# **Summary of Benefits**

### HumanaChoice SNP-DE H5216-298 (PPO D-SNP)

Mississippi Select Counties in Mississippi



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### **Pre-Enrollment Checklist**

Before making an enrollment decision, it is important that you fully understand our benefits and rules. If you have any questions, you can call and speak to a customer service representative at **1-800-833-2364 (TTY: 711)**.

Unde	rstanding the Benefits
	Review the full list of benefits found in the Evidence of Coverage (EOC), especially for those services that you routinely see a doctor. Visit <b>Humana.com/medicare</b> or call <b>1-800-833-2364 (TTY: 711)</b> to view a copy of the EOC.
	Review the provider directory (or ask your doctor) to make sure the doctors you see now are in the network. If they are not listed, it means you will likely have to select a new doctor.
	Review the pharmacy directory to make sure the pharmacy you use for any prescription medicines is in the network. If the pharmacy is not listed, you will likely have to select a new pharmacy for your prescriptions.
Unde	rstanding Important Rules
	In addition to your monthly plan premium, you must continue to pay your Medicare Part B premium. This premium is normally taken out of your Social Security check each month.
	Benefits, premiums and/or copayments/co-insurance may change on January 1, 2023.
	Our plan allows you to see providers outside of our network (non-contracted providers). However, while we will pay for covered services provided by a non-contracted provider, the provider must agree to treat you. Except in an emergency or urgent situations, non-contracted providers may deny care. In addition, you may pay a higher co-pay for services received by non-contracted providers.
	This plan is a dual eligible special needs plan (D-SNP). Your ability to enroll will be based on verification that you are entitled to both Medicare and medical assistance from a state plan under Medicaid. This plan may enroll dual eligibles who are QDWI, QI and SLMB.

# Summary of Benefits

### HumanaChoice SNP-DE H5216-298 (PPO D-SNP)

Mississippi Select Counties in Mississippi



Our service area includes the following county/counties in Mississippi: Adams, Alcorn, Amite, Attala, Benton, Bolivar, Calhoun, Carroll, Chickasaw, Choctaw, Claiborne, Clarke, Coahoma, Copiah, Covington, DeSoto, Forrest, Franklin, George, Greene, Grenada, Hancock, Harrison, Hinds, Holmes, Humphreys, Issaquena, Jackson, Jasper, Jefferson, Jefferson Davis, Jones, Kemper, Lafayette, Lamar, Lauderdale, Lawrence, Leake, Leflore, Lincoln, Madison, Marion, Marshall, Monroe, Montgomery, Neshoba, Newton, Noxubee, Panola, Pearl River, Perry, Pike, Quitman, Rankin, Scott, Sharkey, Simpson, Smith, Stone, Sunflower, Tallahatchie, Tate, Tippah, Tishomingo, Tunica, Union, Walthall, Warren, Washington, Wayne, Webster, Wilkinson, Winston, Yalobusha, Yazoo.



# Let's talk about HumanaChoice SNP-DE H5216-298 (PPO D-SNP)

Find out more about the HumanaChoice SNP-DE H5216-298 (PPO D-SNP) plan - including the health and drug services it covers - in this easy-to-use guide.

HumanaChoice SNP-DE H5216-298 (PPO D-SNP) is a Coordinated Care plan with a Medicare contract and a contract with the Mississippi Division of Medicaid. Enrollment in this Humana plan depends on contract renewal.

The benefit information provided is a summary of what we cover and what you pay. It doesn't list every service that we cover or list every limitation or exclusion. For a complete list of services we cover, ask us for the "Evidence of Coverage".

As a member, it's a good idea to select a doctor as your Primary Care Provider(PCP). HumanaChoice SNP-DE H5216-298 (PPO D-SNP) has a network of doctors, hospitals, pharmacies and other providers. You have access to Care Managers. Care Managers are nurses or care coordinators who support your health and well-being by providing additional services including: acute and chronic-care management, telephonic and in-person health support, assistance in coordinating Medicare and Medicaid benefits, educational resources and workshops and support for families and caregivers.

### To be eligible

To enroll in HumanaChoice SNP-DE H5216-298 (PPO D-SNP), a Dual Eligible Special Needs Plan, you must be entitled to Medicare Part A and enrolled in Medicare Part B, live in our service area and also receive certain levels of assistance from the Mississippi Division of Medicaid. If you receive both Medicare and Medicaid benefits, this means you are a dual eligible.

HumanaChoice SNP-DE H5216-298 (PPO D-SNP) may enroll dual eligibles who are QDWI, QI and SLMB.

