DEN 765

Careington Network

| ADA code | Description of benefit | Frequency/limitations | In- network* | Out-of- network |
|-------------|---|---|-----------------|--------------------|
| Exams | | | | |
| D0120 | Periodic oral exam | Two procedure codes from this group per calendar year | 100% | 0% |
| D0150 | Comprehensive oral evaluation, (new or established patient) | | 100% | 0% |
| Bitewin | ig X-rays | | | |
| D0270 | Bitewing X-ray - single film | One procedure code from this group per calendar year | 100% | 0% |
| D0272 | Bitewing X-rays - two films | | 100% | 0% |
| D0273 | Bitewing X-rays - three films | | 100% | 0% |
| D0274 | Bitewing X-rays - four films | | 100% | 0% |
| Prophy | laxis (cleaning) | | | |
| D1110 | Prophylaxis - adult (includes removal of plaque, calculus, and stains from the tooth structures.) | Two per calendar year | 100% | 0% |
| Full mo | uth and panoramic X-rays | | | |
| D0210 | Complete series X-ray (includes bitewings) | One procedure code from this group every three calendar years | 100% | 0% |
| D0330 | Panoramic film | | 100% | 0% |
| Restore | itions (fillings) | | | |
| D2140 | Amalgam - one surface, primary or permanent | One procedure code from this group per calendar year | 100% | 0% |
| D2150 | Amalgam - two surfaces, primary or permanent | | 100% | 0% |
| D2160 | Amalgam - three surfaces, primary or permanent | | 100% | 0% |
| D2161 | Amalgam - four or more surfaces, primary or permanent | | 100% | 0% |
| D2330 | Resin-based composite - one surface, anterior (front) | | 100% | 0% |
| D2331 | Resin-based composite - two surfaces, anterior (front) | | 100% | 0% |
| D2332 | Resin-based composite - three surfaces, anterior (front) | | 100% | 0% |
| D2335 | Resin-based composite - four or more surfaces, anterior (front) | | 100% | 0% |

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|-------------------------------------|--|--|-----------------|--------------------|--|--|--|
| Restorations (fillings) (continued) | | | | | | | |
| D2391 | Resin-based composite - one surface, posterior (back) | One procedure code from this group per calendar year | 100% | 0% | | | |
| D2392 | Resin-based composite - two surfaces, posterior (back) | | 100% | 0% | | | |
| D2393 | Resin-based composite - three surfaces, posterior (back) | | 100% | 0% | | | |
| D2394 | Resin-based composite -four or more surfaces, posterior (back) | | 100% | 0% | | | |
| Extractions | | | | | | | |
| D7140 | Extraction, erupted tooth or exposed root (includes routine removal of tooth structure, minor smoothing of socket bone, and closure, as necessary | One procedure code from this group per calendar year | 100% | 0% | | | |
| D7210 | Surgical removal of erupted tooth requiring evaluation of mucoperiosteal flap and removal of bone and/or section of tooth | | 100% | 0% | | | |
| D7220 | Removal of impacted tooth, soft tissue | | 100% | 0% | | | |
| D7230 | Removal of impacted tooth, partially bony | | 100% | 0% | | | |
| D7240 | Removal of impacted tooth, completely bony | | 100% | 0% | | | |
| D7241 | Removal of impacted tooth, completely bony, with unusual surgical complications | | 100% | 0% | | | |
| D7250 | Surgical removal of residual tooth roots | | 100% | 0% | | | |
| Anesthesia | | | | | | | |
| D9230 | Analgesia, anxiolysis, inhalation of nitrous oxide | As needed with covered codes | 100% | 0% | | | |

Benefits are offered on an annual basis. If these benefits are changed or eliminated next year and the benefits have not been used, the member will no longer be eligible for these benefits.

This is an all-inclusive list of covered services under this plan. Any services received that are not listed will not be covered by the plan and will be the member's responsibility.

