

# 2019 Health Plan Benefits at a Glance

Humana Value Plus™ H5216-181 (PPO) Southwest Virginia

Plan Costs	With Medicare only	Out-of-Network	With Medicare & State Cost-Share Protection
Monthly plan premium	\$30.60		\$0
Part B deductible (exclusions apply*)	\$183 combined	\$183 combined	\$0
Annual out-of-pocket maximum	\$6,700	\$10,000 combined	\$0
<b>Doctor Office Visits</b>			
Primary care provider (PCP)	20% of the cost	40% of the cost	\$0 copay
Specialist	20% of the cost	40% of the cost	\$0 copay
<b>Preventive Care</b>			
Including: Medicare covered screenings	Covered at no cost when you see an in-network provider	Cost-sharing may apply for out-of-network providers	\$0 copay
<b>Inpatient Care</b>			
Acute inpatient hospital care	\$1,860 per admit	\$1,860 per admit	\$0 deductible \$0 copay per day for days 1-60 \$0 copay per day for days 61-90 \$0 copay per day for days 91-150
<b>Lab Services</b>			
Lab tests from lab facility	\$0 copay	40% of the cost	\$0 copay
Lab tests from outpatient hospital facility	20% of the cost	40% of the cost	\$0 copay
<b>Outpatient Care</b>			
Outpatient surgery at ambulatory surgical center	20% of the cost	40% of the cost	\$0 copay
Physical therapy at therapy facility	20% of the cost	40% of the cost	\$0 copay
X-rays at outpatient hospital facility	20% of the cost	40% of the cost	\$0 copay
Diagnostic testing at outpatient hospital facility	20% of the cost	40% of the cost	\$0 copay

Continued:

Y0040\_GHHJ8PSEN\_19\_v519\_M

H5216181000BAG19

## Emergency Services

Urgently needed services at an urgent care center	20% of the cost	40% of the cost	\$0 copay
Ground ambulance services	20% of the cost	20% of the cost	\$0 copay
Emergency room	\$90 copay	\$90 copay	\$0 copay

## Additional Benefits & Programs

Go365™ by Humana	Rewards for completing preventive health screenings/activities
Virtual Visits	Included - cost share may apply. Please refer to the Summary of Benefits for additional details
Over-the-Counter (OTC) mail order	\$0 copay; up to \$100 monthly allowance
Personal Emergency Response System	Included
Routine dental services DEN179	Included - cost share may apply. Please refer to the Summary of Benefits for additional details
Routine vision services VIS775	Included - cost share may apply. Please refer to the Summary of Benefits for additional details
Transportation services	\$0 in-network for up to 12 one-way trips to plan approved locations. Not to exceed 50 miles per trip.
SilverSneakers® fitness program	Included



# 2019 Prescription Drug Benefits at a Glance

Humana Value Plus™ H5216-181 (PPO) Southwest Virginia

## If you don't receive Extra Help for your drugs, you'll pay the following:

**Deductible** This plan has a **\$385** deductible for Tier 2, Tier 3, Tier 4, Tier 5 drugs. You pay the full cost of these drugs until you reach \$385. Then, you only pay your cost-share.

**Initial Coverage** In this stage, you may pay a cost-share that is either a **copay** — a set dollar amount — or **coinsurance** — a set percentage amount you pay each time you fill your drug.

### Preferred cost-sharing

#### Pharmacy options

**Your lowest cost-share options are in bold**

#### Retail

To find the preferred cost-share retail pharmacies near you, go to **Humana.com/pharmacyfinder**

#### Mail Order

Humana Pharmacy®

	30-day supply	90-day supply*	30-day supply	90-day supply*
<b>Tier 1:</b> Preferred Generic	\$0	<b>\$0</b>	\$0	<b>\$0</b>
<b>Tier 2:</b> Generic	\$12	\$36	\$12	<b>\$0</b>
<b>Tier 3:</b> Preferred Brand	\$47	\$141	\$47	<b>\$131</b>
<b>Tier 4:</b> Non-Preferred Drug	\$100	\$300	\$100	<b>\$290</b>
<b>Tier 5:</b> Specialty Tier	25%	N/A	25%	N/A

