# 2022 **Enrollment Form**

Follow these easy steps to become a Humana Medicare member



#### Have your Medicare card ready

Each individual applying must fill out a separate form.



#### Sign and date the enrollment form

If the enrollment form is not completed and returned within the allotted time period, the enrollment could be denied.

#### $\equiv \bigcirc$ Submit your enrollment form

You may fax the Member Services pages of this enrollment form to: 1-877-889-9936. Or mail this enrollment form to:

Humana Medicare Enrollment P.O. Box 14309 Lexington, KY 40512-4309

Please don't send in the same enrollment form or apply to the same plan more than once.

### Instructions

- Completely fill the ovals.
- Use black ink only.
- Print only one clear number or capital block letter in each box.
- If you make a mistake, fix it by crossing out the box with an X. Put in the correct letter or number above or below the box as shown:

#### **Correct numbers and letters**



### Call us with questions

If you have questions, please call a licensed Humana sales agent at 1-800-833-2367 (TTY: 711). We're available seven days a week, 8 a.m. – 8 p.m.

However, please note that our automated phone system may answer your call on holidays and during weekends April 1 -September 30. Please leave your name and telephone number, and we'll call you back by the end of the next business day.

### Electronic enrollment options

Have you considered enrolling online at Humana.com/Medicare instead? It's a fast, secure and easy way to apply.

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Humana

## Additional Notes

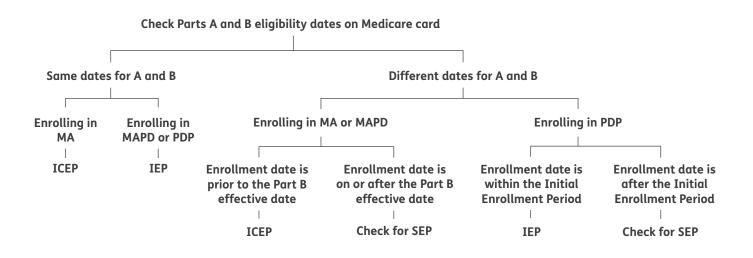
Asterisks (\*) indicate required fields Answering non-required fields is your choice. You can't be denied coverage if you don't complete them.

## Initial Enrollment Period (IEP) and Initial Coverage Election Period (ICEP)

- If Part A and Part B dates are the same, the election period spans 7 months: 3 months prior to the month you become eligible, the month you become eligible, and 3 months after the month you became eligible.
- If Part A and Part B dates are different, the election period spans 3 months: 3 months prior to the month of the later effective date (often Part B), only for enrollment into a Medicare Advantage (MA)-only plan or a Medicare Advantage prescription drug (MAPD) plan. If enrollment is for a prescription drug plan (PDP), check to see if the 7-month IEP may still be available.
- The coverage start date is based on factors such as Medicare entitlement and the submission of the completed enrollment form.

When inputting your Medicare Number on the enrollment form, print it exactly as it is on your Medicare card. N indicates a number, A indicates an alphabetic character, and E indicates either a number or alphabetic character. Medicare numbers will not start with a zero or contain the letters B, I, L, O, S or Z.

Enrollment periods may overlap. Ensure you mark any Special Election Period (SEP) oval that applies to you from the list of SEP statements on page 4 of the enrollment form. When enrolling specifically during an SEP, one of the SEP statements must be true to be eligible for an SEP. Agents, please refer to the Enrollment Options Job Aid (DMS-024) found in Humana MarketPoint University in Vantage if you do not see the SEP listed on page 4, or contact the Agent Support Unit for assistance.



## Scope Of Appointment (SOA) (Page 8)

Agents, please use one of the three-letter codes below for the appointment type field. Note: An SOA is not required for SEM—Seminar or GCS—Neighborhood Center Seminar. An SOA is also not required for enrollment forms taken at an informal event such as reported retail store hours e.g., Walmart.

F2F – Face to Face	INH – In Home Appointment	SEM – Seminar
GCS – Neighborhood Center Seminar	OTH – Other	WAL – Walmart
GCW – Neighborhood Center Walk-in	RET – Retail Partner	TEL – Telephonic

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## Important!