*Network dentists have agreed to provide services at contracted fees (the in-network fee schedules, or INFS). If a member visits a participating network dentist, the member will not receive a bill for charges more than the negotiated fee schedule (coinsurance payment still applies).

*Specialists are not covered on this plan. You may receive a 20% discount for services rendered by a specialist.

DEN 765

For information, call Humana Dental Customer Service.

- Members: 1-800-457-4708 (TDD: 711) Monday Friday, 8 a.m. to 6 p.m. in your time zone.
 Providers: 1-800-833-2223 (TDD: 711) Monday Friday, 8 a.m. to 8 p.m. Eastern time.

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Important!

At Humana, it is important you are treated fairly.

Humana Inc. and its subsidiaries do not discriminate or exclude people because of their race, color, national origin, age, disability, sex, sexual orientation, gender identity, or religion. Discrimination is against the law. Humana and its subsidiaries comply with applicable Federal Civil Rights laws. If you believe that you have been discriminated against by Humana or its subsidiaries, there are ways to get help.

- You may file a complaint, also known as a grievance: Discrimination Grievances, P.O. Box 14618, Lexington, KY 40512-4618
 If you need help filing a grievance, call **1-877-320-1235** or if you use a **TTY**, call **711**.
- You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at U.S. Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 800-537-7697 (TDD).

Complaint forms are available at **https://www.hhs.gov/ocr/office/file/index.html**.

Auxiliary aids and services, free of charge, are available to you. 1-877-320-1235 (TTY: 711)

Humana provides free auxiliary aids and services, such as qualified sign language interpreters, video remote interpretation, and written information in other formats to people with disabilities when such auxiliary aids and services are necessary to ensure an equal opportunity to participate.

Language assistance services, free of charge, are available to you. 1-877-320-1235 (TTY: 711)

Español (Spanish): Llame al número arriba indicado para recibir servicios gratuitos de asistencia lingüística. **繁體中文 (Chinese):** 撥打上面的電話號碼即可獲得免費語言援助服務。

Tiếng Việt (Vietnamese): Xin gọi số điện thoại trên đây để nhận được các dịch vụ hỗ trợ ngôn ngữ miễn phí. 한국어 (Korean): 무료 언어 지원 서비스를 받으려면 위의 번호로 전화하십시오 .

Tagalog (Tagalog – Filipino): Tawagan ang numero sa itaas upang makatanggap ng mga serbisyo ng tulong sa wika nang walang bayad.

Русский (Russian): Позвоните по номеру, указанному выше, чтобы получить бесплатные услуги перевода.

Kreyòl Ayisyen (French Creole): Rele nimewo ki pi wo la a, pou resevwa sèvis èd pou lang ki gratis.
Français (French): Appelez le numéro ci-dessus pour recevoir gratuitement des services d'aide linguistique.
Polski (Polish): Aby skorzystać z bezpłatnej pomocy językowej, proszę zadzwonić pod wyżej podany numer.
Português (Portuguese): Ligue para o número acima indicado para receber serviços linguísticos, grátis.
Italiano (Italian): Chiamare il numero sopra per ricevere servizi di assistenza linguistica gratuiti.
Deutsch (German): Wählen Sie die oben angegebene Nummer, um kostenlose sprachliche
Hilfsdienstleistungen zu erhalten.

日本語 (Japanese): 無料の言語支援サービスをご要望の場合は、上記の番号までお電話ください。

(Farsi) فارسی

برای دریافت تسهیلات زبانی بصورت رایگان با شماره فوق تماس بگیرید.

Diné Bizaad (Navajo): Wódahí béésh bee hani'í bee wolta'ígíí bich'íí hódíílnih éí bee t'áá jiik'eh saad bee áká'ánída'áwo'déé niká'adoowoł.

(Arabic) العر بية

GCHJV5REN 1018

الرجاء الاتصال بالرقم المبين أعلاه للحصول على خدمات مجانية للمساعدة بلغتك