

Diabetic testing supplies

Your Medicare Advantage plan covers a variety of diabetic glucose testing supplies. Humana Pharmacy® is the preferred durable medical equipment (DME) vendor for these products, and offers the meters listed below, and their test strips and lancets at a \$0* cost share.



Roche Accu-Chek Guide Me

- Spill-resistant SpartPack test strips
- Large, easy read display
- Add a sample anywhere on the end of a test strip



Roche Accu-Chek Guide

- Bluetooth® technology
- Add a sample anywhere on the end of a test strip
- Results in four seconds



Roche Accu-Chek Aviva Plus®

- Convenient reminders
- Results in five seconds
- Test on multiple sites on the body



HP® TRUE METRIX® AIR by Trividia

- Bluetooth® technology
- No coding
- Tiny, 0.5-microliter sample size
- Results in four seconds

TO ORDER A METER AND SUPPLIES FROM HUMANA PHARMACY:

Call **1-877-222-5084 (TTY: 711)**, Monday – Friday, 8 a.m. – 8 p.m., Eastern time. Your doctor can also send prescriptions for meters and testing strips by fax or e-prescribe.

You can also request a no-cost meter from the manufacturer by calling Roche at **1-877-264-7263 (TTY: 711)**, or Trividia Health **1-866-788-9618 (TTY: 711)**, Monday – Friday, 8 a.m. – 6 p.m., Eastern time.



Did you know your diabetic supplies are covered under your medical benefit, even though you get them from the pharmacy?

*If your plan has a medical deductible—a dollar amount you pay up to each year before you receive medical coverage—it must be met to be eligible for \$0 cost share for supplies. Not all plans have a deductible. You can also receive the meter and test strips through other durable medical equipment providers or pharmacies, but standard Part B coinsurance will apply.

This applies to Humana-covered Medicare Advantage members only. It does not apply to Humana-covered prescription drug plan (PDP-only) members, because glucose meters and test strips are covered under Part B.

Humana is a Medicare Advantage HMO, PPO and PFFS organization. with a Medicare contract. Enrollment in any Humana plan depends on contract renewal. Other pharmacies are available in our network.

Humana®

Important!

At Humana Pharmacy, it is important you are treated fairly.

Humana Pharmacy Inc. does not discriminate or exclude people because of their race, color, national origin, age, disability, sex, sexual orientation, gender identity, or religion. Discrimination is against the law. Humana Pharmacy complies with applicable Federal Civil Rights laws. If you believe that you have been discriminated against by Humana Pharmacy, there are ways to get help.

- You may file a complaint, also known as a grievance:
Discrimination Grievances, P.O. Box 14618, Lexington, KY 40512-4618
If you need help filing a grievance, call **1-800-379-0092** or if you use a **TTY**, call **711**.
- You can also file a civil rights complaint with the **U.S. Department of Health and Human Services**, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at **<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>**, or by mail or phone at **U.S. Department of Health and Human Services**, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, DC 20201, **1-800-368-1019, 800-537-7697 (TDD)**.

Complaint forms are available at **<https://www.hhs.gov/ocr/office/file/index.html>**.

Auxiliary aids and services, free of charge, are available to you.

1-800-379-0092 (TTY: 711)

Humana Pharmacy provides free auxiliary aids and services, such as qualified sign language interpreters, video remote interpretation, and written information in other formats to people with disabilities when such auxiliary aids and services are necessary to ensure an equal opportunity to participate.

Language assistance services, free of charge, are available to you.

1-800-379-0092 (TTY: 711)

Español (Spanish): Llame al número arriba indicado para recibir servicios gratuitos de asistencia lingüística.

繁體中文 (Chinese): 撥打上面的電話號碼即可獲得免費語言援助服務。

Tiếng Việt (Vietnamese): Xin gọi số điện thoại trên đây để nhận được các dịch vụ hỗ trợ ngôn ngữ miễn phí.

한국어 (Korean): 무료 언어 지원 서비스를 받으려면 위의 번호로 전화하십시오.

Tagalog (Tagalog – Filipino): Tawagan ang numero sa itaas upang makatanggap ng mga serbisyo ng tulong sa wika nang walang bayad.

Русский (Russian): Позвоните по номеру, указанному выше, чтобы получить бесплатные услуги перевода.

Kreyòl Ayisyen (French Creole): Rele nimewo ki pi wo la a, pou resevwa sèvis èd pou lang ki gratis.

Français (French): Appelez le numéro ci-dessus pour recevoir gratuitement des services d'aide linguistique.

Polski (Polish): Aby skorzystać z bezpłatnej pomocy językowej, proszę zadzwonić pod wyżej podany numer.

Português (Portuguese): Ligue para o número acima indicado para receber serviços linguísticos, grátis.

Italiano (Italian): Chiamare il numero sopra per ricevere servizi di assistenza linguistica gratuiti.

Deutsch (German): Wählen Sie die oben angegebene Nummer, um kostenlose sprachliche Hilfsdienstleistungen zu erhalten.

日本語 (Japanese): 無料の言語支援サービスをご要望の場合は、上記の番号までお電話ください。

فارسی (Farsi)

برای دریافت تسهیلات زبانی بصورت رایگان با شماره فوق تماس بگیرید.

Diné Bizaad (Navajo): Wóda'í béésh bee hani'í bee wolta'ígíí bich'í' hódíílnih éí bee t'áá jiik'eh saad bee áká'ánída'áwo'déé nika'adoowoł.

العربية (Arabic)

الرجاء الاتصال بالرقم المبين أعلاه للحصول على خدمات مجانية للمساعدة بلغتك