# 2019 **Health Plan Benefits** at a Glance

Humana Gold Plus<sup>®</sup> H1951-048 (HMO) Baton Rouge North

Plan Costs	In-Network				
Monthly plan premium	\$0				
Annual out-of-pocket maximum	\$6,700				
<b>Doctor Office Visits</b>					
Primary care provider (PCP)	\$0 copay				
Specialist	\$40 copay				
Preventive Care					
Including: Medicare covered screenings	Covered at no cost when you see an in-network provider				
Inpatient Care					
Acute inpatient hospital care	\$125 copay per day for days 1-10 \$0 copay per day for days 11-90				
Lab Services					
Lab tests from lab facility	\$0 copay				
Lab tests from outpatient hospital facility	\$0 copay				
Outpatient Care					
Outpatient surgery at ambulatory surgical center	\$135 copay				
Physical therapy at therapy facility	\$15 copay				
X-rays at outpatient hospital facility	\$0 copay				
Diagnostic testing at outpatient hospital facility	\$50 copay				
<b>Emergency Services</b>					
Urgently needed services at an urgent care center	\$35 copay				
Ground ambulance services	\$265 per date of service				
Emergency room	\$90 copay				
Additional Benefits & Programs					
Go365 <sup>™</sup> by Humana	Rewards for completing preventive health screenings/activities				
Virtual Visits	Included - cost share may apply. Please refer to the Summary of Benefits for additional details				
Over-the-Counter (OTC) mail order	\$0 copay; up to \$30 every 3 months				
Routine dental services DEN016	Included - cost share may apply. Please refer to the Summary of Benefits for additional details				

Additional Benefits & Programs (continued)	
Routine vision services VIS767	Included - cost share may apply. Please refer to the Summary of Benefits for additional details
SilverSneakers® fitness program	Included
Routine hearing services HER937	Included - cost share may apply. Please refer to the Summary of Benefits for additional details
Well Dine Meal Program	Included







## 2019 Prescription Drug Benefits at a Glance

Humana Gold Plus® H1951-048 (HMO) Baton Rouge North

**Deductible** This plan does not have a deductible.

**Initial Coverage** In this stage, you may pay a cost-share that is either a **copay** — a set dollar amount — or **coinsurance** — a set percentage amount you pay each time you fill your drug.

#### Preferred cost-sharing Pharmacy options Retail Mail Order To find the preferred cost-share Humana Pharmacy® Your lowest cost-share retail pharmacies near you, go to options are in bold Humana.com/pharmacvfinder 30-day supply 90-day supply\* 30-day supply 90-day supply\* Tier 1: Preferred Generic \$3 \$9 \$3 \$0 Tier 2: Generic \$12 \$36 \$12 \$0 Tier 3: Preferred Brand \$47 \$131 \$141 \$47 Tier 4: Non-Preferred Drug \$287 \$99 \$297 \$99 Tier 5: Specialty Tier 33% N/A 33% N/A

Standard cost-sharing						
Pharmacy options	macy options Retail All other network retail pharmacies.		<b>Mail Order</b> Walmart Mail			
	30-day supply	90-day supply*	30-day supply	90-day supply*		
Tier 1: Preferred Generic	\$10	\$30	\$10	\$30		
Tier 2: Generic	\$20	\$60	\$20	\$60		
Tier 3: Preferred Brand	\$47	\$141	\$47	\$141		
Tier 4: Non-Preferred Drug	\$100	\$300	\$100	\$300		
Tier 5: Specialty Tier	33%	N/A	33%	N/A		

Once your total yearly drug cost—what is paid both by you and our plan—reach **\$3,820**, the costs of your drugs may go up. Please refer to the Summary of Benefits for more information.

You can get more out of your plan by doing the following:

- **Stay in-network.** You'll pay less for your drugs at in-network pharmacies.
- **Use preferred cost-sharing pharmacies.** They offer a lower cost-share than standard cost-sharing pharmacies for most drugs (your cost-share for specialty drugs is the same at any in-network pharmacy).
- **Get a 90-day supply of many of the drugs you take all of the time.** You'll get more and may pay less, especially when you fill at a preferred cost-sharing mail-order pharmacy.