## At Humana, it is important you are treated fairly.

Humana Inc. and its subsidiaries do not discriminate or exclude individuals because of their race, color, national origin, age, disability, sex, sexual orientation, gender, gender identity, ancestry, marital status, or religion. Discrimination is against the law. Humana and its subsidiaries comply with applicable Federal Civil Rights laws. If you believe that you have been discriminated against by Humana or its subsidiaries, there are ways to get help.

- You may file a complaint, also known as a grievance: Discrimination Grievances, P.O. Box 14618, Lexington, KY 40512-4618
   If you need help filing a grievance, call 1-877-320-1235 or if you use a TTY, call 711.
- You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through their Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or at U.S. Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 800-537-7697 (TDD). Complaint forms are available at https://www.hhs.gov/ocr/office/file/index.html.
- **California residents**: You may also call California Department of Insurance toll-free hotline number: **1-800-927-HELP (4357)**, to file a grievance.

Auxiliary aids and services, free of charge, are available to you. 1-877-320-1235 (TTY: 711)

Humana provides free auxiliary aids and services, such as qualified sign language interpreters, video remote interpretation, and written information in other formats to individuals with disabilities when such auxiliary aids and services are necessary to ensure an equal opportunity to participate.

### Language assistance services, free of charge, are available to you. 1-877-320-1235 (TTY: 711)

**Español (Spanish):** Llame al número arriba indicado para recibir servicios gratuitos de asistencia lingüística. 繁體中文 (Chinese): 撥打上面的電話號碼即可獲得免費語言援助服務。

**Tiếng Việt (Vietnamese):** Xin gọi số điện thoại trên đây để nhận được các dịch vụ hỗ trợ ngôn ngữ miễn phí. 한국어 (Korean): 무료 언어 지원 서비스를 받으려면 위의 번호로 전화하십시오.

**Tagalog (Tagalog – Filipino):** Tawagan ang numero sa itaas upang makatanggap ng mga serbisyo ng tulong sa wika nang walang bayad.

**Русский (Russian):** Позвоните по номеру, указанному выше, чтобы получить бесплатные услуги перевода. **Kreyòl Ayisyen (French Creole):** Rele nimewo ki pi wo la a, pou resevwa sèvis èd pou lang ki gratis.

Français (French): Appelez le numéro ci-dessus pour recevoir gratuitement des services d'aide linguistique.

Polski (Polish): Aby skorzystać z bezpłatnej pomocy językowej, proszę zadzwonić pod wyżej podany numer.

Português (Portuguese): Ligue para o número acima indicado para receber serviços linguísticos, grátis.

Italiano (Italian): Chiamare il numero sopra per ricevere servizi di assistenza linguistica gratuiti.

**Deutsch (German):** Wählen Sie die oben angegebene Nummer, um kostenlose sprachliche Hilfsdienstleistungen zu erhalten.

日本語 (Japanese): 無料の言語支援サービスをご要望の場合は、上記の番号までお電話ください。 فارسی (Farsi)

برای دریافت تسهیلات زبانی بصورت رایگان با شماره فوق تماس بگیرید.

**Diné Bizaad (Navajo):** Wódahí béésh bee hani'í bee wolta'ígíí bich'í hódíílnih éi bee t'áá jiik'eh saad bee áká'ánída'áwo'déé niká'adoowoł.

(Arabic) العربية

الرجاءالاتصال بالرقم المبين أعلاه للحصول على خدمات مجانية للمساعدة بلغتك

**If you currently have health coverage from an employer or union, joining Humana could affect your employer or union healthcare benefits.** You could lose your employer or union health coverage if you join Humana.

#### By completing this enrollment form, I agree to the following:

If I am enrolling in a Medicare Advantage health plan that has a contract with the federal government, I will need to keep my Medicare Parts A and B to stay in the plan. I must continue to pay my Medicare Part B premium. If I am enrolling in a Medicare prescription drug plan, I will need to keep my Medicare Parts A or B coverage. It is my responsibility to inform Humana of any prescription drug coverage that I have or may get in the future. I understand that if I don't have Medicare prescription drug coverage, or creditable prescription drug coverage (as good as Medicare's), I may have to pay a late enrollment penalty if I enroll in Medicare prescription drug coverage in the future. With few exceptions, I can only be in one Medicare Advantage health plan or Medicare prescription drug plan at a time. I understand that my enrollment in my selected plan may end my enrollment in another Medicare Advantage health plan or prescription drug plan. Enrollment in my selected plan is generally for the entire year.

