







Search for your Humana claims quickly

Try the Availity Claim Status tool

With Availity Claim Status, you can:

- View claims you have submitted for your Humana patients
- Search by claim number, member or date of service
- Check claim status and view details
- Submit claim corrections
- Access remittance information for finalized claims

Where to find the tool

You can find the Claim Status tool on Availity Essentials under **Claims & Payments.** If you don't have an Availity user ID and password, visit **Availity.com** to register at no cost. If you have an Availity account, ask your organization's Availity administrator to set up your access to the tool.

Getting started

- 1. Sign in to Availity Essentials.
- 2. Select Claim Status from the Claims & Payments menu.
- 3. Select your organization, then select **Humana** as the payer.
- 4. Search by claim number, member or date of service.
- 5. From the search results, select a claim to view details.
 - If the claim correction feature is available for the claim, a **Correct this Claim** button will display on the detail screen.
 - If the claim is finalized, a **Remittance Viewer** button allows you to access the remittance document.
 - If the claim is finalized, a **Dispute Claim** button allows you to initiate a claim dispute.

Want help with online tools?

Visit Humana.com/ProviderSelfService for more information and a schedule of training opportunities.

