

An important message regarding the opioid utilization program

Opioid utilization program – Morphine equivalent dose (MED) edits

Humana Pharmacy Solutions **will continue** the opioid utilization program point-of-sale edit. The pharmacist may continue to use Pharmacy Professional Service (PPS) codes for the opioid thresholds below:

A. Upper opioid threshold/multiple providers

- Opioid doses are greater than 250 mg morphine equivalent daily dose (MED); **or**
- Multiple providers **AND** pharmacies are used to obtain the same or similar opioid medications. The claim will reject with the following NCPDP 76 error code: Opioid threshold exceeded.

B. Lower opioid threshold

- Opioid doses between 100 mg and 250 mg morphine equivalent daily dose (MED) will reject with NCPDP 76 error code: Cumulative morphine equivalent dose exceeds limits.
- Claims will display the message “SOFT REJECT PAYER ALLOWS DUR/PPS CODE OVERRIDE” in NCPDP field 526-FQ.

The following chart includes codes to override the edit and generate a paid claim when:

- Pharmacists employ professional judgment to review and recommend therapy changes or override the claim utilizing pharmacy professional service (PPS) codes.
- The claim should be resubmitted after entering the correct “Reason for service,” “Professional service” and “Result of service” codes based on the MED threshold error. Code submission is **required** for successful claim adjudication.

NCPDP 76 error message	CUMULATIVE MORPHINE EQUIVALENT DOSE EXCEEDS LIMITS
Pt safety module	MED (lower threshold)
Reason for service	HD - High dose (adult, geriatric, pediatric)
Professional service	DE - Dosing evaluation PE - Patient educated PO - Patient consulted MO - Prescriber consulted MP - Patient will be monitored
Result of service	1B - Filled prescription as is 1D - Filled with different directions 1F - Filled with different quantity 1G - Filled, prescriber approval 2A - Prescription not filled 2B - Not filled, directions clarified 3C - Discontinued drug 4A - Prescribed with acknowledgements

For questions, please contact the pharmacy call center help desk at **1-800-865-8715**. The pharmacy call center help desk is open and available 24 hours a day, 365 days a year.