



2021 risk adjustment and patient experience CME webinars

Risk adjustment: With the healthcare landscape ever-changing, physicians and other clinicians need to understand risk adjustment and how to leverage accurate clinical documentation and coding to capture the true health status of the patient. Get a comprehensive look at core components of healthcare, such as understanding risk scores and accurate coding and documentation. This webinar is a 60-minute course led by Dr. Rae Godsey, D.O., MBA, CPC. Her presentation is designed to round out knowledge of documentation and coding in support of patients.

Patient experience: The Consumer Assessment of Healthcare Providers and Systems (CAHPS®) and Health Outcomes Surveys (HOS) are areas of emphasis in the Centers for Medicare & Medicaid Services (CMS) evaluation of Medicare Advantage organizations. Physician offices play significant roles in patient responses on many survey questions CMS counts toward the overall Star score. This webinar is a 120-minute session. The session provides actionable information and best practices to share with your organization.

Who: All physicians and other medical professionals—including advanced practice registered nurses (APRNs) and physician assistants (PAs) — are invited to join a session of this course for continuing medical education (CME) credit.

When and where:

Risk adjustment: Importance of accurate documentation and coding— a physician’s perspective	Mar 25, 2021	3:00 p.m. EST	Register or rebrand.ly/4rfjdkl
	Mar 30, 2021	3:00 p.m. EST	Register or rebrand.ly/b7rqmk5
	May 18, 2021	12:00 p.m. EST	Register or rebrand.ly/ptri5vo
	May 19, 2021	3:00 p.m. EST	Register or rebrand.ly/5bk8y45
	Jul 21, 2021	12:00 p.m. EST	Register or rebrand.ly/6s4a4hb
	Jul 22, 2021	3:00 p.m. EST	Register or rebrand.ly/g363awg
	Oct 19, 2021	12:00 p.m. EST	Register or rebrand.ly/u3aeb4h
	Oct 20, 2021	3:00 p.m. EST	Register or rebrand.ly/9h7aczz
Patient experience: Exploring best practices related to the CAHPS and HOS patient surveys	Apr 21, 2021	2:00 p.m. EST	Register or rebrand.ly/ukhg8ic
	Apr 22, 2021	12:00 p.m. EST	Register or rebrand.ly/vqpa5w4
	May 26, 2021	2:00 p.m. EST	Register or rebrand.ly/dm0s0it
	May 27, 2021	12:00 p.m. EST	Register or rebrand.ly/w47ysfc
	Aug 25, 2021	2:00p.m. EST	Register or rebrand.ly/wkw7gft
	Aug 26, 2021	12:00 p.m. EST	Register or rebrand.ly/aoryglb
	Dec 29, 2021	2:00 p.m. EST	Register or rebrand.ly/qvtewxi
	Dec 30, 2021	12:00 p.m. EST	Register or rebrand.ly/zsoi3k4

How to register:

Registration must take place prior to the event. Please register for each session only once. Register each attendee separately. CME credit is limited to individual registration. If you have questions, please contact Humana by email at PRCE@humana.com.

You may register in one of two ways:

- While holding the control button, click “Register” next to the session you would like to attend.
- Select “Register” at the bottom of the WebEx page to receive an Outlook calendar invitation.

OR

- Copy the URL listed next to the session in which you would like to participate. Paste the URL into a browser, hit enter and register.

* A minimum participation time of 75% of the total presentation is required to qualify for CME or CEU credit. Participants must be connected to both the audio and visual parts of the meeting for attendance to be recorded.