#### Plan name:

HumanaChoice SNP-DE H5216-298 (PPO D-SNP)

# More about HumanaChoice SNP-DE H5216-298 (PPO D-SNP)

Depending on your level of eligibility for assistance under your state Medicaid program, you may or may not be subject to cost-sharing requirements. The Comprehensive Benefit Chart shows the benefits you will receive from Humana and how Medicaid covers your cost sharing for those plan benefits if you are in a cost share protected category. The chart also lists some benefits you could receive from Medicaid if you are eligible for full Medicaid benefits. If you are entitled to Medicaid benefits your care coordinator will work with you to assist you in understanding and accessing the Medicare and Medicaid benefits you may be entitled to. Be sure to show the Mississippi Division of Medicaid ID card in addition to your Humana membership card to make your provider aware that you may have additional coverage. Your services are paid first by Humana and then by Medicaid.

### How to reach us:

If you have questions about your benefits or your level of eligibility for assistance from Medicaid, you should contact Humana's Customer Care department or the Mississippi Division of Medicaid for further details.

If you're a member of this plan, call toll-free: **1-800-457-4708 (TTY: 711)**.

If you're **not** a member of this plan, call toll free: **1-800-833-2364 (TTY: 711)**.

October 1 - March 31:

Call 7 days a week from 8 a.m. - 8 p.m.

April 1 - September 30:

Call Monday - Friday, 8 a.m. - 8 p.m.

Or visit our website: **Humana.com/medicare**.

For the most current Mississippi Medicaid coverage information, please visit the Mississippi Division of Medicaid website at

**http://www.medicaid.ms.gov/** or call the Medicaid Hotline at 1-800-421-2408 (TTY: 711).



### A healthy partnership

Get more from your plan — with extra services and resources provided by Humana!

### Monthly Premium, Deductible and Limits Monthly plan premium **\$0** or up to **\$28.80** depending on your level of assistance You must keep paying your Medicare Part B premium. The Part B premium may be covered through the Mississippi Medicaid Program. Medical deductible This plan does not have a deductible. Pharmacy (Part D) deductible **\$0** or **\$99** depending on your level of assistance Maximum out-of-pocket **\$7.550** in-network responsibility **\$11,300** combined in- and out-of-network

# Covered Medical and Hospital Benefit

For members protected by the Mississippi Division of Medicaid from cost-sharing, Medicaid pays coinsurance, copays and deductibles for Original Medicare-covered services. You may be required to pay a small Medicaid copay.

> WHAT YOU PAY ON THIS **HUMANA PLAN IN AND OUT-OF-NETWORK**

services for the year.

MEDICAID USUAL LIMITS AND

**COPAYS** 

The most you pay for copays, coinsurance and other costs for medical

### **ACUTE INPATIENT HOSPITAL CARE**

Covered In-network:

**\$0** or **\$600** copay per day for days

1-3

**\$0** copay per day for days 4-90

Out-of-network:

**\$0** or

**\$600** copay per day for days 1-3 **\$0** copay per day for days 4-90

#### **OUTPATIENT HOSPITAL COVERAGE**

Outpatient surgery at In-network: Covered outpatient hospital

**\$0** or

20% of the cost

Out-of-network:

**\$0** or **20%** of the cost

Outpatient surgery at ambulatory surgical center

In-network:

**\$0** or **20%** of the cost

Out-of-network:

**\$0** or **20%** of the cost



WHAT YOU PAY ON THIS HUMANA PLAN IN AND OUT-OF-NETWORK MEDICAID USUAL LIMITS AND COPAYS

DOCTOR OFFICE VISITS			
Primary care provider (PCP)	In-network: <b>\$0</b> copay	Covered	
	Out-of-network: <b>\$0</b> or <b>\$20</b> copay		
Specialists	In-network: <b>\$0</b> or <b>\$45</b> copay		
	Out-of-network: <b>\$0</b> or <b>\$55</b> copay		

### **PREVENTIVE CARE**

In-network:

Our plan covers many preventive services at no cost including:

- Abdominal aortic aneurysm screening
- · Alcohol misuse counseling
- Bone mass measurement
- Breast cancer screening (mammogram)
- Cardiovascular disease (behavioral therapy)
- Cardiovascular screenings
- Cervical and vaginal cancer screening
- Colorectal cancer screenings (colonoscopy, fecal occult blood test, flexible sigmoidoscopy)
- Depression screening
- Diabetes screenings
- HIV screening
- Medical nutrition therapy services
- Obesity screening and counseling
- Prostate cancer screenings (PSA)



### WHAT YOU PAY ON THIS HUMANA PLAN IN AND OUT-OF-NETWORK

# MEDICAID USUAL LIMITS AND COPAYS

Covered

- Sexually transmitted infections screening and counseling
- Tobacco use cessation counseling (counseling for people with no sign of tobacco-related disease)
- Vaccines, including flu shots, hepatitis B shots, pneumococcal shots
- "Welcome to Medicare" preventive visit (one-time)
- Annual Wellness Visit
- Lung cancer screening
- Routine physical exam
- Medicare diabetes prevention program

Any additional preventive services approved by Medicare during the contract year will be covered.