I understand that when my Humana coverage begins, I must get all of my medical and prescription drug benefits from Humana. Benefits and services provided by Humana and contained in my "Evidence of Coverage" document (also known as a member contract or subscriber agreement) will be covered. Neither Medicare nor Humana will pay for benefits or services that are not covered. I will abide by the rules of my Evidence of Coverage. Once I am a member of Humana, I have the right to appeal plan decisions about payment or services if I disagree.

This Humana plan serves a specific service area. If I move out of the area that this Humana plan serves, I need to notify Humana so I can disenroll and find a new plan in my new area. I understand that Medicare beneficiaries are generally not covered under Medicare while out of the country, except for limited coverage near the U.S. border.

Once Humana has received my enrollment form, I may get a verification letter to make sure that I understand how my plan works and to confirm my intent to enroll. This is not a secondary plan to Medicare Parts A and B. Humana pays instead of Medicare, and I will be responsible for the amounts that Humana doesn't cover, such as copayments and coinsurances. Medicare Parts A and B won't pay for my healthcare while I am enrolled in Humana.

- If you are requesting membership in a **Private Fee For Service (PFFS)** plan, the following statement applies: I understand that this plan is a Medicare Advantage PFFS plan which may have prescription drug coverage built in. Before seeing a provider, I should verify that the provider will accept this plan before each visit. My doctor or hospital isn't required to agree to accept the plan's terms and conditions, and thus may choose not to treat me, except for emergencies. I understand that my healthcare providers have the right to choose whether to accept a PFFS plan's payment terms and conditions every time I see them. I understand that if my provider decides not to accept PFFS, I will need to find another provider that will. I understand that if my PFFS plan doesn't offer Medicare prescription drug coverage, I may obtain coverage from another Medicare prescription drug plan.
- If you are requesting membership in a **Chronic Condition Special Needs Plan (C-SNP)**, the following statement applies: I understand this plan is a chronic condition special needs plan. My ability to enroll is based on physician verification that I have the qualifying medical condition(s).
- If you are requesting membership in an **Institutional Special Needs Plan (I-SNP)**, the following statement applies: I understand this plan is an institutional special needs plan. My ability to enroll is based on verification that my condition makes it likely that either the length of stay or the need for an institutional level of care would be at least 90 days; or, I reside in the community and meet state requirements for institutional level of care.

• I understand that I am enrolling into a Humana Medicare Advantage plan or a Humana Medicare prescription drug plan and not a Medicare Supplement, Medigap, Medicare Select or Medicaid plan.

The information on this enrollment form is correct to the best of my knowledge. I understand that if I intentionally provide false information on this form, I will be disenrolled from the plan.

#### **Release of Information:**

By joining this Medicare plan, I acknowledge that Humana will share my information with Medicare, who may use it to track my enrollment, to make payments, and for other purposes allowed by federal law that authorize the collection of this information (see Privacy Act Statement below).

#### **Privacy Act Statement:**

The Centers for Medicare & Medicaid Services (CMS) collects information from Medicare plans to track beneficiary enrollment in Medicare Advantage (MA) Plans, improve care, and for the payment of Medicare benefits. Sections 1851 and 1860D-1 of the Social Security Act and 42 CFR §§ 422.50 and 422.60 authorize the collection of this information. CMS may use, disclose and exchange enrollment data from Medicare beneficiaries as specified in the System of Records Notice (SORN) "Medicare Advantage Prescription Drug (MARx)", System No. 09-70-0588. **Your response to this form is voluntary. However, failure to respond may affect enrollment in the plan.** 

