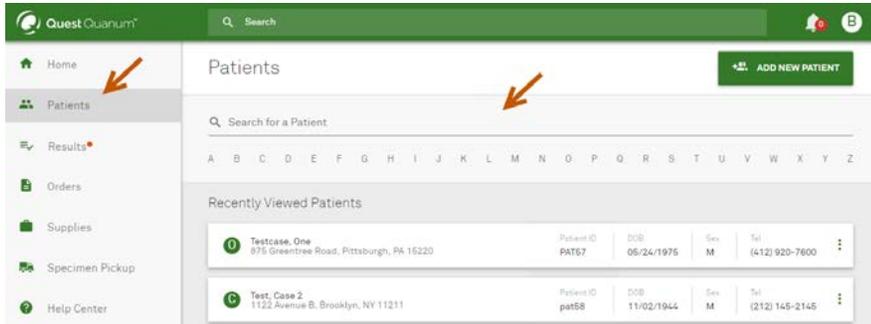


# Placing a SARS-CoV-2 (COVID-19) molecular detection test on hold for Walmart specimen collection

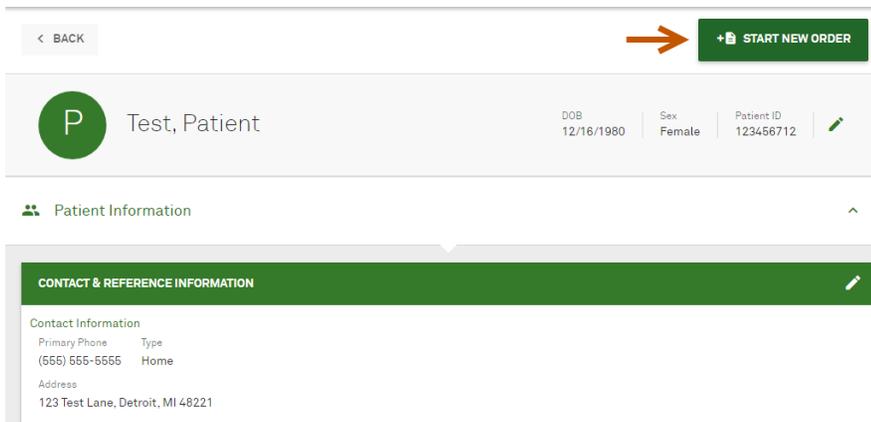
1 Click *Patients*, and then search for and select an existing patient.



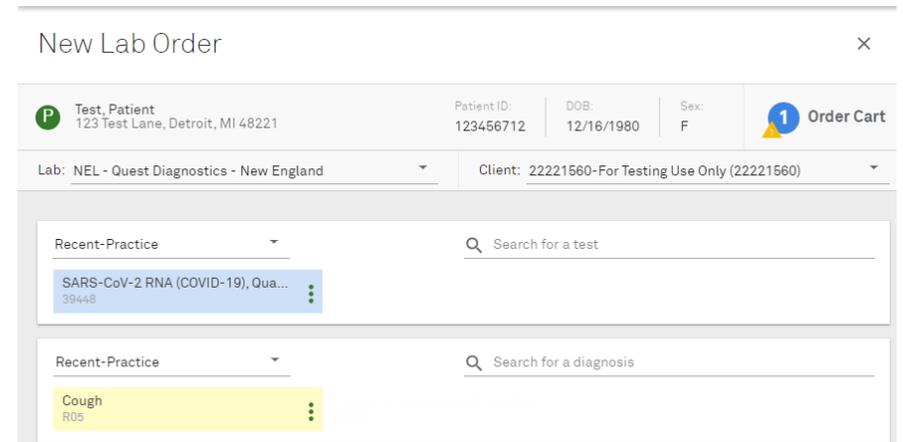
**For new patients:** If you need to create a new patient, click *Add New Patient* and do the following on the *Add New Patient* page:

- Complete the required fields in the *Patient Information* section, including the patient's SSN (for government reporting), and click *Save Changes*. (The *Patient ID* is optional.)
- Click  to edit the patient's *Contact & Reference Information*. Enter the patient's primary phone number and complete mailing address, and click *Save Changes*.
- Click  to edit the patient's *Billing Information*. Select the appropriate *Bill Type*, complete any required fields, and click *Save Changes*.