Out-of-network:

**\$0** copay or **20%** of the cost, depending on the service and where service is provided

#### **EMERGENCY CARE**

### **Emergency room**

If you are admitted to the hospital within 24 hours, you do not have to pay your share of the cost for the emergency care.

In-network:

**\$0** or **\$90** copay

Out-of-network:

**\$0** or **\$90** copay

### Urgently needed services

Urgently needed services are provided to treat a non-emergency, unforeseen medical illness, injury or condition that requires immediate medical attention.

In-network:

**\$0** or **20%** of the cost at an urgent care center

Out-of-network:

**\$0** or **20%** of the cost at an urgent care center



WHAT YOU PAY ON THIS HUMANA PLAN IN AND OUT-OF-NETWORK MEDICAID USUAL LIMITS AND COPAYS

Diagnostic mammography	In-network: <b>\$0</b> or <b>\$45</b> copay or <b>20%</b> of the cost	Covered
	Out-of-network: <b>\$0</b> or <b>\$55</b> copay or <b>20%</b> of the cost	_
Diagnostic radiology	In-network: <b>\$0</b> or <b>20%</b> of the cost	
	Out-of-network: <b>\$0</b> or <b>20%</b> of the cost	_
Lab services	In-network: <b>\$0</b> copay or <b>20%</b> of the cost	
	Out-of-network: <b>\$0</b> or <b>\$20</b> to <b>\$55</b> copay or <b>20%</b> of the cost	_
Diagnostic tests and procedures	In-network: <b>\$0</b> to <b>\$45</b> copay or <b>20%</b> of the cost	
	Out-of-network: \$0 or \$20 to \$55 copay or 20% of the cost	
Outpatient X-rays	In-network: <b>\$0</b> to <b>\$45</b> copay or <b>20%</b> of the cost	
	Out-of-network: <b>\$0</b> or <b>\$20</b> to <b>\$55</b> copay or <b>20%</b> of the cost	_
Radiation therapy	In-network: <b>\$0</b> or <b>\$45</b> copay or <b>20%</b> of the cost	
	Out-of-network: <b>\$0</b> or <b>\$55</b> copay or <b>20%</b> of the cost	



WHAT YOU PAY ON THIS
HUMANA PLAN IN AND
OUT-OF-NETWORK

# MEDICAID USUAL LIMITS AND COPAYS

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Medicare-covered hearing

In-network:

**\$0** or **\$45** copay

Limited to beneficiaries under 21 years of age

Out-of-network:

**\$0** or **\$55** copay

**Routine hearing** 

In-network:

#### **HER953**

- \$0 copayment for routine hearing exams up to 1 per year.
- **\$0** copayment for each Advanced level hearing aid up to 1 per ear every 3 years.

Out-of-network:

### **HER953**

- \$0 copayment for routine hearing exams up to 1 per year.
- **\$0** copayment for each Advanced level hearing aid up to 1 per ear every 3 years.

Hearing aid purchase includes:

- Unlimited follow-up provider visits during first year following TruHearing hearing aid purchase
- 60-day trial period
- 3-year extended warranty
- 80 batteries per aid for pop-rechargeable mode

non-rechargeable models You must see a TruHearing provider to use this benefit. Call 1-844-255-7144 to schedule an appointment (for TTY, dial 711).

### **DENTAL SERVICES**

The cost-share indicated below is what you pay for the covered service.

Medicare-covered dental

In-network:

\$3 copay per visit\*\*

**\$0** or **\$45** copay

Out-of-network: **\$0** or **\$55** copay



### WHAT YOU PAY ON THIS HUMANA PLAN IN AND OUT-OF-NETWORK

# MEDICAID USUAL LIMITS AND COPAYS

### Routine dental

Dental benefits may not cover all American Dental Association procedure codes. Information regarding each plan is available at **Humana.com/sb**.

Use the HumanaDental Medicare network for the Mandatory Supplemental Dental. The provider locator can be found at **Humana.com** > Find a Doctor > from the Search Type drop down select Dental > under Coverage Type select All Dental Networks > enter zip code > from the network drop down select HumanaDental Medicare.

