

On Hand Trusted doctors in a single tap

Your business needs a health plan that works at the same pace as your employees. That's why we developed On Hand, a revolutionary new virtual-first primary care plan that can give time and money back to your busy team.

On Hand is the first and only health plan to offer primary, urgent, and preventive care from an app you can access anywhere. Your team can take all their appointments with board-certified Doctor On Demand primary care physicians via video chat. The plan puts Humana's whole-person approach to care directly onto your team's phones, tablets and computers.



**THROUGH DOCTOR ON DEMAND
VS. IN-PERSON DOCTOR** for an initial primary care visit, scheduling labs and getting results

Personalized care from anywhere

On Hand is a potentially life-changing innovation in virtual healthcare. With a trusted doctor in their pocket, your employees will no longer have to travel for routine checkups. Now, your team members can take annual exams, manage chronic conditions, and get that cough checked out without waiting rooms or scheduling conflicts disrupting their day.

Benefit Type	Description	On Hand	Traditional HDHP w/ included virtual visits
Virtual primary care Visits	Virtual visits with Doctor On Demand	\$0 per visit (unlimited)	Not available
Virtual urgent care visits	Urgent care visits with Doctor On Demand	\$0 per visit (unlimited)	\$56 per visit
Preventive care	Care kit	\$0	Not available
	Vaccines, routine mammograms & prostate exams, well-child visits, chronic condition management, and more	\$0	\$0
	Concierge care team through Doctor On Demand	\$0	Not available

Full service coverage & straight forward pricing

On Hand includes all the features of a traditional HDHP, but with two key cost-saving differences. Pay only \$5 for most common prescriptions and labs.

Benefit Type	Description	On Hand	Traditional HDHP w/ included virtual visits
Diagnostic lab & imaging	Common labs like Vitamin D, urinalysis and glucose testing	\$5	Coinsurance after deductible
	MRI, CT scan, PET scan, and more	Coinsurance after deductible	Coinsurance after deductible
Prescription drugs	Tier 1 and 2	\$5	Coinsurance after deductible
	Tier 3-5	Coinsurance after deductible	Coinsurance after deductible
In-person services	Office visits	Coinsurance after deductible	Coinsurance after deductible
	Urgent care clinic and emergency room visits	Coinsurance after deductible	Coinsurance after deductible
	In-patient hospital and out-patient surgery	Coinsurance after deductible	Coinsurance after deductible

(Source: 1 Henry J. Kaiser Family Foundation, "Key Facts about the Uninsured Population," December 7, 2018 e)

On Hand

Everything that's included:



- In-person care for preventive services
- Full service care team to schedule all appointments
- Referrals to specialists and coordination of care



- Unlimited virtual primary care & urgent care for \$0
- Comparative prescription and procedure pricing
- Common prescriptions and labs for \$5
- Up-front pricing for psychologist and psychiatrist appointments



- Primary care kit with blood pressure cuff and thermometer
- Chronic condition management

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