

Texas HMO Premier network



The HMO Premier network offered by Humana Health Plan of Texas, Inc. is an open access health maintenance organization (HMO). Open access means members can choose any primary care physician (PCP) from the Humana network of local healthcare providers, and no referral is needed when members seek care at an in-network doctor, specialist or hospital.

Advantages of the HMO Premier network:

- Up to an 8% savings in premium over our broad National Point of Service (POS) network
- 95% National POS network overlap
- Members have access to the HMO Premier network nationally (where available)

Consider the HMO Premier network if:

- The group is centrally located in one of the HMO Premier service areas (see map)
- The group wants to realize substantial premium savings
- The group is interested in a competitive single network offering or a dual network strategy alongside National POS

How do Humana's networks compare?

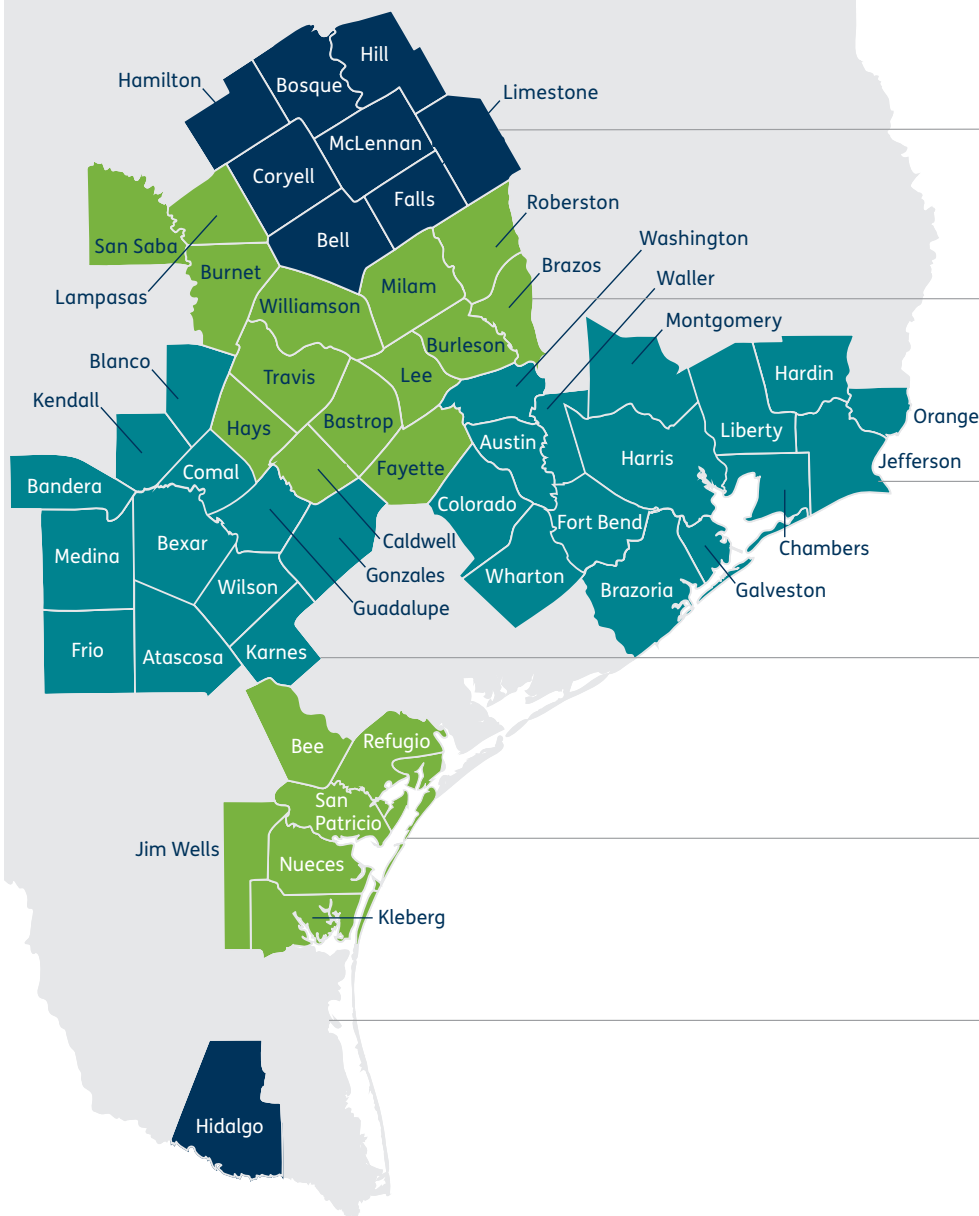
Use the chart to compare features of the HMO Premier network to other Humana networks. Contact your Humana representative to learn more about plans available in your area.

