Humana

Humana pharmacy claims affected by Health Care Financing Administration (HCFA) term date regulations

Effective Sept. 1, 2016, Humana Medicaid pharmacy claims will be returned with **NCPDP** reject code 77: Discontinued Product/Service ID Number on claims with:

1. A date of service on a claim which exceeds the HCFA term date on the National Drug Code (NDC) directory;

or

2. A days' supply amount which exceeds the HCFA term date on the NDC.

Please select clinically appropriate, alternate product NDC in order to successfully adjudicate a claim when NCPDP reject Code 77 is returned as a response. Note: This action only applies to HCFA term date rejections.