In-network:

#### **DEN189**

- **\$0** copayment for scaling and root planing (deep cleaning) up to 1 per quadrant every 3 years.
- \$0 copayment for comprehensive oral evaluation or periodontal exam up to 1 every 3 years.
- **\$0** copayment for complete dentures, partial dentures up to 1 set(s) every 5 years.
- \$0 copayment for panoramic film or diagnostic x-rays, recementation up to 1 every 5 years.
- **\$0** copayment for bitewing x-rays up to 1 set(s) per year.
- **\$0** copayment for adjustments to dentures, denture reline, intraoral x-rays, root canal up to 1 per year.
- \$0 copayment for amalgam and/or composite filling, crown, emergency treatment for pain, fluoride treatment, oral surgery, periodic oral exam and/or emergency diagnostic exam, prophylaxis (cleaning) up to 2 per year.
- \$0 copayment for periodontal maintenance up to 4 per year.
- \$0 copayment for necessary anesthesia with covered service, simple or surgical extraction up to unlimited per year.
- \$3000 combined maximum benefit coverage amount per year for preventive and comprehensive benefits.



### WHAT YOU PAY ON THIS HUMANA PLAN IN AND OUT-OF-NETWORK

MEDICAID USUAL LIMITS AND COPAYS

Out-of-network: **DEN189** 

- \$0 copayment for scaling and root planing (deep cleaning) up to 1 per quadrant every 3 years.
- \$0 copayment for comprehensive oral evaluation or periodontal exam up to 1 every 3 years.
- **\$0** copayment for complete dentures, partial dentures up to 1 set(s) every 5 years.
- **\$0** copayment for panoramic film or diagnostic x-rays, recementation up to 1 every 5 years.
- **\$0** copayment for bitewing x-rays up to 1 set(s) per year.
- **\$0** copayment for adjustments to dentures, denture reline, intraoral x-rays, root canal up to 1 per year.
- **\$0** copayment for amalgam and/or composite filling, crown, emergency treatment for pain, fluoride treatment, oral surgery, periodic oral exam and/or emergency diagnostic exam, prophylaxis (cleaning) up to 2 per year.
- \$0 copayment for periodontal maintenance up to 4 per year.
- \$0 copayment for necessary anesthesia with covered service, simple or surgical extraction up to unlimited per year.
- \$3000 combined maximum benefit coverage amount per year for preventive and comprehensive benefits.
- Benefits received out-of-network are subject to



### WHAT YOU PAY ON THIS HUMANA PLAN IN AND OUT-OF-NETWORK

# MEDICAID USUAL LIMITS AND COPAYS

\$3 copay per visit\*\*

1 exam every 5 years

any in-network benefit maximums, limitations, and/or exclusions.

VISION SERVICES
Medicare-covered vision

services

In-network:

**\$0** or **\$45** copay

Out-of-network: **\$0** or **\$55** copay

# Medicare-covered diabetic eye exam

In-network: **\$0** copay

Out-of-network: **\$0** copay

# Medicare-covered glaucoma screening

In-network: **\$0** copay

Out-of-network: **\$0** copay

# Medicare-covered eyewear (post-cataract)

In-network: **\$0** copay

Out-of-network: **\$0** copay

### **Routine vision**

In-network:

Refraction is only covered when billed as part of the routine vision exam.

#### **VIS711**

The provider locator for routine vision can be found at **Humana.com** > Find a Doctor > select Vision care icon > Vision coverage through Medicare Advantage plans.

- **\$0** copayment for routine exam up to 1 per year.
- **\$40** combined maximum benefit coverage amount per year for routine exam.
- \$300 combined maximum benefit coverage amount per year for contact lenses or eyeglasses-lenses and frames, fitting for eyeglasses-lenses and frames.
- Eyeglass lens options may be available with the maximum benefit coverage amount up to 1 pair per year.



### WHAT YOU PAY ON THIS HUMANA PLAN IN AND OUT-OF-NETWORK

MEDICAID USUAL LIMITS AND COPAYS

 Maximum benefit coverage amount is limited to one time use per year.

Out-of-network:

#### **VIS711**

- **\$0** copayment for routine exam up to 1 per year.
- \$40 combined maximum benefit coverage amount per year for routine exam.
- \$300 combined maximum benefit coverage amount per year for contact lenses or eyeglasses-lenses and frames, fitting for eyeglasses-lenses and frames.
- Eyeglass lens options may be available with the maximum benefit coverage amount up to 1 pair per year.
- Maximum benefit coverage amount is limited to one time use per year.
- Benefits received out-of-network are subject to any in-network benefit maximums, limitations, and/or exclusions.

### **MENTAL HEALTH SERVICES**

### **Inpatient**

Your plan covers up to 190 days in a lifetime for inpatient mental health care in a psychiatric hospital In-network:

**\$0** or **\$550** copay per day for days 1-3

Covered

**\$0** copay per day for days 4-90

Out-of-network:

**\$0** or

**\$550** copay per day for days 1-3 **\$0** copay per day for days 4-90

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# Covered Medical and Hospital Benefits (cont.)

