

Use Humana's Find a Doctor tool to search for an in-network provider near you

To find an urgent care center near you, or any other in-network provider or facility, you can use Humana's Find a Doctor tool. Using an in-network provider may help you save on out-of-pocket costs for the care you need.



Find a provider who fits your needs

- 1 | Go to **Humana.com/FindaDoctor**
- 2 | **Search type.** Select the tab at the top of the Find a doctor tool with the corresponding icon that represents the type of search you want. You can find a doctor using one of the search options or by viewing our printed directories (a link on the page is provided).



- 3 | **Find the doctor you're looking for.** Tell us how many miles within a specific ZIP code you want to search.

I'm looking within Distance* Of ZIP code*

Select a lookup method. Select a lookup method from 3 options: Coverage type, Member ID or Sign in.

Coverage Type	Member ID	Sign in
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Coverage type*

- ☐ Insurance through your employer
- ☒ Medicare or Medicare - Medicaid
- ☐ Medicaid

Select a Network. The employer network that represents your plan is (Medicare PPO).*

*Required

—continued on next page

Humana.

Once you've selected your lookup method, you can choose a search category, this is optional, but will help narrow down your search.

	Select a lookup method*	Search category	Specialty
Look up by	<div>Medicare PPO</div>	For a <div>Specialty</div>	<div>Urgent Care Clinic/Center</div>

Select the “Search” button for your results.

Search →

4 Results. Have you found the doctor or facility that you looking for? If you need to revise your search, you can search again without leaving the results page.

Once you find a doctor that seems like a good fit for your needs, you can:

- Click on the doctor's name for more details
- Send the doctor's contact information to yourself via email
- Get directions to the doctor's office
- Print or save a PDF of the doctor's contact information to your device

Find a Doctor on the MyHumana Mobile app

Once you are enrolled with Humana, you can use the MyHumana mobile app to find a provider near you.

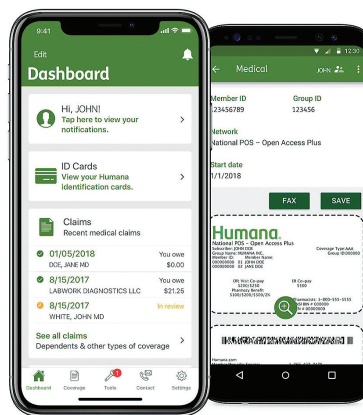
Here's how:

- On the app dashboard, locate the “Find Care” section.
- You can search by name or facility, or choose to “See all providers.” This will allow you to search by specific categories.
- Your search results will generate using the location detected on your device.

Find out:

- Providers' specialties
- If provider is accepting new patients
- Languages spoken
- Maps/directions that can be sent to you by text or email

If you need help choosing a provider or selecting a network, or have questions, we can provide information by phone or send a printed directory.



Call our Customer Care team at **1-888-908-6518 (TTY: 711)**, Monday – Friday, 7 a.m. – 7 p.m., Hawaii standard time.

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Important!

At Humana, it is important you are treated fairly.

Humana Inc. and its subsidiaries do not discriminate or exclude people because of their race, color, national origin, age, disability, sex, sexual orientation, gender, gender identity, ancestry, marital status or religion. Discrimination is against the law. Humana and its subsidiaries comply with applicable Federal Civil Rights laws. If you believe that you have been discriminated against by Humana or its subsidiaries, there are ways to get help.

- You may file a complaint, also known as a grievance:
Discrimination Grievances, P.O. Box 14618, Lexington, KY 40512-4618
If you need help filing a grievance, call the number on your ID card or if you use a TTY, call **711**.
- You can also file a civil rights complaint with the **U.S. Department of Health and Human Services**, Office for Civil Rights electronically through their Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or at **U.S. Department of Health and Human Services**, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, DC 20201, **1-800-368-1019**, **800-537-7697 (TDD)**. Complaint forms are available at <https://www.hhs.gov/ocr/office/file/index.html>.
- **California residents:** You may also call California Department of Insurance toll-free hotline number: **1-800-927-HELP (4357)**, to file a grievance.

Auxiliary aids and services, free of charge, are available to you.

Call the number on your ID card (TTY: 711).

Humana provides free auxiliary aids and services, such as qualified sign language interpreters, video remote interpretation, and written information in other formats to people with disabilities when such auxiliary aids and services are necessary to ensure an equal opportunity to participate.

Language assistance services, free of charge, are available to you. Call the number on your ID card (TTY: 711).

Español (Spanish): Llame al número arriba indicado para recibir servicios gratuitos de asistencia lingüística.

繁體中文 (Chinese): 撥打上面的電話號碼即可獲得免費語言援助服務。

Tiếng Việt (Vietnamese): Xin gọi số điện thoại trên đây để nhận được các dịch vụ hỗ trợ ngôn ngữ miễn phí.

한국어 (Korean): 무료 언어 지원 서비스를 받으려면 위의 번호로 전화하십시오.

Tagalog (Tagalog – Filipino): Tawagan ang numero sa itaas upang makatanggap ng mga serbisyo ng tulong sa wika nang walang bayad.

Русский (Russian): Позвоните по номеру, указанному выше, чтобы получить бесплатные услуги перевода.

Kreyòl Ayisyen (French Creole): Rele nimewo ki pi wo la a, pou resevwa sèvis èd pou lang ki gratis.

Français (French): Appelez le numéro ci-dessus pour recevoir gratuitement des services d'aide linguistique.

Polski (Polish): Aby skorzystać z bezpłatnej pomocy językowej, proszę zadzwonić pod wyżej podany numer.

Português (Portuguese): Ligue para o número acima indicado para receber serviços linguísticos, grátis.

Italiano (Italian): Chiamare il numero sopra per ricevere servizi di assistenza linguistica gratuiti.

Deutsch (German): Wählen Sie die oben angegebene Nummer, um kostenlose sprachliche Hilfsdienstleistungen zu erhalten.

日本語 (Japanese): 無料の言語支援サービスをご要望の場合は、上記の番号までお電話ください。

فارسی (Farsi)

برای دریافت تسهیلات زبانی بصورت رایگان با شماره فوق تماس بگیرید.

Diné Bizaad (Navajo): Wóda'í béésh bee hani'í bee wolta'ígíí bich'í' hódíílnih éí bee t'áá jiik'eh saad bee áká'ánída'áwo'déé nika'adoowoł.

العربية (Arabic)

الرجاء الاتصال بالرقم المبين أعلاه للحصول على خدمات مجانية للمساعدة بلغتك