



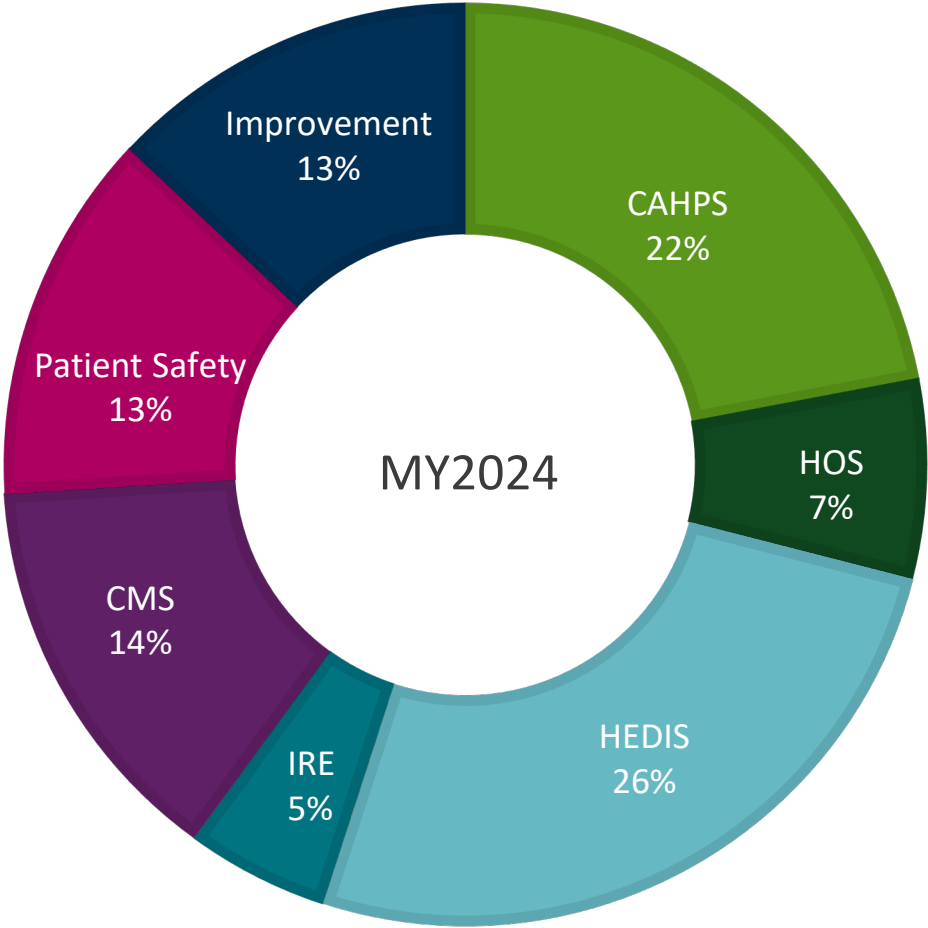
Humana.

Star measure weights and breakdown

Measurement year (MY) 2024

Breakdown of operational categories – MY 2024 category breakdown

| Category | | MY2024 | MY2023 |
|----------|--|--------|--------|
| 1 | CAHPS® Consumer Assessment of Healthcare Providers and Systems | 22% | 32% |
| 2 | HOS Health Outcomes Survey | 7% | 3% |
| 3 | HEDIS® Healthcare Effectiveness Data and Information Set | 26% | 18% |
| 4 | IRE Independent Review Entity | 5% | 8% |
| 5 | CMS Centers for Medicare & Medicaid Services | 14% | 19% |
| 6 | Patient Safety | 13% | 10% |
| 7 | Improvement | 13% | 10% |



MY 2024 Star measures and weights

The information shown here represents anticipated Measure Year 2024 measures and weights based on CMS Final Rule, April 2023. Details are always subject to change.

| HEDIS | | Measured January–December | | ABBR | Weight |
|--|--|-----------------------------|---|-------|--------|
| Preventive Screenings | | Breast Cancer Screening | | BCS-E | 1x |
| | | Colorectal Cancer Screening | | COL-E | 1x |
| | | Osteoporosis Management | | OMW | 1x |
| Care for Older Adults (COA) Measures apply only to Special Needs Plans (SNPs) | | | Medication Review | MDR | 1x |
| | | | Pain Screening | PNS | 1x |
| Condition Management | | Cardio | Controlling Blood Pressure | CBP | 3x |
| | | | Statin Therapy for Cardiovascular Disease | SPC | 1x |
| | | Diabetes | Glycemic Status Assessment | GSD | 3x |
| | | | Eye Exam | EED | 1x |
| | | | Kidney Health Evaluation | KED | 1x |
| Medication Reconciliation Post-Discharge | | | | MRP | 1x |
| Care Coordination | Follow-Up After Emergency Department Visit for People With Multiple High-Risk Chronic Conditions | | | FMC | 1x |
| | Plan All-Cause Readmissions | | | PCR | 3x |
| | Transitions of Care Measure determined by averaging the scores of the four components below | | | TRC | 1x |
| | 1. Notice of Inpatient Admission (NIA) | | 2. Receipt of Discharge Information (RDI) | | |
| | 3. Medication Reconciliation Post-Discharge (MRP) | | 4. Patient Engagement After Inpatient Discharge (PED) | | |

