

**Delegated Provider Website Postings  
Weeks of August 1 through 31, 2017**

The Florida Agency for Healthcare Administration (AHCA) recently issued a policy transmittal notifying managed care plans of the revised Provider Complaint Report template. Plans must complete the revised template in accordance with the instructions in the Managed Care Plan Report Guide and begin using this template for the monthly report submitted to AHCA by November 15, 2017.

<http://apps.humana.com/marketing/documents.asp?file=3293095>

On January 24, 2013, the U. S. District Court for the District of Vermont approved a settlement agreement in the case of Jimmo v. Sebelius, involving skilled care for the skilled nursing facility (SNF), home health (HH), inpatient rehabilitation facility (IRF), and outpatient therapy (OPT) benefits. The purpose of this HPMS memo is to request that organizations conduct additional training on the manual clarifications made pursuant to the Jimmo v. Sebelius Settlement Agreement.

<http://apps.humana.com/marketing/documents.asp?file=3293108>

<http://apps.humana.com/marketing/documents.asp?file=3293121>