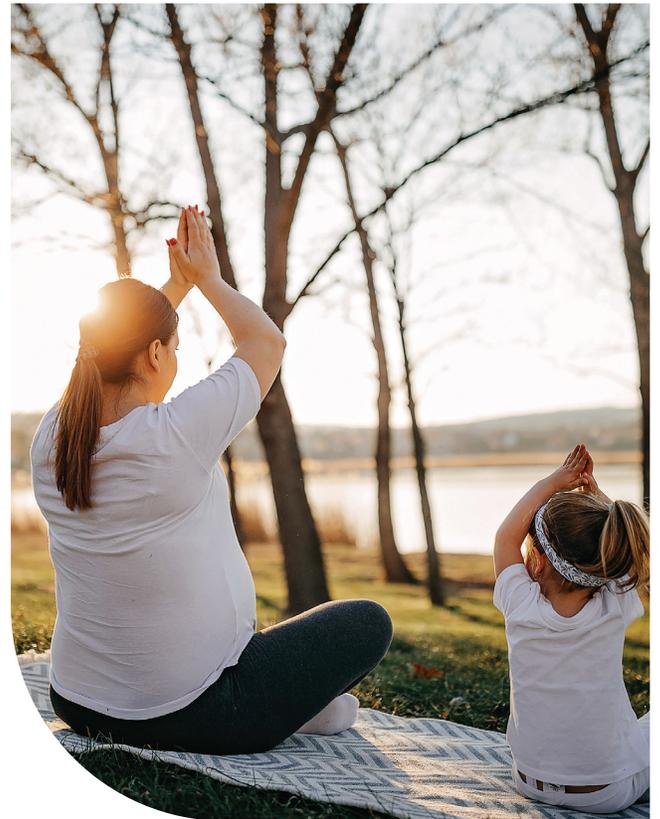


Introducing Humana Healthy Horizons™ in Florida

Something new is on the horizon for Humana Medicaid health plans. As of Apr. 1, 2021, Humana Florida Medicaid will be Humana Healthy Horizons in Florida. The new name reflects our goal not only to help our members achieve their best health and live their best lives, but also to give you the support you need to provide quality care. The name may change, but the strength and stability of Humana remain the same.

Humana Healthy Horizons is more than a health plan. It's our commitment to providing what you need to give our members the best care possible. Humana Healthy Horizons features the same great medical benefits, but with a few additions. **New extras like our Go365® for Humana Healthy Horizons Rewards program, expanded vision services and childcare assistance, and helpful digital tools will help members better manage their health.** Members can continue using their current ID card until they receive the latest version.



Humana | Healthy Horizons™ in Florida

A Medicaid product of Humana Medical Plan, Inc.

Medical Plan

MEMBER NAME

Member ID: HXXXXXXXXX

Medicaid ID#: XXXXXXXX

Date of Birth: XX/XX/XX

Effective Date: XX/XX/XX

PCP Name: XXXXXXXXX

PCP Phone: (XXX) XXX-XXXX

Primary Care Address: XXXXXXXXXXXX

Group #: XXXXXXXX

RxBIN: 610649

RxPCN: 03190000



If you have questions regarding the new name, please call Provider Services at **800-444-9137 (TTY: 711)**, Monday through Friday, 8 a.m. to 8 p.m. Eastern time. You also can find more information at [Humana.com/HealthyFL](https://www.humana.com/HealthyFL).

Humana Healthy Horizons in Florida offers providers many resources to help navigate our plan offerings. [Humana.com/HealthyFL](https://www.humana.com/HealthyFL) has educational materials, pharmacy and quality resources and training materials to help support you every step of the way.

Humana Healthy Horizons provides the support you need to help your patients achieve many healthy days ahead.

Thank you for letting us be your partner in healthcare.

Jocelyn Chisholm Carter, J.D.
V.P., Medicaid Regional President
Humana Healthy Horizons in Florida