WHAT YOU PAY ON THIS HUMANA PLAN IN AND OUT-OF-NETWORK MEDICAID USUAL LIMITS AND COPAYS

Outpatient group and individual therapy visits

In-network:

**\$0** or **\$40** copay or **20%** of the

cost

Out-of-network:

**\$0** or **\$55** copay or **20%** of the

cost

### **SKILLED NURSING FACILITY (SNF)**

Your plan covers up to 100 days in a SNF

In-network:

**\$0** copay per day for days 1-20 **\$188** copay per day for days

21-100

Out-of-network:

**\$0** or **20%** of the cost

**PHYSICAL THERAPY** 

In-network:

Covered

Covered

**\$0** or **20%** of the cost

Out-of-network:

**\$0** or **20%** of the cost

**AMBULANCE** 

**Ambulance** 

In-network:

\$0 or 20% of the cost

Out-of-network:

**\$0** or **20%** of the cost

**TRANSPORTATION** 

**\$0** copay for plan approved

location up to unlimited one-way

trip(s) per year.

This benefit is not to exceed 75

miles per trip.

The member must contact

transportation vendor to arrange

transportation.

Prescription Drug E	Benefits	
	WHAT YOU PAY ON THIS HUMANA PLAN IN AND OUT-OF-NETWORK	MEDICAID USUAL LIMITS AND COPAYS
MEDICARE PART B DRUGS		
Chemotherapy drugs	In-network: <b>\$0</b> copay or <b>20%</b> of the cost	
	Out-of-network: <b>\$0</b> copay or <b>20%</b> of the cost	
Other Part B drugs	In-network: <b>\$0</b> copay or <b>20%</b> of the cost	
	Out-of-network: <b>\$0</b> copay or <b>20%</b> of the cost	
PRESCRIPTION DRUGS		
Medicare Part D Drugs	See chart below for plan coverage information for prescription drugs	<ul> <li>\$3 copay per prescription for Medicaid covered prescription drugs not covered by a Medicare Prescription Drug Plan**</li> <li>Allowed (5) prescriptions per month</li> <li>No more than (2) of the (5) may be name brand, including refills</li> <li>Medicaid may cover some drugs that are not covered by Part D.</li> <li>Contact the Mississippi Division of Medicaid agency for questions on drug coverage.</li> </ul>

**Deductible** You may pay **\$0** or **\$99** depending on your level of Extra Help. If your deductible is **\$99**, you pay the full cost of your drugs until you reach **\$99**. Then, you only pay your cost-share.

Depending on the level of Extra Help you receive, you'll pay one of the following cost-share amounts each time you fill your drug. If you do not receive Extra Help refer to your Evidence of Coverage for more details on your prescription drug benefit within Chapter 6.

Pharmacy options		
Preferred cost-sharing	Mail order: Humana Pharmacy® Retail: To find the preferred cost-sk to Humana.com/pharmacyfinder	nare retail pharmacies near you, go
Standard cost-sharing	Mail order: Walmart Mail Retail: All other network retail pharmacies	
For generic drugs (including	30-day supply	90-day supply
brand drugs treated as generic), either:	\$0 copay; or \$1.35 copay; or \$3.95 copay; or 15% of the cost	\$0 copay; or \$1.35 copay; or \$3.95 copay; or 15% of the cost
For all other drugs, either:	<ul><li>\$0 copay; or</li><li>\$4 copay; or</li><li>\$9.85 copay; or</li><li>15% of the cost</li></ul>	\$0 copay; or \$4 copay; or \$9.85 copay; or 15% of the cost

Other pharmacies are available in our network.

Specialty drugs are limited to a 30-day supply.

Cost sharing may change depending on the pharmacy you choose, when you enter another phase of the Part D benefit and if you qualify for "Extra Help." To find out if you qualify for "Extra Help," please contact the Social Security Office at 1-800-772-1213 Monday — Friday, 7 a.m. — 7 p.m. TTY users should call 1-800-325-0778. For more information on the additional pharmacy-specific cost-sharing and the phases of the benefit, please call us or access your "Evidence of Coverage" online.

If you reside in a long-term care facility, you pay the same as at a standard retail pharmacy.

You may get drugs from an out-of-network pharmacy but may pay more than you pay at an in-network pharmacy.

