

Humana regional provider contacts

California/Pacific region

- California: CaliforniaUpdates@humana.com
- Hawaii: Hawaii_Contracting@humana.com
- Nevada: NevadaMarketUpdates@humana.com

Central region

- Arkansas and Oklahoma: arokpd@humana.com
- Kansas and Missouri: KSMOnm@humana.com

Central North region

- Iowa, Minnesota, Nebraska, North Dakota, and South Dakota: NCRNetworkOps@humana.com

Central West region

- Arizona: PhoenixMarketUpdates@humana.com
- Colorado and New Mexico: CONMProviderServices@humana.com

East Central region

- Indiana: INProviderupdates@humana.com
- Michigan: MichiganMarket@humana.com
- Ohio: OhioNetworkSpecialist@humana.com

East region

- Kentucky and West Virginia: ProviderDevelopmentKYWV@humana.com
- Pennsylvania: PennsylvaniaProviderUpdates@humana.com

Florida region (refer to the Florida contact list by county)

- North and Central Florida: NorthFLCentralizedProviderRelations@humana.com
- South Florida: RequestToJoin@Humana.com

Great Lakes region

- Wisconsin: WIMBOX@humana.com
- Illinois: IllinoisProviderUpdate@humana.com

Gulf States region

- Louisiana and Mississippi: LAMSPProviderIntake@humana.com



Intermountain region

- Alaska, Washington, and Oregon: PacificNorthwest@humana.com
- Idaho, Utah, Montana, and Wyoming: MountainDivision@humana.com

Mid-Atlantic region

- Delaware: DelawareProviderUpdates@humana.com
- Maryland and District of Columbia: DCMarylandProviderUpdates@humana.com
- North Carolina: NCProviderupdates@humana.com
- Virginia: VirginiaProviderUpdates@humana.com

Mid-South region

- Alabama and Tennessee: HumanaALTNProviderUpdates@humana.com

Northeast region

- Upstate New York (refer to the New York contact list by county):
UpstateNYProviderUpdates@humana.com
- Downstate New York (refer to the New York contact list by county) and New Jersey:
DownstateNYNJProviderUpdates@humana.com
- Connecticut, Massachusetts, Maine, New Hampshire, Rhode Island, and Vermont:
NewEnglandProviderUpdates@humana.com

Puerto Rico

- PRProviderRelations@humana.com

Southeast region

- Georgia: GAProviderUpdates@humana.com
- South Carolina: SCProviderUpdates@humana.com

Texas region (refer to the [Texas contact list by county](#))

- Austin/El Paso: NetworkRelationsAustinTX@humana.com
- Dallas/North Texas: NTXNM@humana.com
- Houston: HumanaHoustonPD@humana.com
- San Antonio/Corpus Christi: stxnm@humana.com

Other contacts

- Humana National Ancillary Contracting: NationalAncillaryContracting@humana.com
- Humana Behavioral Health (any region): BehavioralHealthProviderServices@humana.com
- Humana Dental (any region): NetAdminCorrespondence@humana.com