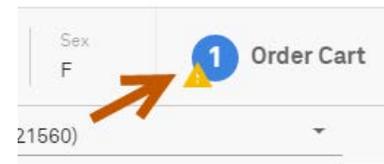
2 While viewing the patient's profile, click *Start New Order*.



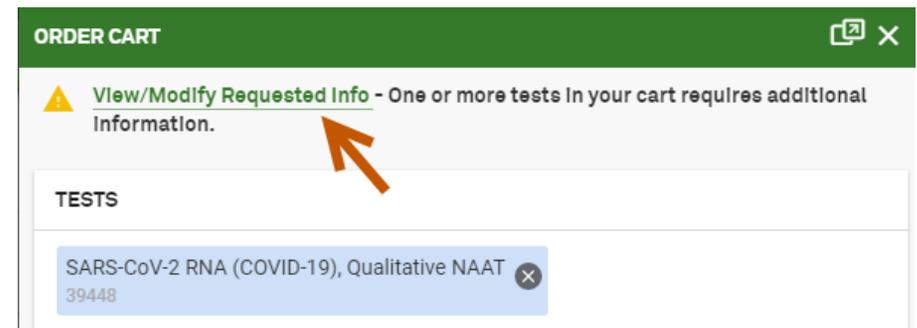
3 On the *New Lab Order* page, verify the selected *Lab* and *Client*, or click the down arrow (▼) to change either for this order. Search for and select the COVID-19 order code (**39448**). If required, search for and select an appropriate diagnosis code. The test and diagnosis are added to the *Order Cart*.



4 Click *Order Cart*.



5 At the top of the *Order Cart*, click *View/Modify Requested Info*.



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- 6 On the *Additional Information* page, provide the patient's response to each required question listed, and then click *Done*.  
For the *Source* question, always select **Anterior Nares**.

> Additional Information

SARS-CoV-2 RNA (COVID-19), Qualitative NAAT

First Test? \*

Employed in Healthcare? \*

Symptomatic? \*

Date of Symptom Onset? \*  ?

Hospitalized? \*

Icu? \*

Congregate Care Setting? \*

Pregnant? \*

Ethnicity? \*

Source \*

Race? \*

Is specimen type  
Blood/Serum/Plasma/Urine/Sputum/Throat/Nasopharyngeal/  
Swab-any source?  
 Yes  No

**DONE**

- 7 To place the order on hold for observed self-collection at a Walmart Pharmacy Drive Thru, click *PSC Hold* at the bottom of the *Order Cart*.

No payment required at this time (COVID-19)

 Labels to print

**SAVE AS DRAFT** **PSC HOLD**

CANCEL



- 8 Direct the patient to go to a Walmart Pharmacy Drive Thru for observed self-collection. It is recommended that an appointment be made using the following site:

[www.MyQuestCOVIDTest.com](http://www.MyQuestCOVIDTest.com)

The patient can click the link below “Do you have a current COVID-19 electronic test order from your doctor?” to access the *MyQuest Schedule Appointment* page.

\*On June 4, 2020, the US Department of Health and Human Services (HHS) announced new guidance that specifies what additional data must be reported to HHS by laboratories along with Coronavirus Disease 2019 (COVID-19) SARS-CoV-2 test results. The guidance was issued pursuant to the Coronavirus Aid, Relief, and Economic Security (CARES) Act.

**Note:** Although these instructions are specific to Quantum Lab Services Manager, there are additional methods for placing orders on hold electronically using Quantum eLabs or Quest EHR interfaces.