### Days' Supply Available

Unless otherwise specified, you can get your Part D drug in the following days' supply amounts:

- One-month supply (up to 30 days)\*
- Two-month supply (31-60 days)
- Three-month supply (61-90 days)

\*Long term care pharmacy (one-month supply = 31 days)

### **Catastrophic Coverage**

After your yearly out-of-pocket drug costs (including drugs purchased through your retail pharmacy and through mail order) reach **\$7,050**, your share of the cost for a covered drug will be either:

• \$0 or \$3.95 for generic (including brand drugs treated as generic) and a \$0 or \$9.85 copayment for all other drugs

Additional Benefit	S	
	WHAT YOU PAY ON THIS HUMANA PLAN IN AND OUT-OF-NETWORK	MEDICAID USUAL LIMITS AND COPAYS
Medicare-covered foot care (podiatry)	In-network: <b>\$0</b> or <b>\$45</b> copay	<b>\$3</b> copay per visit**
	Out-of-network: <b>\$0</b> or <b>\$55</b> copay	
Medicare-covered chiropractic services	In-network: <b>\$0</b> or <b>\$20</b> copay	<ul><li>\$3 copay per visit**</li><li>\$700 per beneficiary, per fiscal</li></ul>
	Out-of-network: <b>\$0</b> or <b>\$55</b> copay	year
MEDICAL EQUIPMENT/SUPPLIES		
Durable medical equipment (like wheelchairs or oxygen)	In-network: <b>\$0</b> or <b>18%</b> of the cost	Covered
	Out-of-network: <b>\$0</b> or <b>18%</b> of the cost	
Medical Supplies	In-network: <b>\$0</b> or <b>20%</b> of the cost	Covered
	Out-of-network: <b>\$0</b> or <b>20%</b> of the cost	
Prosthetics (artificial limbs or braces)	In-network: <b>\$0</b> or <b>20%</b> of the cost	Covered
	Out-of-network: <b>\$0</b> or <b>20%</b> of the cost	
Diabetic monitoring supplies	In-network: <b>\$0</b> copay or <b>20%</b> of the cost	
	Out-of-network: <b>\$0</b> or <b>20%</b> of the cost	
REHABILITATION SERVICES		
Occupational and speech therapy	In-network: <b>\$0</b> or <b>20%</b> of the cost	Covered
	Out-of-network: <b>\$0</b> or <b>20%</b> of the cost	

	WHAT YOU PAY ON THIS HUMANA PLAN IN AND OUT-OF-NETWORK	MEDICAID USUAL LIMITS AND COPAYS
Cardiac rehabilitation	In-network: <b>\$0</b> or <b>\$45</b> copay or <b>20%</b> of the cost	
	Out-of-network: <b>\$0</b> or <b>\$55</b> copay or <b>20%</b> of the cost	
Pulmonary rehabilitation	In-network: <b>\$0</b> or <b>\$30</b> copay or <b>20%</b> of the cost	
	Out-of-network: <b>\$0</b> or <b>\$55</b> copay or <b>20%</b> of the cost	
TELEHEALTH SERVICES (in addition	on to Original Medicare)	
Primary care provider (PCP)	In-network: <b>\$0</b> copay	
	Out-of-network: <b>Not Covered</b>	
Specialist	In-network: <b>\$0</b> or <b>\$45</b> copay	
	Out-of-network: <b>Not Covered</b>	
Urgent care services	In-network: <b>\$0</b> copay	
	Out-of-network: <b>Not Covered</b>	
Substance abuse or behavioral health services	In-network: <b>\$0</b> copay	
	Out-of-network: <b>Not Covered</b>	



# Additional Medicaid Covered Services

Dual eligible members who meet financial criteria for full Medicaid coverage may also be eligible to receive all Medicaid services not covered by Medicare. HumanaChoice SNP-DE H5216-298 (PPO D-SNP) may also offer coverage for these services. The benefits described in the Covered Medical and Hospital Benefits section of the Summary of Benefits above are covered by Medicare. The benefits described below are covered by Medicaid. For each benefit listed below, you can see what the Mississippi Division of Medicaid covers and what our plan covers. What you pay for covered services may depend on your level of Medicaid eligibility. If you have questions about your Medicaid eligibility and what benefits you are entitled to call the Mississippi Division of Medicaid: 1-800-421-2408 (TTY: 711).

BENEFIT	WHAT YOU PAY ON THIS HUMANA PLAN	MEDICAID STATE PLAN
PRODUCTS AND DEVICES		
Dentures	See "Dental" benefit in the "Covered Medical and Hospital Benefits" chart above	Not covered
Eyeglasses	See "Vision" benefit in the "Covered Medical and Hospital Benefits" chart above	<ul> <li>\$3 copay per pair**</li> <li>Adults can get one (1) pair of eyeglasses every (5) years</li> <li>Children may get up to two (2) pairs of eyeglasses per year</li> </ul>
Hearing Aids	See "Hearing" benefit in the "Covered Medical and Hospital Benefits" chart above	Not covered
TRANSPORTATION		
Non-Emergency Medical Transportation Services	See "Transportation" benefit in the	<b>\$0</b> copay
	"Covered Medical and Hospital Benefits" chart above	<ul> <li>Will help eligible persons to travel to and from medical appointments if no other transportation can be provided</li> <li>Limited to Medicaid covered services only</li> </ul>
INPATIENT LONG TERM CARE SER	Benefits" chart above	travel to and from medical appointments if no other transportation can be provided <ul><li>Limited to Medicaid covered</li></ul>
·	Benefits" chart above	travel to and from medical appointments if no other transportation can be provided <ul><li>Limited to Medicaid covered</li></ul>

