



Humana 2022 Medicare Advantage

DENTAL OFFICE HANDBOOK

The information you need to administer Humana's
Medicare Advantage dental benefits

The Dental Office Handbook can be found on: [Humana.com/sb](https://www.humana.com/sb)

Humana[®]

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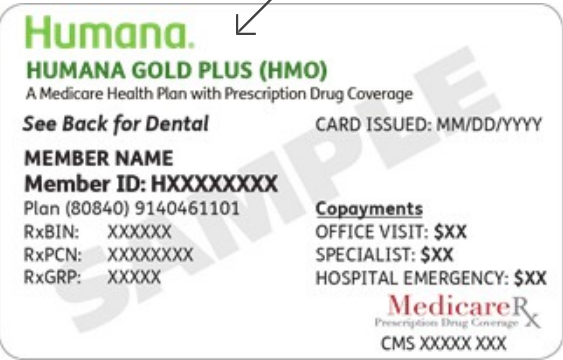
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I. Medicare Advantage ID card sample


Humana’s Medicare Advantage (MA) ID cards show the medical network on the front of the card, but not the dental network. A sample Humana MA ID card appears below. (Members do not have a separate dental ID card.)

This is the name of the medical network only. It is not related to the dental network.



The image shows the left side of a Humana Medicare Advantage ID card. It includes the Humana logo, plan name 'HUMANA GOLD PLUS (HMO)', and various member details like Member ID, RxBIN, and copayment amounts. A large 'SAMPLE' watermark is visible across the card.

You can find information about the dental network at Humana.com/sb.



The image shows the right side of the ID card, featuring a barcode, Member/Provider Service number (1-800-457-4708), and various service details. A six-character DEN code is highlighted with an arrow and explained in the text below.

The six-character DEN code indicates which plan the patient has.

Humana MA supplemental dental benefits are provided through the **HumanaDental Medicare Network** for members who purchase their plans in all states except Florida. MA members who purchased their plan in Florida use the **Careington Medicare Network**. Author by Humana MA members in South Carolina use the Careington Maximum Care Network.

Name of network	Contract and fee schedules	States	Benefits
HumanaDental Medicare*	PPO	Nationwide, for plans except Florida	Members have in-network benefits or out-of-network benefits, depending on their plan.
Careington Medicare	PPO	Florida only	

*Your dental office may be contracted with this Medicare network through one of our rental network partners. See a list of partners in Section V of this document.

We are encouraging our members to state the following when they call you for an appointment:
 “I have dental benefits with my Humana Medicare Advantage plan. The dental benefits are provided by dentists in the HumanaDental Medicare Network (or in Florida, by the Careington Medicare Network).”

II. Medicare Advantage (MA) dental (DEN) benefits for 2022

Refer to the table below to find the 2022 Medicare Advantage dental benefit document that matches the six-character DEN code listed on the back of your patient’s Humana MA ID card.

These benefit documents, listed in numerical order, provide the covered American Dental Association (ADA) codes and benefit frequencies. Click on the DEN number to open the summary.