Network		
Feature	HMO Premier	National POS/ChoiceCare/ ChoicePOS
Gated (requires PCP referrals)	No	No
PCP required	No	No
Out-of-network benefits	No	Yes
Network scope		
Case size	All	All
Plan designs	High-deductible health plan (HDHP), Efficiency, Copay, Simplicity, Canopy, On Hand	HDHP, Efficiency, Copay, Simplicity, Canopy, On Hand
Cost*	\$\$-\$\$\$	\$\$-\$\$\$\$

*Does not account for differences in plan design



Texas HMO Premier service areas



Waco

99% National POS overlap, all major providers in network

Austin

98% National POS overlap, all major providers in network

Houston

88% National POS overlap, see below for provider listings

San Antonio

93% National POS overlap, see below for provider listings

Corpus Christi

92% National POS overlap, see below for provider listings

Rio Grande Valley

See below for provider listings

Network agreements

Network providers (also called in-network providers) agree to accept on agreed-upon amount as payments in full. Your contract explains your share of the cost of services rendered by network providers. The plan may include a deductible, a set amount (copay), and a percent of the costs (covered member's portion).

When you go to an in-network provider

The amount you pay is based on the agreed-upon amount. The provider can't "balance bill" you for charges greater than that amount.

When you go to an out-of-network provider

There is no coverage for out-of-network providers, except for emergency care as defined in your contract.

Participating hospitals

Austin

1. Arise Austin Medical Center
2. Baylor Scott and White Hospital Lakeway
3. Baylor Scott and White Medical Center College Station
4. Baylor Scott and White Medical Center Round Rock
5. Cedar Park Regional Medical Center
6. Central Texas Medical Center
7. CHI St. Joseph Health Burleson Hospital
8. CHI St. Joseph Health Regional Hospital
9. Dell Children's Medical Center
10. Dell Seton Medical Center at University of Texas
11. Heart Hospital of Austin
12. Little River Healthcare
13. North Austin Medical Center
14. Rollins Brook Community Hospital
15. Round Rock Medical Center
16. Scott and White Hospital – Taylor
17. Scott and White Hospital Marble Falls
18. Seton Edgar B. Davis Hospital
19. Seton Highland Lakes Hospital
20. Seton Medical Center
21. Seton Medical Center Hays
22. Seton Medical Center Williamson
23. Seton Northwest Hospital
24. Seton Smithville Regional Hospital
25. Seton Southwest Hospital
26. South Austin Hospital
27. St. David's Georgetown Hospital
28. St. David's Hospital
29. St. David's Surgical Hospital
30. St. Mark's Medical Center
31. The Hospital at Westlake Medical Center
32. The Physicians Centre

Corpus Christi

1. Bay Area Medical Center
2. Christus Spohn Hospital Beeville
3. Christus Spohn Hospital Alice
4. Christus Spohn Hospital Kleberg
5. Christus Spohn Hospital South
6. Christus Spohn Memorial Hospital
7. Christus Spohn Shoreline Hospital
8. Corpus Christi Medical Center
9. Doctors Regional Medical Center
10. Driscoll Children's Hospital
11. The Heart Hospital
12. Northshore Emergency Center
13. Refugio County Memorial Hospital District

