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Humana®

READY TO USE

Your Humana Benefit Debit Mastercard®
will activate the first time it is used.

EXPIRES THIS YEAR

December 31, 2020

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Some help for you during COVID-19

Thank you for being a Humana member. As we navigate the spread of COVID-19, our top priority is the health and well-being of our members. As a result, we are issuing you the Humana Benefit Debit Card included in your 2020 benefits. **Use the enclosed \$100 Humana Benefit Debit Card to help with health-related expenses.** Funds are available to use now but expire at the end of 2020. Unused funds will not rollover into 2021. Please disregard the 'Valid Thru 11/23' pre-printed on the front of the debit card.

How to Use

Pay for health-related expenses wherever Mastercard is accepted. Use this card on hundreds of health-related expenses, including:

YES: copays/coinsurance, prescription drugs, hospital, provider, and lab costs, dental work such as fillings or dentures, prescription eyeglasses or other vision expenses, and over-the-counter medicines and supplies.

NO: health insurance premiums, food, and non-health-related items.

Go to [Humana.com/DebitCard](https://www.humana.com/DebitCard) to learn about items you can and cannot purchase with your card.

Important and time sensitive - this card expires at the end of this year

Your card's funds expire December 31, 2020. Once that happens, the card is no longer valid.

Questions?

To check your balance or get additional information, call a Customer Service Representative at 1-866-882-2324, from 8 a.m. to 8 p.m., Monday – Friday EST. This number can also be found on the back of your debit card. You can also request the information in another language – we have interpreter services available.

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This card is issued by The Bancorp Bank, Member FDIC, pursuant to license by Mastercard International Incorporated. Mastercard is a registered trademark, and the circles design is a trademark of Mastercard International Incorporated. The Bancorp Bank is not affiliated in any way with your Benefit Plan and or plan documents, and does not endorse, sponsor, or administer your Benefit Plan.

This card cannot be used everywhere Debit Mastercard, Maestro, and NYCE cards are accepted. This card cannot be used at any ATM or to obtain cash. Refer to your Plan documentation for details on use. ABCDEFT1.dot