<b>2022 Humana Medicare Enrollment Form</b> Please print this information exactly as it is on your Medicare card.	Print clearly. Use black ink.Asterisks (*) indicate required fields.AGENT NUMBER (SAN)DATE OF BIRTH*SEX*
MEDICARE HEALTH INSURANCE         LAST NAME*         FIRST NAME*         MEDICARE NUMBER*         MEDICARE NUMBER*         IS ENTITLED TO         EFFECTIVE DATE*         HOSPITAL (PART A)         MEDICAL (PART B)	H (For current or past Humana members) Please see your agent to complete these questions. PROPOSED COVERAGE START DATE* M - 0 1 - 2 0 2 2 (Must be after the sign date on page 8) ICEP IEP AEP OEP OEP OEPI SEP MA or PDP or NEW MAPD MAPD CODE <sup>†</sup> (See Additional Notes page) <sup>†</sup> Required if SEP selected. See page 4 for code.
RESIDENTIAL ADDRESS* P.O. Box not allowed. Physical add	ress is required.
	APT or STE
CITY* COUNTY*	ST* ZIP*
MAILING ADDRESS Your residential address confirms your s here, if applicable. If your mailing address is your residential	
CITY	ST ZIP
It is important that we can reach you to help you stay info Please provide your telephone number and email address. TELEPHONE ( ) – There may be times when Humana will use an automated When that happens we will be sure to use the telephone r EMAIL By providing your email address, you authorize Hum <b>Go paperless.</b> Many plan documents are now available in a digit available communications and guidance on how to view your d We strongly recommend that all medical plan applicants income	l system to call or text you. humber you provided. hana to send you health information to this address. tal format. See the enrollment book for a list of ocuments. To choose this option, please fill this oval.
below. If you are applying for an HMO plan, then you must c Please see your Summary of Benefits to determine if your pl PRIMARY CARE PHYSICIAN (PCP)	omplete this section. an requires a PCP. PCP ID NUMBER
First Name Last Name	
Are you already a patient of the physician you chose?	Yes No

#### Asterisks (\*) indicate required fields

## APPLICANT MEDICARE NUMBER\*

Typically, you may enroll in a Medicare Advantage or prescription drug plan during the Annual Election Period (AEP) between October 15 and December 7 of each year. In addition, you can choose to change your Medicare Advantage plan once during the annual Open Enrollment Period (OEP) between January 1 and March 31 of each year, or immediately after enrolling in a plan during your IEP/ICEP (OEP NEW). Limitations on allowed plan changes during OEP apply. There are exceptions that may allow you to enroll outside of these periods. Please read the following statements carefully and mark the oval to the left of any statement that applies to you. By marking any of the following ovals you are certifying that, to the best of your knowledge, the text is a true statement about you. **If we later determine that this information is incorrect, you may be disenrolled.** 

	SEP Code	Special Election Period (SEP) statements
	LEC	I am either losing/leaving coverage I had from an employer or union or lost this type of coverage within the last two months.
	MDE	I have both Medicare and Medicaid (or my state helps pay for my Medicare premiums) or I get Extra Help paying for my Medicare prescription drug coverage, but I <b>HAVEN'T</b> had a change. <b>Note: This SEP is only valid once per calendar quarter from January 1</b> <b>through September 30.</b>
	NLS	I had a change in my Extra Help paying for Medicare prescription drug coverage (newly got assistance, had a change in level or lost eligibility) within the last three months.
	MCD	I had a change in my Medicaid status (newly got assistance, had a change in level or lost eligibility) within the last three months.
	MOV	I am moving or have moved within the last two months. The move is either outside the service area for my current plan or this plan is a new option for me.
	SNP	I have been notified that I no longer qualify for my Dual Eligible Special Needs Plan and am in a period of deemed continued eligibility or I was disenrolled from my Dual Eligible Special Needs Plan within the past three months due to a Medicaid change or loss.
	DST	I was affected by a Federal Emergency Management Agency (FEMA) declared emergency/ disaster or a disaster or other emergency declaration issued by a federal, state or local government entity, and was unable to use another election period available to me due to it.
	NON	My existing Medicare Advantage (MA) plan is non-renewing for the upcoming contract year. <b>Note: This SEP is only valid from December 8 through the last day of February.</b>
	отн	None of the above statements apply to me. However, I feel I have a special circumstance which allows me an exception to enroll. Humana will contact you to determine if an exception can be granted. <b>Must include the reason below.</b>
Notes	s (if OTH):	

### **Plan selection**

Please provide the plan information below for the medical or prescription drug plan you'd like. Plan information can be found in your Summary of Benefits.