Other pharmacies are available in our network. \*Some drugs are limited to a 30-day supply.

If you have questions and are a Humana member, please contact Customer Care at 1-800-457-4708 (TTY: 711). If you are not currently a Humana member, please contact a licensed Humana sales agent at 1-844-775-9622 (TTY: 711), 8 a.m. - 8 p.m. seven days a week from Oct. 1, 2018 - Mar. 31, 2019 and Monday through Friday the rest of the year.

Humana is a Medicare Advantage HMO plan with a Medicare contract. Enrollment in this Humana plan depends on contract renewal. This information is not a complete description of benefits. Call 1-800-457-4708 (TTY: 711) for more information.

Limitations on healthcare and prescription services delivered via virtual visits and communications options vary by state. Virtual visit services are not a substitute for emergency care and not intended to replace your primary care provider or other providers in your network. This material is provided for informational use only and should not be construed as medical advice or used in place of consulting a licensed medical professional.







### Discrimination is Against the Law

Humana Inc. and its subsidiaries comply with applicable Federal civil rights laws and do not discriminate on the basis of race, color, national origin, age, disability, sex, sexual orientation, gender identity, or religion. Humana Inc. and its subsidiaries do not exclude people or treat them differently because of race, color, national origin, age, disability, sex, sexual orientation, gender identity, or religion.

Humana Inc. and its subsidiaries provide: (1) free auxiliary aids and services, such as qualified sign language interpreters, video remote interpretation, and written information in other formats to people with disabilities when such auxiliary aids and services are necessary to ensure an equal opportunity to participate; and, (2) free language services to people whose primary language is not English when those services are necessary to provide meaningful access, such as translated documents or oral interpretation.

If you need these services, call **1-877-320-1235** or if you use a **TTY**, call **711**.

If you believe that Humana Inc. and its subsidiaries have failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, sex, sexual orientation, gender identity, or religion, you can file a grievance with Discrimination Grievances, P.O. Box 14618, Lexington, KY 40512-4618.

If you need help filing a grievance, call 1-877-320-1235 or if you use a TTY, call 711.

You can also file a civil rights complaint with the **U.S. Department of Health and Human Services**, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at

https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at U.S. Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, DC 20201,

1-800-368-1019, 800-537-7697 (TDD).

Complaint forms are available at https://www.hhs.gov/ocr/office/file/index.html.

## **Multi-Language Interpreter Services**

ATTENTION: If you do not speak English, language assistance services, free of charge, are available to you. Call 1-877-320-1235 (TTY: 711)... ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia linqüística. Llame al 1-877-320-1235 (TTY: 711) 注意:如果您使用繁體中文,您可以免費獲得語 言援助服務。 請致電 1-877-320-1235 (TTY: 711)。 ... CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vu hỗ trơ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-877-320-1235 (TTY: 711).... 주의 : 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-877-320-1235 (TTY: 711) 번으로 전화해 주십시오 .... PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawaq sa 1-877-320-1235 **(ТТҮ: 711)**.... ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-877-320-1235 **(телетайп: 711)**.... ATANSYON: Si w pale Krevòl Avisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-877-320-1235 (TTY: 711).... ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-877-320-1235 (ATS: 711).... UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-877-320-1235 (TTY: 711).... ATENÇÃO: Se fala português, encontram-se disponíveis servicos linguísticos, grátis. Lique para 1-877-320-1235 (TTY: 711).... ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-877-320-1235 (TTY: 711).... ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-877-320-1235 (TTY: 711).... 注意事項:日本語を話される 1-877-320-1235 (TTY: 711) まで、お電話にてご連絡ください。... 場合、無料の言語支援をご利用いただけます。

توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با 1235-320-787-1 (**TTY: 711)** تماس بگیرید.

Díí baa akó nínízin: Díí saad bee yáníłti'go Diné Bizaad, saad bee áká'ánída'áwo'déé', t'áá jiik'eh, éí ná hóló, koji' hódíílnih 1-877-320-1235 (TTY: 711)....

ملحوظة: إذا كنت تتحدث اللغة العربية، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1235-320-877-1 (رقم هاتف الصم والبكم: **711)**.