| Patient Safety | | Measured January–December | ABBR | Weight |
|-----------------------|---|---------------------------|----------|---------|
| Medication Management | Medication Adherence | Cholesterol (statins) | MAC | 3x |
| | | Diabetes medication | MAD | 3x |
| | | Hypertension (ACE/ARB) | MAH | 3x |
| | Statin Use in Persons with Diabetes | | SUPD | 1x |
| | Use of Multiple Anticholinergic (ACH) Medications in Older Adults | | POLY-ACH | Display |
| | Use of Multiple Central Nervous System (CNS) Active Medications in Older Adults | | POLY-CNS | Display |

| CAHPS | Measured March–June of the following year | ABBR | Weight |
|---------------------------------------|---|------|--------|
| Annual Flu Vaccine | | FLU | 1x |
| Care Coordination | | CC | 2x |
| Customer Service | | CS | 2x |
| Getting Appointments and Care Quickly | | GACQ | 2x |
| Getting Needed Care | | GNC | 2x |
| Getting Needed Prescription Drugs | | GNRx | 2x |
| Overall Rating of Health Care Quality | | RHCQ | 2x |
| Overall Rating of Health Plan | | RHP | 2x |
| Overall Rating of Drug Plan | | RDP | 2x |

| HOS | Measured July–November | ABBR | Weight |
|---|------------------------|------|--------|
| Improving or Maintaining Physical Health* | | IMPH | 1x |
| Improving or Maintaining Mental Health* | | IMMH | 1x |
| Monitoring Physical Activity | | MPA | 1x |
| Improving Bladder Control | | IBC | 1x |
| Reducing the Risk of Falls | | ROF | 1x |

| IRE | Measured January–December | ABBR | Weight |
|--------------------------------|---------------------------|------|--------|
| Timely Decisions about Appeals | | PTD | 2x |
| Reviewing Appeals Decisions | | RAD | 2x |

| CMS | Measured January–December | ABBR | Weight |
|--|---------------------------|-----------|--------|
| Data for the next two measures (TTY/FL) is collected through test calls made by a CMS vendor February–June of the following year | | | |
| Call Center – Foreign Language Interpreter and TTY/TDD – Part C | | FLIC | 2x |
| Call center – Foreign Language Interpreter and TTY/TDD – Part D | | FLID | 2x |
| Complaints About the Health/Drug Plan Part C and Part D performance calculate separately and apply only toward respective line of business | | CHPC/CHPD | 2x |
| Comprehensive Medication Review | | CMR | 1x |
| Medicare Plan Finder Accuracy* | | MPF | 1x |
| Special Needs Plan Care Management | | SNP | 1x |
| Members Choosing to Leave the Plan Part C and Part D performance calculated separately and apply only toward respective line of business | | MLPC/MLPD | 2x |

| Improvement | ABBR | Weight |
|---------------------|------|--------|
| Part C Improvement* | HPQI | 5x |
| Part D Improvement* | DPQI | 5x |

* Measures that are **not** part of the Improvement calculation

Star measure definitions

| Term | Definition |
|------------------|---|
| Bonus year | Bonus year is the year in which CMS pays bonuses for currently enrolled members based on the prior calendar year's rating. |
| CAHPS | CAHPS® is the Consumer Assessment of Healthcare Providers and Systems. It is conducted on behalf of CMS. |
| CMS | CMS is the Centers for Medicare & Medicaid Services. |
| HEDIS | HEDIS® stands for the Healthcare Effectiveness Data and Information Set. HEDIS is a registered trademark of the National Committee for Quality Assurance (NCQA). |
| HOS | HOS is the Health Outcomes Survey, an annually reported outcome survey conducted on behalf of CMS. |
| IRE | IRE is an Independent Review Entity. Currently CMS' IRE is Maximus. |
| Measurement year | Measurement year is the period of time when patients are receiving their screenings, filling prescriptions and responding to surveys. Information regarding this activity is exchanged with CMS or the IRE. |
| Patient Safety | Patient Safety is the operational category used to assess quality and performance of drug plan services. The Pharmacy Quality Alliance (PQA™) oversees the Patient Safety category. |
| Weights | Weights are the values assigned to measure types to indicate their impact on the overall or summary Star rating of a plan. |

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