Intermediate Care Facility Services for Individuals with Intellectual Disabilities	Not Covered	<b>\$0</b> copay
Nursing Facility Services, other than in an Institution for Mental Diseases	See "Skilled Nursing" benefit in the "Covered Medical and Hospital Benefits" chart above	<b>\$0</b> copay

#### HOME AND COMMUNITY BASED WAIVER SERVICES

Dual eligible members, who meet the financial criteria for full Medicaid coverage, may also be eligible to receive Waiver services. Waiver services are limited to individuals who meet additional waiver eligibility criteria. For information on waiver services and eligibility, contact the Mississippi Division of Medicaid at 1-800-421-2408 (TTY: 711).

- \*\*Exemptions. The following categories of recipients are not required to pay a copayment or coinsurance:
- (a) Individuals under the age of 21 years.
- (b) Pregnant women for pregnancy related services, including services for medical conditions that may complicate the pregnancy. This exemption includes the six week period following the end of the pregnancy.
- (c) Individuals receiving services in an inpatient hospital setting, long-term care facility, or other medical institution if, as a condition of receiving services in the institution, that individual is required to spend all of his or her income for medical care costs with the exception of the minimal amount required for personal needs.
- (d) Individuals who require emergency services after the sudden onset of a medical condition which, if left untreated, would place their health in serious jeopardy.
- (e) Individuals receiving services or supplies related to family planning.

The Additional Medicaid Covered Services table above reflects services available on a fee for service basis for dual eligibles who meet the eligibility requirements for full Medicaid benefits.

The Medicaid information included in this section is current as of 7/1/2020. All Medicaid covered services are subject to change at any time. For the most current Mississippi Division of Medicaid coverage information, please visit the Mississippi Division of Medicaid website at **http://www.medicaid.ms.gov/** or call the Mississippi Division of Medicaid Hotline at 1-800-421-2408 (TTY: 711).



# More benefits with your plan

Enjoy some of these extra benefits included in your plan.

### **COVID-19 Testing and Treatment**

**\$0** copay for testing and treatment services for COVID-19.

### **Healthy Foods Card**

**\$50** automatically loaded every month to spend at participating retailers toward the purchase of healthy foods.

### **Travel Coverage**

The PPO national network gives you in-network coverage across the country, so you can see any doctor who accepts the plan terms and conditions. You'll be able to travel with ease or split your time between locations. Visit

**Humana.com** or contact Customer Care on the back of your ID card if you need help finding an in-network provider.

### **Chiropractic services**

Routine chiropractic:

- In-network: **\$0** copay.
- Out-of-network: **\$0** copay.
- Combined in- and out-of network visit limit: 12 visits per year.

### Smoking cessation program

To further assist in your effort to quit smoking or tobacco product use, we cover one additional counseling quit attempt within a 12-month period as a service with no cost to you. This is in addition to the two counseling attempt provided by Medicare and includes up to four face-to-face visits. This service can be used for either preventive measures or for diagnosis with a tobacco related disease.

#### Routine foot care

- In-network: **\$0** copay.
- Out-of-network: **\$0** copay.
- Combined in- and out-of-network visit limit: 6 visits per year.

### Humana Well Dine® Meal Program

Humana's meal program for members following an inpatient stay in the hospital or nursing facility.

### Over-the-Counter (OTC) mail order

**\$125** maximum benefit coverage amount per quarter (3 months) for select over-the-counter health and wellness products.

### Personal Emergency Response System

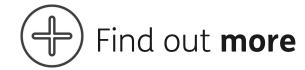
The personal emergency response system provides help in emergency situations. GoSafe Mobile personal help button functions both in and out of the home. GoSafe uses two way voice communication & five location seeking technologies to send help quickly to wherever the member is located.

### **Rewards and Incentives**

Go365 by Humana® a Rewards and Incentive program for completing certain preventive health screenings and health and wellness activities.

### SilverSneakers® fitness program

Basic fitness center membership including fitness classes.





You can see our plan's **provider and pharmacy directory** at our website at **humana.com/finder/search** or call us at the number listed at the beginning of this booklet and we will send you one.



You can see our plan's **drug guide** at our website at **humana.com/medicaredruglist** or call us at the number listed at the beginning of this booklet and we will send you one.

