

Humana Dual-Eligible Outreach

Financial assistance for eligible patients

Medicare beneficiaries who qualify for a Medicare Savings Program can save around **\$134** per month, but many don't know about the programs or need help applying. That's where Humana comes in. We offer a free service that provides an initial screening and helps your eligible Humana-insured patients apply for assistance.

What are the Medicare Savings Programs?

Through Medicaid, each state offers the Medicare Savings Programs (MSPs) to Medicare beneficiaries whose income falls below a certain level — typically \$1,386 per month for single individuals and \$1,872 per month for married couples.* Most states also consider assets when determining eligibility. For qualified Medicare beneficiaries, these state-sponsored programs pay the Medicare Part B premium (around \$134 for 2018).

What is Humana Dual-Eligible Outreach?

The Humana Dual-Eligible Outreach team helps our Medicare members navigate the application process. We conduct an eligibility interview, then fill out the MSP application for the member and send it to the member for signature, along with a document checklist and postage-paid return envelope. The state makes the final eligibility determination.

**Limits vary and usually are changed every year. Those listed are the most common and are used by the majority of states for 2018.*

Humana is a Medicare Advantage health maintenance organization (HMO), preferred provider organization (PPO), private fee-for-service plan (PFFS), and offers a stand-alone prescription drug plan with a Medicare contract. Enrollment in any Humana plan depends on contract renewal.

You have a special relationship with your patients. If one of your Humana-insured patients mentions having trouble paying for prescriptions or otherwise hints at financial difficulties, please encourage him/her to call Humana Dual-Eligible Outreach at **1-866-464-1998** (TTY: 711) to learn about the Medicare Savings Programs. Assistance is available Monday through Friday from 9 a.m. to 6:30 p.m. Eastern time.

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