

2023 Humana Health Plan of Texas Austin HMOx Network Access Plan

In accordance with Texas regulation 28 TAC 11.1607:

When contracted providers are not available within the TDI mileage access and/or availability standards outlined in Title 28 Texas Administrative Code Section 11.1607, Humana Health Plan of Texas, Inc. provides for in-network benefit coverage and has procedures assist enrollees in obtaining medically necessary services when no network physician or provider is available, including procedures to coordinate care to hold enrollees harmless and eliminate or limit the likelihood of balance billing.

Any non-participating provider within TDI mileage requirements will be paid at the in-network benefit level as specified in the Texas Administrative Code. Members should not be balance billed for out of network services when there is no provider available in-network.

Provider Type	County			Humana Response	
Acute Care Hospital	Burnet	Williamson		Providers are unavailable to contract	
Anesthesiology		Burnet		Providers are unavailable in sufficient numbers	
Neonatology	Hays	Travis	Williamson	Currently attempting to contract a provider	
		Burnet		Providers are unavailable to contract	
Pediatric Primary Care Physician		Burnet		Providers are unavailable to contract	

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Name of Hospital	Address	City	County	Anesthesia	Emergency Medicine	Neonatology	Pathology	Radiology
Ascension Seton Highland Lakes	3201 S Water St	Burnet	Burnet	Х		х		
Ascension Seton Hays	601 Kyle Pkwy	Kyle	Hays	x		x	X	
Ascension Medical Center Austin	1201 W 38th St	Austin	Travis			х		
Ascension Seton Northwest	11113 Research Blvd	Austin	Travis	Х		x	X	
Ascension Seton Southwest	7900 Fm 1826 Bldg 2 Ste 120	Austin	Travis	х		х		
Dell Childrens Medical Center	4900 Mueller Blvd	Austin	Travis			X		
Dell Seton Medical Center at University of Texas	1500 Red River St	Austin	Travis			х		
Ascension Seton Wiliamson	201 Seton Pkwy	Round Rock	Williamson			x	X	
Cedar Park Regional Medical Center	1401 Medical Pkwy Ste 410	Cedar Park	Williamson	Х		х	х	
Children's Medical Center North Campus	9010 N Lake Creek Pkwy	Austin	Williamson	х	Х	х	Х	Х