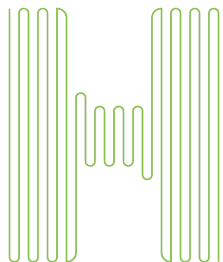


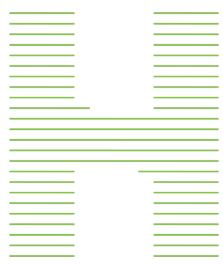
Search for your Humana claims quickly

Try the Availity Essentials Claim Status tool



With Availity Essentials Claim Status, you can:

- View claims you have submitted for your Humana patients
- Search by claim number, member or subscriber ID, date of service or date processed
- Check claim status and view details
- Submit claim corrections (currently available only for commercial claims)
- Access remittance information for finalized claims

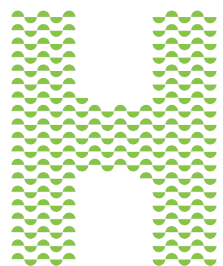


Where to find the tool

You can find the Claim Status tool on Availity Essentials under **Claims & Payments**. If you don't have an Availity user ID and password, visit [Availity.com](https://www.availity.com) to register at no cost. If you have an Availity Essentials account, ask your organization's Availity Essentials administrator to set up your access to the tool.

Getting started

1. Sign in to Availity Essentials.
2. Select **Claim Status** from the **Claims & Payments** menu.
3. Select your organization, then select **Humana** as the payer.
4. Search by claim number, date of service, member or subscriber ID, or date processed.
5. From the search results, select a claim to view details.
 - If the claim correction feature is available for the claim, a **Correct this Claim** button will display on the detail screen.
 - If the claim is finalized, a **Remittance Viewer** button will appear, allowing you to access the remittance document.
 - If the claim is finalized, a **Dispute Claim** button will appear, allowing you to initiate a claim dispute.



Want help with online tools?

Visit [Humana.com/ProviderSelfService](https://www.humana.com/ProviderSelfService) for more information and a schedule of training opportunities.