Houston

1. Aspire Hospital
2. Baptist Beaumont Hospital
3. Baptist Orange Hospital
4. Baylor Scott and White Medical Center Brenham
5. Bayshore Medical Center
6. Bayside Community Hospital
7. Brazosport Regional Health System
8. CHI St. Joseph Health Bellville Hospital
9. Children's Memorial Hermann Hospital
10. Christus Hospital St. Elizabeth
11. Christus St. Mary Hospital
12. Clear Lake Regional
13. Columbus Community Hospital
14. Conroe Regional Medical Center
15. Cypress Fairbanks Medical Center
16. Doctors Hospital Tidwell
17. El Campo Memorial Hospital
18. Houston Methodist Baytown Hospital
19. Houston Methodist Clear Lake Hospital
20. Houston Methodist Hospital
21. Houston Methodist Sugar Land Hospital
22. Houston Methodist The Woodlands Hospital
23. Houston Methodist West Houston Medical Center
24. Houston Methodist Willowbrook Hospital
25. Houston Northwest Medical Center
26. Houston Orthopedic and Spine Hospital

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Houston

- Kingwood Medical Center
- Liberty Dayton Regional Medical Center
- Mainland Medical Center
- Medical Center of Southeast Texas
- Memorial Hermann Cypress Hospital
- Memorial Hermann Greater Heights Hospital
- Memorial Hermann Hospital
- Memorial Hermann Katy Hospital
- Memorial Hermann Memorial City Hospital
- Memorial Hermann Memorial City Medical Center
- Memorial Hermann Northeast Hospital
- Memorial Hermann Northwest Hospital
- Memorial Hermann Pearland Hospital
- Memorial Hermann Southwest Hospital
- Memorial Hermann Southwest Hospital
- Memorial Hermann Specialty Hospital Kingwood
- Memorial Hermann Sugar Land Hospital
- Memorial Hermann Sugar Land Surgical Hospital
- Memorial Hermann The Woodlands Hospital
- North Cypress Medical Center
- Oakbend Medical Center
- Park Plaza Hospital
- Pearland Medical Center
- Rice Medical Center
- St. Joseph Medical Center
- St. Luke's Hospital The Vintage
- St. Luke's Lakeside Hospital
- St. Luke's Medical Center
- St. Luke's Patients Medical Center
- St. Luke's Sugar Land Hospital
- St. Luke's The Woodlands Hospital
- Sweeny Community Hospital
- Texas Children's Hospital
- Texas Orthopedic
- Tomball Regional Hospital
- TOPS Surgical Specialty Hospital
- University of Texas Medical Branch at Galveston
- UTMB Angleton Danbury
- West Houston Medical Center
- Women's Hospital of Texas

Rio Grande Valley

- Doctors Hospital at Renaissance
- The Women's Hospital at Renaissance

San Antonio

- Baptist Emergency Hospital Hausman
- Baptist Emergency Hospital Overlook
- Baptist Emergency Hospital Thousand Oaks
- Baptist Emergency Hospital Westover Hills
- Baptist Medical Center
- Baptist Orthopedic Hospital
- Children's Hospital of San Antonio
- Christus Santa Rosa Hospital Alamo Heights
- Christus Santa Rosa Hospital New Braunfels
- Christus Santa Rosa Hospital Westover Hills
- Christus Santa Rosa Medical Center
- Connally Memorial Medical Center
- Frio Regional Hospital
- Guadalupe Regional Medical Center
- Medina Regional Hospital
- Memorial Hospital
- Methodist Children's Hospital
- Methodist Hospital
- Methodist Hospital South
- Methodist Specialty and Transplant Hospital
- Methodist Stone Oak Hospital
- Methodist Texsan Hospital
- Metropolitan Methodist Hospital
- Mission Trail Baptist
- Nix Health Care System
- North Central Baptist Hospital
- Northeast Baptist Hospital
- Northeast Methodist Hospital
- South Texas Spine and Surgical Hospital
- Southwest General Hospital
- St. Luke's Baptist Hospital
- University Hospital

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Waco

1. Baylor Scott and White McLane Children's Medical Center
2. Baylor Scott and White Medical Center Hillcrest
3. Falls Community Hospital and Clinic
4. Goodall Witcher Hospital
5. Hamilton General Hospital
6. Limestone Medical Center
7. Metroplex Hospital
8. Parkview Regional Hospital
9. Providence Health Center
10. Scott and White Medical Center-Temple
11. Seton Medical Center Harker Heights

Ask your Humana sales team to quote HMO premier today!