CLICK ON THE DEN NUMBER LINKS BELOW TO ACCESS THE 2022 HUMANA DENTAL BENEFITS

DEN002	DEN003	DEN007	DEN013	DEN014	DEN016	DEN027	DEN109	DEN110	DEN112
DEN114	DEN115	DEN120	DEN121	DEN122	DEN123	DEN125	DEN127	DEN132	DEN133
DEN134	DEN138	DEN151	DEN152	DEN153	DEN154	DEN167	DEN170	DEN171	DEN175
DEN176	DEN178	DEN179	DEN181	DEN182	DEN183	DEN184	DEN185	DEN186	DEN187
DEN188	DEN189	DEN194	DEN204	DEN205	DEN206	DEN207	DEN210	DEN211	DEN212
DEN213	DEN242	DEN280	DEN283	DEN286	DEN310	DEN311	DEN312	DEN313	DEN315
DEN320	DEN322	DEN329	DEN331	DEN332	DEN333	DEN334	DEN338	DEN339	DEN342
DEN345	DEN347	DEN348	DEN350	DEN351	DEN352	DEN353	DEN354	DEN355	DEN356
DEN360	DEN369	DEN370	DEN371	DEN372	DEN374	DEN375	DEN376	DEN378	DEN379
DEN382	DEN385	DEN388	DEN390	DEN411	DEN412	DEN413	DEN414	DEN415	DEN416
DEN417	DEN418	DEN452	DEN462	DEN552	DEN553	DEN554	DEN580	DEN603	DEN611
DEN613	DEN616	DEN622	DEN629	DEN630	DEN631	DEN632	DEN633	DEN634	DEN638
DEN643	DEN647	DEN648	DEN651	DEN653	DEN654	DEN660	DEN662	DEN663	DEN747
DEN748	DEN756	DEN760	DEN767	DEN768	DEN770	DEN786	DEN787	DEN790	DEN791
DEN792	DEN838	DEN839	DEN840	DEN843	DEN848	DEN852	DEN856	DEN859	DEN887
DEN890	DEN898	DEN906	DEN916	DEN946	DEN947	DEN975	DEN976	DEN977	DEN978
DEN979	DEN980	DEN981	DEN982	DEN983	DEN984				

The Humana Medicare Advantage dental benefit documents may update throughout the year, therefore it is best to access through the links provided above (click on the DEN number to open link) rather than downloading or printing the document. If updates are made throughout the year it will be indicated below.

Revised 5/27/2022: removed DEN269, DEN722, DEN726

Revised 5/19/22: DEN984

Revised 3/1/2022: DEN643, DEN648

Revised 1/19/2022: Added DEN411-418

Revised 12/2/2021: DEN452, DEN462, DEN643, DEN648

Revised 11/12/2021: DEN151-154, DEN204-205, DEN786-787, DEN839-840, DEN983-984

III. Medicare Advantage (MA) Dental (DEN) benefits by state for 2022

Use this table to quickly identify Medicare Advantage dental benefits corresponding to the benefit plan designs available in your state; the links to these documents are found on page 4 of this handbook.

State	TO ACCESS THE 2022 HUMANA MEDICARE ADVANTAGE DENTAL BENEFITS SEE PAGE 4
AL	185, 187, 204, 205, 311, 322, 342, 351, 372, 374, 379, 838, 843, 887
AK	N/A
AZ	109, 123, 186, 189, 204, 205, 329, 332, 352, 369, 370, 768, 786, 838, 839, 840, 843, 887, 983, 984
AR	109, 133, 170, 171, 181, 186, 204, 205, 338, 339, 351, 369, 838, 839, 887, 977, 978, 980, 983, 984
CA	109, 110, 185, 204, 205, 207, 310, 311, 338, 839, 843, 887, 983
CO	178, 185, 186, 204, 205, 329, 351, 369, 388, 768, 838, 840, 887, 916
CT	132, 369, 840, 976, 984
DE	110, 171, 348, 768, 786, 787, 839, 840, 983, 984
FL	007, 013, 014, 027, 134, 138, 390, 452, 462, 580, 611, 613, 616, 622, 629, 630, 631, 632, 633, 634, 638, 643, 647, 648, 651, 653, 654, 660, 662, 663, 748, 848
GA	127, 153, 154, 171, 182, 183, 187, 189, 194, 205, 332, 353, 552, 553, 554, 768, 787, 838, 840, 843, 887, 916, 976, 978, 979, 982, 984
HI	187, 204, 205, 311, 320, 351, 887
ID	121, 123, 204, 205, 311, 331, 334, 350, 351, 356, 374, 388, 840
IL	120, 184, 186, 204, 205, 206, 207, 311, 342, 350, 351, 369, 768, 770, 840, 984
IN	120, 121, 127, 133, 151, 152, 153, 154, 170, 176, 204, 205, 329, 360, 371, 767, 768, 786, 787, 840, 975, 976, 983, 984
IA	110, 369, 374, 379, 838, 839, 840, 843, 976, 984
KS	109, 114, 133, 186, 187, 315, 338, 355, 369, 375, 838, 839, 843, 887, 978, 983, 984
KY	112, 120, 121, 133, 151, 152, 170, 176, 179, 182, 186, 188, 204, 205, 329, 333, 351, 360, 371, 378, 767, 768, 786, 787, 838, 839, 840, 887, 975, 976, 977, 981, 983, 984
LA	112, 171, 182, 185, 188, 189, 204, 205, 311, 351, 768, 984
MD	171, 768, 787, 840, 984
ME	114, 123, 132, 350, 838, 840, 887, 976, 984
MA	123, 125, 350, 840, 976, 984
MI	121, 127, 133, 151, 152, 153, 154, 176, 204, 205, 360, 369, 768, 787, 839, 840, 975, 976, 983, 984
MN	125, 187, 204, 205, 350, 369, 372, 768, 838, 840, 843, 887, 916, 978, 984
MS	171, 182, 183, 188, 189, 204, 205, 311, 351, 768, 984

