

Dear physician or administrator:

**Effective Oct. 1, 2021, we will update our preauthorization and notification list (PAL) for Humana Healthy Horizons (Medicaid) in Kentucky.** You can view the list and find information about the changes to it by visiting **Humana.com/PAL**. Humana updates its lists when new preauthorization requirements are added and when new drugs or technology enter the market. To request a copy of any Humana PAL, call **800-444-9137**, Monday – Friday, 7 a.m. – 7 p.m., Eastern time.

**NOTICE OF CHANGES TO PREAUTHORIZATION REQUIREMENTS FOR MEDICAL SERVICES**

New preauthorization requirements managed by Humana	
Medical services	Procedure code(s)
Transplant	33975, 33976, 33979, 33981, 33982, 33983, 50300, 50320, 50340, 50547, 38205, 38206, G0341, G0342, G0343, 44135, 0087U, 0088U

New preauthorization requirements managed by eviCore	
Medical services	Procedure code(s)
Magnetic Resonance Imaging (MRI)	0609T, 0610T, 0611T, 0612T
Cardiac Imaging	C9762, C9763

New preauthorization requirements managed by Tivity	
Medical services	Procedure code(s)
Chiropractic Therapy	Consult the Kentucky Cabinet for Health and Family Services' Chiropractor Fee Schedule at <a href="https://chfs.ky.gov/agencies/dms/Pages/feesrates.aspx">https://chfs.ky.gov/agencies/dms/Pages/feesrates.aspx</a> .

**Please have the following clinical information available when requesting a preauthorization:**

- Patient's name and Humana member ID number
- Name of requesting and, if applicable, rendering physician or Tax ID Number
- Telephone and fax numbers of requesting and, if applicable, rendering physician
- Enrollee's diagnosis or clinical indication
- Name of test or procedure being ordered and/or Current Procedural Terminology (CPT®) code
- Clinical information that supports the procedure ordered (e.g., presenting symptoms, prior treatment, prior diagnostic and/or genetic testing results, family history, genetic history)

**Requests for preauthorization managed by Humana can be submitted:**

- Online at **Availity.com** (registration required)
- By phone: **888-285-1114**, Monday – Friday, 8 a.m. – 8 p.m., Eastern time
- By fax: **833-974-0059**

Humana Healthy Horizons in Kentucky is a Medicaid product of Humana Health Plan Inc.

**Requests for preauthorization managed by eviCore can be submitted:**

- **No delegated eviCore procedure codes should be submitted to Humana**
- Online through eviCore's portal at [www.evicore.com](http://www.evicore.com)
- By phone: **866-672-8115**, Monday – Friday, 7 a.m. – 7 p.m., Eastern time
- By fax: **800-540-2406**

Please note that **delegated eviCore codes should not be submitted to Humana**

**Requests for preauthorization managed by Tivity can be submitted:**

- Online through Tivity's portal at <https://www.wholehealthpro.com>
- By phone: **866-430-8647**, Monday – Friday, 8:30 a.m. – 5:30 p.m., Eastern time
- By fax: **888-492-1025**

**IMPORTANT NOTES**

- **Urgent/emergent services do not require a referral or preauthorization.**
- "Preauthorization" (i.e., prior authorization, precertification, preadmission), when used in this communication, is defined as a process through which the physician or other healthcare provider is required to obtain advance authorization from the plan as to whether an item or service will be covered.
- "Notification" refers to the process by which the physician or other healthcare provider notifies Humana of the intent to provide an item or service. Humana requests notification to help coordinate care for your patients. This process is distinguished from preauthorization. Humana does not issue an approval or denial related to a notification.
- For additional information, refer to **Humana.com/PAL**.

If you have questions about this information, please call **800-444-9137**, Monday – Friday, 7 a.m. – 7 p.m., Eastern time.

We hope you find this information helpful. Thank you for the continued care you provide your patients with Humana Healthy Horizons plans.

Sincerely,



Jeb Duke  
Vice President, Medicaid Regional President  
Humana Healthy Horizons in Kentucky