To find out more about the coverage and costs of Original Medicare, look in the current "Medicare & You" handbook. View it online at http://www.medicare.gov or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, seven days a week. TTY users should call 1-877-486-2048.

Humana has been approved by the National Committee for Quality Assurance (NCQA) to operate as a Special Needs Plan (SNP) until 12/31/2023 based on a review of Humana's Model of Care.

Medicare-covered eye refractions during a specialist medical visit are not covered.

Telehealth services shown are in addition to the Original Medicare covered telehealth. Your cost may be different for Original Medicare telehealth.

Limitations on telehealth services, also referred to as virtual visits or telemedicine, vary by state. These services are not a substitute for emergency care and are not intended to replace your primary care provider or other providers in your network. Any descriptions of when to use telehealth services are for informational purposes only and should not be construed as medical advice. Please refer to your evidence of coverage for additional details on what your plan may cover or other rules that may apply.

Plans may offer supplemental benefits in addition to Part C benefits and Part D benefits.

Out-of-network/non-contracted providers are under no obligation to treat Humana members, except in emergency situations. Please call our customer service number or see your Evidence of Coverage for more information, including the cost-sharing that applies to out-of-network services.



Humana.com

Notes	

Notes	

### **Important!**

### At Humana, it is important you are treated fairly.

Humana Inc. and its subsidiaries do not discriminate or exclude people because of their race, color, national origin, age, disability, sex, sexual orientation, gender, gender identity, ancestry, marital status or religion. Discrimination is against the law. Humana and its subsidiaries comply with applicable Federal Civil Rights laws. If you believe that you have been discriminated against by Humana or its subsidiaries, there are ways to get help.

- You may file a complaint, also known as a grievance:
   Discrimination Grievances, P.O. Box 14618, Lexington, KY 40512-4618.

   If you need help filing a grievance, call 1-877-320-1235 or if you use a TTY, call 711.
- You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through their Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or at U.S. Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 800-537-7697 (TDD). Complaint forms are available at https://www.hhs.gov/ocr/office/file/index.html.
- California residents: You may also call California Department of Insurance toll-free hotline number: 1-800-927-HELP (4357), to file a grievance.

# Auxiliary aids and services, free of charge, are available to you. 1-877-320-1235 (TTY: 711)

Humana provides free auxiliary aids and services, such as qualified sign language interpreters, video remote interpretation, and written information in other formats to people with disabilities when such auxiliary aids and services are necessary to ensure an equal opportunity to participate.

# Language assistance services, free of charge, are available to you. 1-877-320-1235 (TTY: 711)

**Español (Spanish):** Llame al número arriba indicado para recibir servicios gratuitos de asistencia lingüística. **繁體中文 (Chinese):** 撥打上面的電話號碼即可獲得免費語言援助服務。

**Tiếng Việt (Vietnamese):** Xin gọi số điện thoại trên đây để nhận được các dịch vụ hỗ trợ ngôn ngữ miễn phí. **한국어 (Korean):** 무료 언어 지원 서비스를 받으려면 위의 번호로 전화하십시오 .

**Tagalog (Tagalog – Filipino):** Tawagan ang numero sa itaas upang makatanggap ng mga serbisyo ng tulong sa wika nang walang bayad.

**Русский (Russian):** Позвоните по номеру, указанному выше, чтобы получить бесплатные услуги перевода.

Kreyòl Ayisyen (French Creole): Rele nimewo ki pi wo la a, pou resevwa sèvis èd pou lang ki gratis.

**Français (French):** Appelez le numéro ci-dessus pour recevoir gratuitement des services d'aide linguistique. **Polski (Polish):** Aby skorzystać z bezpłatnej pomocy językowej, proszę zadzwonić pod wyżej podany numer.

**Português (Portuguese):** Lique para o número acima indicado para receber serviços linguísticos, grátis.

**Italiano (Italian):** Chiamare il numero sopra per ricevere servizi di assistenza linguistica gratuiti.

**Deutsch (German):** Wählen Sie die oben angegebene Nummer, um kostenlose sprachliche Hilfsdienstleistungen zu erhalten.

日本語 (Japanese): 無料の言語支援サービスをご要望の場合は、上記の番号までお電話ください。

(Farsi) فارسى

برای دریافت تسهیلات زبانی بصورت رایگان با شماره فوق تماس بگیرید.

**Diné Bizaad (Navajo):** Wódahí béésh bee hani'í bee wolta'ígíí bich'í' hódíílnih éí bee t'áá jiik'eh saad bee áká'ánída'áwo'déé niká'adoowoł.

(Arabic) العربية

الرجاء الاتصال بالرقم المبين أعلاه للحصول على خدمات مجانية للمساعدة بلغتك

HumanaChoice SNP-DE H5216-298 (PPO D-SNP) H5216298000 ENG

Select Counties in Mississippi