CONTRACT*	PBP*	SEGMENT	
		0 0	

Please provide the base monthly premium for this plan from the Summary of Benefits. This amount helps us identify the plan you would like and should not include any OSB options, late enrollment penalties or payments from other parties, like Medicaid.

#### **BASE MONTHLY PREMIUM\***

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Select one option below corresponding with the plan details you provided above. Refer to your Summary of Benefits or your agent for assistance.

I would like **ONE** of the following options:\*

UC San Diego Health Humana HMO
 Humana FMOL Network HMO
 Humana BR Clinic-BR Gen HMO

Humana Gold Plus® HMO	HumanaChoice® PPO
Humana Value Plus HMO	Humana Value Plus PPO
Humana Honor HMO	Humana Honor PPO
Humana Gold Plus® HMO C-SNP	HumanaChoice <sup>®</sup> PPO C-SNP
(Additional Pre-Qualification Form Required)	(Additional Pre-Qualification Form Required)
Humana Community HMO C-SNP	Humana Together in Health PPO I-SNP
(Additional Pre-Qualification Form Required)	(Additional Attestation Form Required)
Humana Together in Health HMO I-SNP	HumanaChoice <sup>®</sup> Value PPO
(Additional Attestation Form Required)	HumanaChoice <sup>®</sup> Partnered PPO
Humana Community HMO	Humana Basic Rx Plan (PDP)
Humana Community Select HMO	Humana Premier Rx Plan (PDP)
Humana-Ochsner Network HMO	Humana Walmart Value Rx Plan (PDP)
Humana Cleveland Clinic Preferred HMO	Humana Gold Choice <sup>®</sup> PFFS
Humana LCMC Advantage HMO	

If selecting a Medicare Advantage HMO or PPO plan that does not include prescription drug coverage, a stand-alone prescription drug plan (PDP) cannot be carried at the same time.

# APPLICANT MEDICARE NUMBER\*

#### OPTIONAL SUPPLEMENTAL BENEFIT (OSB) YOU ARE ENROLLING IN:

Please fill in the ovals for the OSBs you want to enroll in. If you're currently enrolled in an OSB, you **MUST** choose it on this form to continue receiving this benefit. Not all OSB offerings are available in all areas. **Please review the OSB options below and your Summary of Benefits to verify that yours are still offered and available.** 

Enrollees must continue to pay the Medicare Part B premium and the Humana plan premium plus the OSB premium.

<ul> <li>MyOption<sup>™</sup> Platinum Dental</li> <li>MyOption<sup>™</sup> Dental – High</li> </ul>	MyOption <sup>™</sup> Enhanced Dental MyOption <sup>™</sup> Enhanced Dental Plus	<ul> <li>MyOption<sup>™</sup> DEN204</li> <li>MyOption<sup>™</sup> DEN205</li> </ul>
<ul> <li>MyOption<sup>™</sup> Total Dental</li> <li>MyOption<sup>™</sup> Total Dental Plus</li> <li>MyOption<sup>™</sup> Dental Enriched</li> </ul>	MyOption <sup>™</sup> Fitness MyOption <sup>™</sup> Plus MyOption <sup>™</sup> Vision	MyOption <sup>™</sup> DEN206 MyOption <sup>™</sup> DEN207

If you will have other prescription drug coverage (like VA, TRICARE) in addition to this plan for which you are applying, please fill this oval.\*
 I will have other prescription drug coverage

Please provide your other prescription drug coverage details here, if applicable.

NAME OF OTHER COVERAGE

ID NUMBER FOR THIS COVERAGE

GROUP NUMBER FOR THIS COVERAGE

2. Once enrolled, will you or your spouse work?	Yes No	
Preferred Language		
English Spanish Chinese Korean Other		
If an accessible format is needed, please select one option		
Audio Large print Accessible screen reader PDF		
Oral over the phone Braille		
Please call a licensed Humana sales agent at 1-800-833-2367 (TTY: 711) if you need informatio	on in another	

format or language.

