

Humana is a Medicare Advantage, HMO, PPO and PFFS organization and a stand-alone prescription drug plan with a Medicare contract. Enrollment in any Humana plan depends on contract renewal. This information is not a complete description of benefits. Contact the plan for more information. Limitations, copayments and restrictions may apply. Benefits, premium and/or member cost share may change on January 1 of each year. You must continue to pay your Medicare Part B premium. Other mail-delivery pharmacies are available in network. Out-of-network/non-contracted providers are under no obligation to treat Humana members, except in emergency situations. For a decision about whether we will cover an out-of-network service, we encourage you or your provider to ask us for a pre-service organization determination before you receive the service. Please call our Customer Care number or see your Evidence of Coverage for more information, including the cost sharing that applies to out-of-network services. The pharmacy network and provider network may change at any time. You will receive notice when necessary. This information is available for free in other languages. Please call a Humana licensed sales agent at **1-800-967-2361 (TTY: 711)**, seven days a week, 8 a.m. – 8 p.m., through Feb. 15, 2018, and Monday – Friday, 8 a.m. – 8 p.m., the rest of the year.

Esta información está disponible gratuitamente en otros idiomas. Póngase en contacto con un agente de ventas certificado de Humana al **1-800-967-2361 (TTY: 711)**.

本資訊也有其他語言的免費版本可供選擇。請撥 **1-800-967-2361** 聽障專線：711 與持照 Humana 銷售代理聯絡。

Humana.

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More than Original Medicare

Medicare Advantage HMO and PPO plans

Humana.

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PPO

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We'll help make your Medicare selection easier

Medicare Part A helps cover hospital and other types of inpatient care. Medicare Part B helps cover doctor visits, outpatient care and certain other needs outside the hospital. Together, they are Original Medicare.

Humana Medicare Advantage HMO and PPO plans offer all the benefits of Original Medicare, plus extra services and resources that can make it easier to set your healthcare goals and chart your progress.

To enroll

We want you to understand your Medicare choices—and we want to help you make the right one. Personal service matters. We deliver it. Call us.

Call to find out about seminars in your area or to schedule an appointment with a licensed Humana sales agent.

Let's talk

Call your licensed Humana sales agent.

Annual Election Period begins Oct. 15, 2017

Oct. 15, 2017 – Feb. 14, 2018
seven days a week, 8 a.m. – 8 p.m.

Feb. 15, 2018 – Sept. 15, 2018
Monday – Friday, 8 a.m. – 8 p.m.

Call a licensed Humana sales agent at **1-800-611-3186 (TTY: 711)**. Or go to **Humana.com**.



HMO and PPO plan

Health maintenance organization and preferred provider organization plans.

Care management

With Humana Medicare Advantage, you may qualify for programs designed to help you change lifestyle habits, manage your health and reduce complications. This is particularly valuable if you're managing a chronic illness, such as diabetes or congestive heart failure.

With Humana Medicare Advantage and prescription drug plans,* you get more services—at no additional cost.

These may include:

- Mail-delivery pharmacies, like Humana Pharmacy®, for up to 90-day quantities of maintenance and specialty medicines, and diabetic supplies.**
- A fitness program that includes a fitness center membership in some areas.***

Here's how they differ

Health maintenance organization (HMO) plans: You choose your primary care physician (PCP) from Humana's network. Your PCP coordinates your care and refers you to a specialist or a hospital if needed. There is a maximum out-of-pocket limit for most covered services.

Preferred provider organization (PPO) plans: You can choose any doctors or specialists you like who accept Medicare. Your PCP isn't required to coordinate care, so you don't need referrals to other doctors or specialists. Costs are generally lower when you use providers in Humana's network. You're protected by a maximum out-of-pocket limit for most covered services.

- HumanaFirst® Nurse Advice Line, for toll-free, 24-hour advice and answers to questions.
- SmartSummary™, personalized monthly updates that show you how you've used your plan and what you've spent.
- MyHumana, your secure online account at **Humana.com**.
- Rx Calculator, for help estimating your monthly drug costs.

Humana Inc. and its subsidiaries ("Humana") do not discriminate on the basis of race, color, national origin, age, disability, or sex. English: ATTENTION: If you do not speak English, language assistance services, free of charge, are available to you. Call **1-800-967-2361 (TTY: 711)**. Español (Spanish): ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al **1-800-967-2361 (TTY: 711)**. 繁體中文 (Chinese): 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。 **1-800-967-2361 (TTY: 711)**

*In some areas, plans are also available without prescription drug coverage.

Certain medicines are only available in a 30-day supply. Not available on Humana Medicare Advantage plans without prescription drug coverage; other mail-delivery pharmacies are available in our network. You should get your new prescriptions by mail in 7–10 days after Humana Pharmacy has received your prescriptions and all the necessary information. Your refill should arrive within 5–7 days. It may take longer if the pharmacy has to call you or your healthcare provider with questions about the order. If you have questions about your order, please contact Humana Pharmacy at **1-800-379-0092 (TTY: 711).

***Available on most Humana Medicare Advantage plans but not offered on Humana stand-alone prescription drug plans; contact Humana for details.

Valuable
extras and
resources