### Standard cost-sharing

#### Pharmacy options

**Retail** All other network retail pharmacies.

#### Mail Order

Walmart Mail

	30-day supply	90-day supply*	30-day supply	90-day supply*
<b>Tier 1:</b> Preferred Generic	\$10	\$30	\$10	\$30
<b>Tier 2:</b> Generic	\$20	\$60	\$20	\$60
<b>Tier 3:</b> Preferred Brand	\$47	\$141	\$47	\$141
<b>Tier 4:</b> Non-Preferred Drug	\$100	\$300	\$100	\$300
<b>Tier 5:</b> Specialty Tier	25%	N/A	25%	N/A

Once your total yearly drug cost—what is paid both by you and our plan—reach **\$3,820**, the costs of your drugs may go up. Please refer to the Summary of Benefits for more information.

You can get more out of your plan by doing the following:

- **Stay in-network.** You'll pay less for your drugs at in-network pharmacies.
- **Use preferred cost-sharing pharmacies.** They offer a lower cost-share than standard cost-sharing pharmacies for most drugs (your cost-share for specialty drugs is the same at any in-network pharmacy).
- **Get a 90-day supply of many of the drugs you take all of the time.** You'll get more and may pay less, especially when you fill at a preferred cost-sharing mail-order pharmacy.

Continued:

Y0040\_GHHJ8PSEN\_19\_v519\_M

H5216181000BAG19

**If you receive Extra Help for your drugs, you'll pay the following:**

**Deductible** You may pay **\$0** or **\$85** depending on the level of Extra Help you receive. If your deductible is \$85, you pay the full cost of your drugs until you meet your deductible. Then, you only pay your cost-share.

Pharmacy cost-sharing		
	30-day supply	90-day supply
For generic drugs (including brand drugs treated as generic), either:	\$0 copay; or \$1.25 copay; or \$3.40 copay; or 15% of the cost	\$0 copay; or \$1.25 copay; or \$3.40 copay; or 15% of the cost
For all other drugs, either:	\$0 copay; or \$3.80 copay; or \$8.50 copay; or 15% of the cost	\$0 copay; or \$3.80 copay; or \$8.50 copay; or 15% of the cost

Other pharmacies are available in our network. \*Some drugs are limited to a 30-day supply.

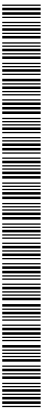
\*Services not covered by Original Medicare, Part A services (IP, Skilled Nursing and Home Health), Medicare covered preventive services, Ambulance and Emergency Room services, Urgently Needed Services at Urgent Care Centers, Diabetic Monitoring Supplies and Part B Drugs from a Network Retail Pharmacy do not apply to the in-network and out-of network Part B deductible.

If you have questions and are a Humana member, please contact Customer Care at 1-800-457-4708 (TTY: 711). If you are not currently a Humana member, please contact a licensed Humana sales agent at 1-844-775-9622 (TTY: 711), 8 a.m. - 8 p.m. seven days a week from Oct. 1, 2018 - Mar. 31, 2019 and Monday through Friday the rest of the year.

Humana is a Medicare Advantage PPO plan with a Medicare contract. Enrollment in this Humana plan depends on contract renewal. This information is not a complete description of benefits. Call 1-800-457-4708 (TTY: 711) for more information.

Limitations on healthcare and prescription services delivered via virtual visits and communications options vary by state. Virtual visit services are not a substitute for emergency care and not intended to replace your primary care provider or other providers in your network. This material is provided for informational use only and should not be construed as medical advice or used in place of consulting a licensed medical professional.

Out-of-network/non-contracted providers are under no obligation to treat Humana members, except in emergency situations. Please call our customer service number or see your Evidence of Coverage for more information, including the cost-sharing that applies to out-of-network services.



## Discrimination is Against the Law

Humana Inc. and its subsidiaries comply with applicable Federal civil rights laws and do not discriminate on the basis of race, color, national origin, age, disability, sex, sexual orientation, gender identity, or religion. Humana Inc. and its subsidiaries do not exclude people or treat them differently because of race, color, national origin, age, disability, sex, sexual orientation, gender identity, or religion.