Offered by Humana Health Plan of Texas, Inc.

Our health benefit plans have exclusions and limitations and terms under which the coverage may be continued in force or discontinued. For costs and complete details of the coverage, call or write your Humana insurance agent or broker.

Humana[®]

IMPORTANT!

At Humana, it is important you are treated fairly.

Humana Inc. and its subsidiaries do not discriminate or exclude people because of their race, color, national origin, age, disability, sex, sexual orientation, gender identity, or religion. Discrimination is against the law. Humana and its subsidiaries comply with applicable Federal Civil Rights laws. If you believe that you have been discriminated against by Humana or its subsidiaries, there are ways to get help.

- You may file a complaint, also known as a grievance:
Discrimination Grievances, P.O. Box 14618, Lexington, KY 40512-4618
If you need help filing a grievance, call **1-877-320-1235** or if you use a **TTY**, call **711**.
- You can also file a civil rights complaint with the **U.S. Department of Health and Human Services**, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at **U.S. Department of Health and Human Services**, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, DC 20201, **1-800-368-1019, 800-537-7697 (TDD)**.

Complaint forms are available at <https://www.hhs.gov/ocr/office/file/index.html>.

Auxiliary aids and services, free of charge, are available to you.

1-877-320-1235 (TTY: 711)

Humana provides free auxiliary aids and services, such as qualified sign language interpreters, video remote interpretation, and written information in other formats to people with disabilities when such auxiliary aids and services are necessary to ensure an equal opportunity to participate.

Language assistance services, free of charge, are available to you.

1-877-320-1235 (TTY: 711)

Español (Spanish): Llame al número arriba indicado para recibir servicios gratuitos de asistencia lingüística.

繁體中文 (Chinese): 撥打上面的電話號碼即可獲得免費語言援助服務。

Tiếng Việt (Vietnamese): Xin gọi số điện thoại trên đây để nhận được các dịch vụ hỗ trợ ngôn ngữ miễn phí.

한국어 (Korean): 무료 언어 지원 서비스를 받으려면 위의 번호로 전화하십시오.

Tagalog (Tagalog – Filipino): Tawagan ang numero sa itaas upang makatanggap ng mga serbisyo ng tulong sa wika nang walang bayad.

Русский (Russian): Позвоните по номеру, указанному выше, чтобы получить бесплатные услуги перевода.

Kreyòl Ayisyen (French Creole): Rele nimewo ki pi wo la a, pou resevwa sèvis èd pou lang ki gratis.

Français (French): Appelez le numéro ci-dessus pour recevoir gratuitement des services d'aide linguistique.

Polski (Polish): Aby skorzystać z bezpłatnej pomocy językowej, proszę zadzwonić pod wyżej podany numer.

Português (Portuguese): Ligue para o número acima indicado para receber serviços linguísticos, grátis.

Italiano (Italian): Chiamare il numero sopra per ricevere servizi di assistenza linguistica gratuiti.

Deutsch (German): Wählen Sie die oben angegebene Nummer, um kostenlose sprachliche Hilfsdienstleistungen zu erhalten.

日本語 (Japanese): 無料の言語支援サービスをご要望の場合は、上記の番号までお電話ください。

فارسی (Farsi)

برای دریافت تسهیلات زبانی بصورت رایگان با شماره فوق تماس بگیرید.

Diné Bizaad (Navajo): Wóda'í béesh bee hani'í bee wolta'ígíí bich'í' hódíílnih éí bee t'áá jii'eh saad bee áká'ánída'áwo'déé nika'adoowól.

العربية (Arabic)

الرجاء الاتصال بالرقم المبين أعلاه للحصول على خدمات مجانية للمساعدة بلغتك