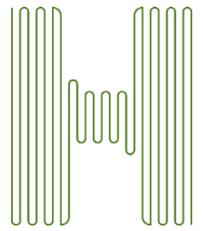# Electronic Enrollment Options
## Comparing Options

| Purpose: | This job aid compares the various types of electronic enrollment tools offered by Humana |
|---|---|
| **Scope:** | Career Field Agents; Partner Agents |

| | **Enrollment HUB**<br>Enrollment HUB is a web-based tool for electronic enrollments. Enrollment HUB can be downloaded to your Windows PC or laptop. | **FastApp**<br>FastApp is a web-based application for electronic enrollments. It also can be used to check application status. |
|---|---|---|
| **Tool** | | |
| **Internet Access** | • Not required while completing application<br>• Requires morning and evening sync and upload with internet connection | Required |
| **Applications Available** | **Applications**<br>• Individual Medicare (MA/MAPD/PDP/SNP)<br>• Group Medicare<br>• OSB Add-on<br>• Individual Dental and Vision (IDV)<br>**Forms**<br>• Scope of Appointment (SOA)<br>• Caregiver Form (PHI)<br>• Humana Pharmacy<br>• Member Authorization Form (MAF) | **Applications**<br>• Individual Medicare (MA/MAPD/PDP/SNP)<br>• Medicare Supplements with Eligibility and Quote<br>• Optional Supplement Benefits<br>• Abbreviated Enrollment Form for an existing Humana member changing plans<br>**Forms**<br>• Caregiver Form (PHI)<br>• Member Authorization Form (MAF) |

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| | | |
|---|---|---|
| **Signature Options** | • Digital Signature (D-Sig)<br>• Electronic Signature (E-Sig)<br>• Telephonic Signature (T-Sig) | • Digital Signature (D-Sig)<br>• Electronic Signature (E-Sig)<br>• Interactive Voice Recording (IVR) |
| **Tech Requirements** | • Google Chrome browser (to work in offline mode)<br>• Internet Explorer 11 browser (only in connected mode)<br>• Touchscreen device (e.g., Lenovo Twist) or Topaz signature pad model T-LBK460-HSB-R<br>• Enter Enrollment HUB or Download Enrollment HUB from your Quote & Enroll card on the Humana Vantage Agent Portal | • Agents must be contracted with Humana and have a login for the Vantage Agent Portal at Humana.com.<br>• Preferred browser is Internet Explorer (Microsoft)<br>• Requires Internet connection to complete and submit |