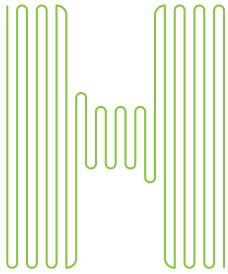# Electronic batch claims streamlined

Availity's Advanced Claims Editing (ACE) tool helps identify potential coding issues up front.

ACE applies coding rules to batch medical claims submitted through Availity via electronic data interchange (EDI). By checking claims before they enter Humana's system, ACE may help submitters avoid processing delays caused by incomplete or inaccurate data.
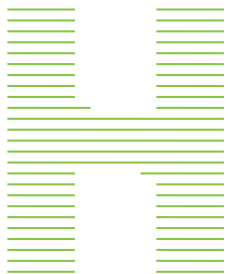
If ACE identifies a potential coding issue, the claim will be "rejected" with detailed messaging on the electronic batch record (EBR) or electronic benefit transfer (EBT) reports, which notify you about HIPAA and payer-specific edits (PSE). This messaging also will inform you about rules that may be applied and provide an opportunity to update the claim coding for faster processing.

Options when a claim is rejected with messaging

Messaging returned with each claim should be reviewed carefully to determine whether the claim should be updated.

- If you wish to update the claim coding based on the messaging, you can update it and resubmit the claim as an original.
- If you do not wish to update the claim, simply resubmit it. The claim will proceed to Humana for adjudication.
- If you have questions about the messaging received, please contact Availity at **1-800-Availity (1-800-282-4548)**.
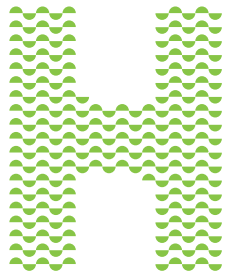
Important things to know

- A claim that has no ACE rules applied up front may still have them applied by Humana later, when the claim is processed.
- In some circumstances, the nature of a claim may make it more appropriate to submit the claim as it was initially coded.

Want to learn more?

Visit **Humana.com/MakingItEasier** for additional information about Humana's claims policies and processes.

Humana.