Humana Inc. and its subsidiaries provide: (1) free auxiliary aids and services, such as qualified sign language interpreters, video remote interpretation, and written information in other formats to people with disabilities when such auxiliary aids and services are necessary to ensure an equal opportunity to participate; and, (2) free language services to people whose primary language is not English when those services are necessary to provide meaningful access, such as translated documents or oral interpretation.

If you need these services, call **1-877-320-1235** or if you use a **TTY**, call **711**.

If you believe that Humana Inc. and its subsidiaries have failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, sex, sexual orientation, gender identity, or religion, you can file a grievance with Discrimination Grievances, P.O. Box 14618, Lexington, KY 40512-4618.

If you need help filing a grievance, call **1-877-320-1235** or if you use a **TTY**, call **711**.

You can also file a civil rights complaint with the **U.S. Department of Health and Human Services**, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at

**<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>**, or by mail or phone at **U.S. Department of Health and Human Services**, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, DC 20201,

**1-800-368-1019, 800-537-7697 (TDD)**.

Complaint forms are available at **<https://www.hhs.gov/ocr/office/file/index.html>**.

## Multi-Language Interpreter Services

ATTENTION: If you do not speak English, language assistance services, free of charge, are available to you.

Call **1-877-320-1235 (TTY: 711)**... ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al **1-877-320-1235 (TTY: 711)** 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 **1-877-320-1235 (TTY: 711)**。... CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số **1-877-320-1235 (TTY: 711)**.... 주의 : 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. **1-877-320-1235 (TTY: 711)** 번으로 전화해 주십시오 .... PAUNAWA:

Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa **1-877-320-1235 (TTY: 711)**.... ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните **1-877-320-1235 (телетайп: 711)**.... ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele **1-877-320-1235 (TTY: 711)**....

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le **1-877-320-1235 (ATS: 711)**.... UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer **1-877-320-1235 (TTY: 711)**.... ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para **1-877-320-1235 (TTY: 711)**.... ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero **1-877-320-1235 (TTY: 711)**.... ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: **1-877-320-1235 (TTY: 711)**.... 注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。 **1-877-320-1235 (TTY: 711)** まで、お電話にてご連絡ください。 ...

**1-877-320-1235 (TTY: 711)**....

توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. **1-877-320-1235 (TTY: 711)** تماس بگیرید.

Díí baa akó nínízin: Díí saad bee yáníłti'go Diné Bizaad, saad bee áká'ánída'áwo'déé', t'áá jiik'eh, éí ná hólq, kojí' hódíílnih **1-877-320-1235 (TTY: 711)**....

ملحوظة: إذا كنت تتحدث اللغة العربية، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم **1-877-320-1235 (رقم هاتف الصم والبكم: 711)**.

ملحوظة: إذا كنت تتحدث اللغة العربية، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم **1-877-320-1235 (رقم هاتف الصم والبكم: 711)**.

ملحوظة: إذا كنت تتحدث اللغة العربية، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم **1-877-320-1235 (رقم هاتف الصم والبكم: 711)**.

ملحوظة: إذا كنت تتحدث اللغة العربية، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم **1-877-320-1235 (رقم هاتف الصم والبكم: 711)**.

ملحوظة: إذا كنت تتحدث اللغة العربية، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم **1-877-320-1235 (رقم هاتف الصم والبكم: 711)**.

ملحوظة: إذا كنت تتحدث اللغة العربية، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم **1-877-320-1235 (رقم هاتف الصم والبكم: 711)**.

ملحوظة: إذا كنت تتحدث اللغة العربية، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم **1-877-320-1235 (رقم هاتف الصم والبكم: 711)**.

ملحوظة: إذا كنت تتحدث اللغة العربية، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم **1-877-320-1235 (رقم هاتف الصم والبكم: 711)**.

ملحوظة: إذا كنت تتحدث اللغة العربية، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم **1-877-320-1235 (رقم هاتف الصم والبكم: 711)**.

ملحوظة: إذا كنت تتحدث اللغة العربية، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم **1-877-320-1235 (رقم هاتف الصم والبكم: 711)**.