.com.

Please be advised that agents are ultimately responsible to ensure they have all required licenses. While Humana strives to provide accurate and up to date information concerning Licensing, Humana is not responsible for any errors or omissions of any licensing information provided. We recommend agents confirm with the relevant Departments of Insurance that they have the appropriate licensing and lines of authority for the products they intend to market and sell.

- Click **Get Certified** under the Available Certifications. This link will open the Humana MarketPoint University.

DISCLAIMERS

Failure to complete your re-certification prior to the expiration date will require initial certification and other consequences including losing your current book of business and forfeiture of renewal commissions.

Licensing, Certification & Contracts

9 Certifications & 56 Licenses found for SMART TEST AGENT, SAN # 1129696

Licenses (56) > **Certifications (9)**
(1 expired certificate(s)) (1 expiring certificate(s))

Status: ACTIVE **Certified to sell:** Life Insurance, On Exchange, Medicare

Disclaimer
Failure to complete your re-certification prior to the expiration date will require initial certification and other consequences including losing your current book of business and forfeiture of renewal commissions.

Troubleshooting & FAQs

Product Certified	Certification Completed	Certification Expires	For Policies Effective
AML	07/26/2016	10/03/2017	2017 Update certification
Completed			
CO	08/01/2013	12/31/9999	9999
FFM	10/28/2016	10/31/2017	2017
HMO	08/01/2012	11/30/2017	2017
PDP	03/17/2016	11/30/2018	2018
PFFS	01/01/2006	11/30/2018	2018
PPO	01/01/2013	11/30/2018	2018
Available			
KY			Get certification

Licensing and Certification Help

To access the frequently asked questions about Licensing, Certification & Contracts click the blue question mark icon on the Licensing, Certification & Contracts card.



Process Complete.

For videos and more information go to the Humana MarketPoint University.