



Follow-Up After Emergency Department Visit for Alcohol and Other Drug Abuse or Dependence (FUA)

Follow-Up After Emergency Department Visit for Alcohol and Other Drug (AOD) Abuse or Dependence is one of the National Committee for Quality Assurance (NCQA) Healthcare Effectiveness Data and Information Set (HEDIS[®]) measures. Health plans use this measure to evaluate themselves and the services provided by you, the healthcare professional. Humana encourages its members to communicate with you and be engaged in their follow-up care and medication management.

Measure at a glance

- **Measure abbreviation:** FUA
- **Measurement period:** Jan. 1 to Dec. 1 of the measurement year
- **Eligible population:** Commercial, Medicaid, and Medicare patients 13 and older with a principal diagnosis of AOD abuse or dependence who had an emergency department (ED) visit and a follow-up visit for AOD

Assessment phases for measurement year

Performance is assessed using claim-based data. Two rates are reported:

1. The percentage of ED visits for which the patient received follow-up care within 30 days of the ED visit (31 total days)
2. The percentage of ED visits for which the patient received follow-up care within seven days of the ED visit (eight total days)

Measure best practices

1. Schedule an appointment for the patient within seven days of the ED visit
2. If the patient is not seen within seven days after the ED visit, schedule a follow-up within 30 days of the ED visit
3. Discuss co-occurring conditions to address additional health concerns and potential barriers

Additional AOD information and resources

- A variety of evidence-based AOD screening tools for use with adolescents and adult is available [here](#).
- Contact Humana to request a care coordinator who can help your patient navigate the healthcare system and link him/her to in-network behavioral health providers.
 - Commercial Customer Service: **800-448-6262**
 - Medicare Customer Service: **800-457-4708**
 - Humana Healthy Horizons in Florida: **800-477-6931**
 - Humana Healthy Horizons in Kentucky: **800-444-9137**

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