

Earn \$40 in rewards for getting a COVID-19 vaccine

Humana Healthy Horizons® in Kentucky enrollees 6 months old and older can qualify to earn **\$40 in rewards** through Go365 for Humana Healthy Horizons™ after getting a COVID-19 vaccine. Below, find answers to frequently asked questions about:

- COVID-19 vaccination
- Becoming eligible for **\$40 in rewards** through Go365 for Humana Healthy Horizons after getting your COVID-19 vaccination

COVID-19 vaccination

Q. What COVID-19 vaccines are available?

A. The U.S. Food and Drug Administration (FDA) has granted full use authorization for the following COVID-19 vaccine(s):

- The Moderna COVID-19 vaccine, for people 18 years of age and older (two doses, administered 21 days apart, are needed)
- The Pfizer-BioNTech (Comirnaty) COVID-19 vaccine, for people 16 years of age and older (two doses, administered 21 days apart, are needed)

According to the FDA, “the public can be very confident that this vaccine meets the high standards for safety, effectiveness, and manufacturing quality the FDA requires of an approved product.”

The FDA has granted emergency use authorization for the following COVID-19 vaccines¹:

- The Pfizer-BioNTech COVID-19 vaccine, for people between the ages of 6 months and 15 (two doses, administered 21 days apart, are needed for people 5 and older; 3 doses for children younger than 5)
- The Moderna COVID-19 vaccine, for children between 6 months and 5 (2 doses)
- The Johnson & Johnson (Janssen) vaccine, for people 18 and older (one dose needed)

Humana Healthy Horizons. in Kentucky

Q. Where can I get a COVID-19 vaccine?

A. The Kentucky Cabinet for Health and Family Services has made available an online list of locations where the **COVID-19 vaccine is available in Kentucky**.

This online list also includes information about the availability of the COVID-19 vaccine at several retail locations (e.g., Kroger, Walgreens, and Walmart).

Q. Is transportation available for me so I can get my COVID-19 vaccine?

A. Yes. The Kentucky Cabinet for Health and Family Services also makes available a list of **transportation services providers** available to help you get to and from a COVID-19 vaccine visit.

Q. How can I find more information about getting a COVID-19 vaccine in Kentucky?

A. The Kentucky Cabinet for Health and Family Services set up a hotline where you can get more information. To access this hotline, call **800-722-5725**.

Earning \$40 in rewards through Go365 for Humana Healthy Horizons after getting a COVID-19 vaccine

Q. What is Go365 for Humana Healthy Horizons?

A. Go365 for Humana Healthy Horizons is a wellness program that offers you the opportunity to earn rewards for taking healthy actions.

Q. How can I qualify to earn rewards through Go365 for Humana Healthy Horizons?

A. To earn rewards, you must:

- Download the Go365 for Humana Healthy Horizons App from **iTunes/Apple Shop** or **Google Play** on a mobile device
- Create an account by activating your online profile and engage in the program
 - Enrollees under the age of 18 must have a parent or guardian register on their behalf to participate and engage with the program. The person completing the registration process on behalf of a minor must have the minor's Medicaid Member ID.
 - Enrollees who are 18 and older can register to create a Go365 account. You must have your Medicaid Member ID.

Q. Can I use the login credentials I set up for my MyHumana account?

A. Yes. If you have a **MyHumana account**, you can use the same login information to access Go365 for Humana Healthy Horizons, after you download the app.

Q. How do I earn rewards?

A. For each eligible Go365® activity completed, you can earn rewards and then redeem the rewards for gift cards in the Go365 in-app mall. Rewards earned through Go365 have no cash value and must be earned and redeemed prior to the reward expiration date.

Q. How do I earn \$40 in rewards for getting a COVID-19 vaccination?

A. All enrollees 6 months old and older can earn **\$40 in rewards** for getting a COVID-19 vaccine. To be eligible for this reward:

- Create an online profile through **Go365 for Humana Healthy Horizons™**
- Be completely vaccinated against COVID-19 (number of doses depends on your age)
- Log in to your Go365 for Humana Healthy Horizons account
- Upload an image of your completed vaccination card

Q. How long do I have after getting a COVID-19 vaccination to submit photo proof?

A. You must upload an image of your completed vaccination card within 90 days of getting your vaccine.

Q. How long after I upload an image of my COVID-19 vaccination card will I see the \$40 in rewards available in my Go365 for Humana Healthy Horizons app?

A. We will apply the **\$40 in rewards** to your account after reviewing the photo of your vaccination card.

Q. Who is eligible for this reward?

A. This reward is available to enrollees 6 months old and older.

Q. I already received my COVID-19 vaccination. Am I eligible for this reward?

A. Yes. If you already received your COVID-19 vaccine, you can qualify to earn **\$40 in rewards**, too. You have 90 days from the date you received your complete vaccination to upload an image of your vaccination card. To be eligible, you must be:

- 6 months old and older
- A Humana Healthy Horizons in Kentucky enrollee at the time you received your COVID-19 vaccine

Q. Where can I get more information about Go365 for Humana Healthy Horizons?

A. For more information:

- Go to **[Humana.com/KentuckyGo365](https://www.humana.com/KentuckyGo365)**
- Call Go365® at **888-225-4669 (TTY: 711)** to learn more

Rewards have no cash value. The monetary amounts listed above are reward values, not actual dollars. For some rewards, your doctor has to tell us that you completed the healthy activity. Once we get this information from your doctor, you will see in the app the option to redeem the reward. For any reward you qualify to earn during the 2022 plan year, we must get confirmation from your doctor by no later than March 15, 2023. Go365 for Humana Healthy Horizons is available to all enrollees who meet the requirements of the program. Rewards are not used to direct the enrollee to select a certain provider. Rewards may take 90 to 180 days or greater to receive. Rewards are non-transferrable to other Managed Care Plans or other programs. Enrollees will lose access to the Go365® App to the earned incentives and rewards if they voluntarily dis-enroll from the Humana Healthy Horizons or lose Medicaid eligibility for more than one-hundred eighty (180) days. At the end of plan year (December 31), enrollees with continuous enrollment will have 90 days to redeem their reward. Rewards may be limited to once per year, per activity. See activity description for details.

Humana Healthy Horizons. in Kentucky

Discrimination is Against the Law

Humana Healthy Horizons in Kentucky is a Medicaid product of Humana Health Plan Inc. Humana Health Plan, Inc. complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

English: ATTENTION: If you do not speak English, language assistance services, free of charge, are available to you. Call **800-444-9137 (TTY: 711)**.

Español (Spanish) ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al **800-444-9137 (TTY: 711)**.

繁體中文 (Chinese) 注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 **800-444-9137 (TTY: 711)**。