

How we build the network

Humana considers a number of factors when selecting vision care providers to participate in its provider network.



Access to care

Humana works to ensure we have the right number of network vision providers in the right locations for our members. We review our networks by looking at the location of our network vision providers compared to where our members live. We also look at the number of vision providers compared to the number of members to ensure we have enough providers available.

If our review shows we do not have enough vision providers in the right locations to meet our members' needs, we will work to add more providers to the network.

Qualifications

Vision providers selected for Humana's networks go through a thorough credentialing process. The credentialing process is a way to verify the qualifications of vision providers. The process includes checking education and training, licensure, board certification, malpractice claims history and other background information that applies to the provider's specialty. They are re-evaluated at least every three years.

In addition to the credentialing process, Humana verifies that the provider owns optical and dispenses eyewear.

Cost

In order to participate in Humana's network, vision providers must be willing to agree to a negotiated rate. These negotiated rates are one advantage of having vision insurance because you usually pay less for the services you receive when you visit a vision provider in your Humana network.

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