## Quanum<sup>®</sup> Lab Services Manager

## Placing a SARS-CoV-2 (COVID-19) molecular detection test on hold for Walmart specimen collection

1 Click Patients, and then search for and select an existing patient.

Q Quest Quanum	Q. Search	🥠 B
A Home	Patients	IEW PATIENT
A Patients	9. Search for a Patient	
≓v Results•	A B C D E F G H I J K L M N O P Q R S T U V W	X Y Z
Drders	Recently Viewed Patients	
Supplies	Testcase, One PatientD DOB See Tel	
Specimen Pickup	875 Greentree Road, Pittsburgh, PA 15220     PAT57     05/24/1975     M     (412) 92	0-7600
Help Center	Test, Case 2         Patien10         DOB         Eex         Tel           1122 Avenue B. Brooklyn, NY 11211         pat58         11/02/1944         M         (212) 14	5-2145

**For new patients:** If you need to create a new patient, click *Add New Patient* and do the following on the *Add New Patient* page:

- Complete the required fields in the *Patient Information* section, including the patient's *SSN* (for government reporting), and click *Save Changes*. (The *Patient ID* is optional.)
- Click Z to edit the patient's Contact & Reference Information. Enter the patient's primary phone number and complete mailing address, and click Save Changes.
- Click Z to edit the patient's *Billing Information*. Select the appropriate *Bill Type*, complete any required fields, and click *Save Changes*.
- ✓ BACK
   ✓ BACK
   ✓ BACK
   ✓ DOB 12/16/1980
   Sex 12/16/
- **2** While viewing the patient's profile, click *Start New Order*.

3 On the New Lab Order page, verify the selected Lab and Client, or click the down arrow (→) to change either for this order.
 Search for and select the COVID-19 order code (39448). If required, search for and select an appropriate diagnosis code. The test and diagnosis are added to the Order Cart.

New Lab Order		×
P Test, Patient 123 Test Lane, Detroit, MI 48221	Patient ID: DOB: Sex: 12/16/1980 F	der Cart
Lab: NEL - Quest Diagnostics - New England	Client: 22221560-For Testing Use Only (22221560)	•
Recent-Practice SARS-CoV-2 RNA (COVID-19), Qua 39448	Q Search for a test	
Recent-Practice  Cough R05	Q Search for a diagnosis	

4 Click Order Cart.



**5** At the top of the Order Cart, click View/Modify Requested Info.

ORDER CART	
View/Modify Requested Info - One or more tests in your cart requires addi     Information.	tional
TESTS	
SARS-CoV-2 RNA (COVID-19), Qualitative NAAT 😵 39448	



Requires Google Chrome™ or Windows Internet Explorer® 11. For additional assistance, click *Help Center*. © 2020 Quest Diagnostics Incorporated. All rights reserved.

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6 On the Additional Information page, provide the patient's response to each required question listed, and then click Done.\*

For the Source question, always select Anterior Nares.

> Additional Information

SARS-CoV-2 RNA (COVID-19), Qualitative NAAT	
First Test? *	-
Employed in Healthcare? *	*
Symptomatic? *	•
Date of Symptom Onset?*	?
Hospitalized? *	•
lcu?*	•
Congregate Care Setting? *	•
Pregnant? *	•
Ethnicity? *	-
Source *	-
Race? *	•
Is specimen type Blood/Serum/Plasma/Urine/Sputum/Throat/Nasopharyngeal/ Swab-any source? O Yes O No	
DONE	

7 To place the order on hold for observed self-collection at a Walmart Pharmacy Drive Thru, click *PSC Hold* at the bottom of the *Order Cart*.

No payment required at this time (COVID-19)			
🖶 Labels to print 1			
SAVE AS DRAFT	PSC HOLD		
CANCEL			

8 Direct the patient to go to a Walmart Pharmacy Drive Thru for observed self-collection. It is recommended that an appointment be made using the following site:

## www.MyQuestCOVIDTest.com

The patient can click the link below "Do you have a current COVID-19 electronic test order from your doctor?" to access the MyQuest *Schedule Appointment* page.

\*On June 4, 2020, the US Department of Health and Human Services (HHS) announced new guidance that specifies what additional data must be reported to HHS by laboratories along with Coronavirus Disease 2019 (COVID-19) SARS-CoV-2 test results. The guidance was issued pursuant to the Coronavirus Aid, Relief, and Economic Security (CARES) Act.

**Note:** Although these instructions are specific to Quanum Lab Services Manager, there are additional methods for placing orders on hold electronically using Quanum eLabs or Quest EHR interfaces.