# APPLICANT MEDICARE NUMBER\*

**PLEASE SELECT ONE PREMIUM PAYMENT OPTION.**\* You may pay your monthly plan premium and/or late enrollment penalty via automatic deduction from your bank account (ACH), Social Security Administration (SSA) or Railroad Retirement Board (RRB) benefit check, or credit or debit card (CC/DC). You may also choose to pay by mail using a Coupon book. **If you do not select a payment option below, you may be defaulted to a Coupon book.** 

<b>Automatic bank account deduction</b> Bank account information (Only complete this section if you selected Automatic bank account deduction as your payment option).					
Checking account Savings account					
BANK NAME					
ROUTING NUMBER ACCOUNT NUMBER					
FOR					
CO1925097 (213775710) 186					
Routing number Account number					
Social Security benefit check deduction (Please see note below)					
<b>Railroad Retirement Board benefit check deduction</b> (Please see note below) You must currently be receiving a Railroad Retirement Board benefit check in order to qualify for this payment option.					
<b>NOTE:</b> Due to processing timelines mandated by CMS (Medicare), your SSA or RRB deduction may be denied for your first premium payment. Humana will issue you an invoice for the initial payment and resubmit your request to CMS (Medicare) for SSA or RRB deduction to begin with your second month's premium. The deduction may take two or more benefit checks to begin. In most cases, if SSA or RRB accepts your request for automatic deduction, the first deduction from your benefit check will start with the month that SSA accepts the withholding. If SSA or RRB does not approve your request for automatic deduction, we will send you a Coupon book for your monthly premiums.					
Automatic credit or debit card deduction Credit or debit card information (Only complete this section if you selected Automatic credit or debit card deduction as your payment option).					
Mastercard Visa Discover					

#### Coupon book

CREDIT OR DEBIT CARD NUMBER

You can visit **Humana.com/pay** to make your monthly premium payments online. If you have selected Coupon book as your payment option, you can pay as far in advance as you like. You can also log in to your secure MyHumana account (click Register if you haven't signed up yet) or download the MyHumana mobile app to take advantage of other premium-related services.

EXPIRATION DATE

M M – 2 0 Y Y

If you are assessed a Part D-Income Related Monthly Adjustment Amount (Part D-IRMAA), you will be notified by the Social Security Administration. You will be responsible for paying this extra amount in addition to your plan premium. You will either have the amount withheld from your Social Security benefit check or be billed directly by Medicare or the RRB. Do NOT pay Humana the Part D-IRMAA.

I have read and understand the important information on the preceding pages. I have reviewed and received a copy of the Summary of Benefits.

SIGNATURE OF APPLICANT\* or authorized legal representative (including valid Power of Attorney, Legal Guardian, etc.)

SIGNATURE DATE*						
	- D	D -	2	0		

I understand that my signature (or the signature of the individual legally authorized to act on my behalf) on this enrollment form means that I have read and understand the contents of this enrollment form. If signed by an authorized representative (as described above), the signature certifies that: 1) this individual is authorized under state law to complete this enrollment, and 2) documentation of this authority is available upon request by Medicare.

If you are the authorized legal representative, you MUST sign above and provide the following information:\*

AST NAME FIRST NAME			MI	
STREET ADDRESS				
CITY		ST	ZIP	
TELEPHONE ( ) –	RELATIONSHIP TO APPLICAN	IT		
	AGENT USE ONLY			
APPOINTMENT TYPE	SCOPE OF APPOINTMENT ID NUMBER			
WRITING AGENT NAME*				
AGENT NUMBER (SAN)*	DATE* M M – D D – 2 0 Y Y			
AFFINITY PARTNER LOCATION	CAMPAIGN			
REFERRING AGENT NAME				
REFERRING AGENT NUMBER (SAN)				
ASK THE APPLICANT: Would you like Self Spouse LEAD SOURCE* Book of Business Event	Dependent I am not a Veteran	Prefe Third-Party	rs not to answ Humar	

Humana MyOption<sup>™</sup> Optional Supplemental Benefits (OSB) are only available to members of certain Humana Medicare Advantage (MA) plans. Members of Humana plans that offer OSBs may enroll in OSBs throughout the year. Benefits may change on January 1 each year.



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