III. Medicare Advantage (MA) Dental (DEN) benefits by state for 2022

State	TO ACCESS THE 2022 HUMANA MEDICARE ADVANTAGE DENTAL BENEFITS SEE PAGE 4
MO	109, 110, 125, 170, 183, 184, 186, 187, 204, 205, 315, 338, 345, 350, 369, 375, 838, 839, 843, 887, 977, 978, 980, 983, 984
MT	115, 186, 204, 205, 311, 351, 353, 376, 838, 843
NE	110, 342, 369, 374, 838, 840, 843, 849, 976
NV	109, 110, 123, 175, 187, 204, 205, 280, 283, 286, 312, 352, 603, 756, 787, 839, 840, 976, 983, 984
NH	114, 123, 350, 838, 840, 887, 976, 984
NJ	112, 123, 182, 186, 840, 976, 977, 978, 983, 984
NM	123, 186, 189, 204, 205, 329, 351, 370, 768, 838, 840, 887, 916, 984
NY	115, 133, 184, 185, 242, 338, 375, 768, 838, 839, 840, 843, 887, 975, 976, 977, 978, 983, 984
NC	110, 171, 181, 187, 204, 205, 206, 207, 329, 348, 350, 372, 382, 768, 786, 787, 838, 839, 840, 843, 887, 977, 983, 984
ND	204, 205, 350, 369, 372, 768, 838, 840, 843, 887, 984
OH	120, 121, 122, 127, 133, 151, 152, 153, 154, 181, 204, 205, 351, 768, 786, 838, 839, 840, 887, 975, 976, 983, 984
OK	123, 178, 184, 186, 187, 188, 204, 205, 350, 351, 355, 369, 379, 770, 838, 840, 843, 887, 977, 978, 983, 984
OR	121, 204, 205, 313, 350, 351, 353, 356, 374, 379, 838
PA	133, 176, 182, 188, 189, 352, 747, 767, 768, 838, 840, 843, 887, 976, 977, 978, 982, 983, 984
RI	N/A
SC	123, 127, 153, 154, 167, 171, 182, 183, 187, 189, 194, 205, 332, 353, 552, 603, 787, 838, 843, 887, 976, 978, 979, 984
SD	204, 205, 311, 350, 369, 372, 768, 838, 840, 843, 887, 984
TN	187, 204, 205, 313, 322, 334, 345, 351, 354, 356, 374, 379, 838, 843, 887
TX	109, 110, 125, 176, 179, 184, 186, 280, 347, 350, 768, 838, 839, 843, 887, 976, 978, 979
UT	123, 204, 334, 351, 356, 374, 379, 388, 840
VA	110, 132, 171, 176, 204, 205, 206, 207, 331, 333, 334, 350, 356, 385, 786, 838, 839, 840, 843, 887, 976, 983, 984
VT	123, 350, 838, 840, 887, 976, 984
WA	121, 151, 204, 205, 206, 310, 311, 313, 345, 348, 353, 356, 374, 838, 887
WV	176, 179, 182, 186, 350, 351, 372, 378, 767, 840, 843, 887, 976, 978, 981, 984
WI	204, 205, 206, 207, 310, 311, 329, 342, 350, 916, 978, 984
WY	N/A

IV. Verifying your directory information

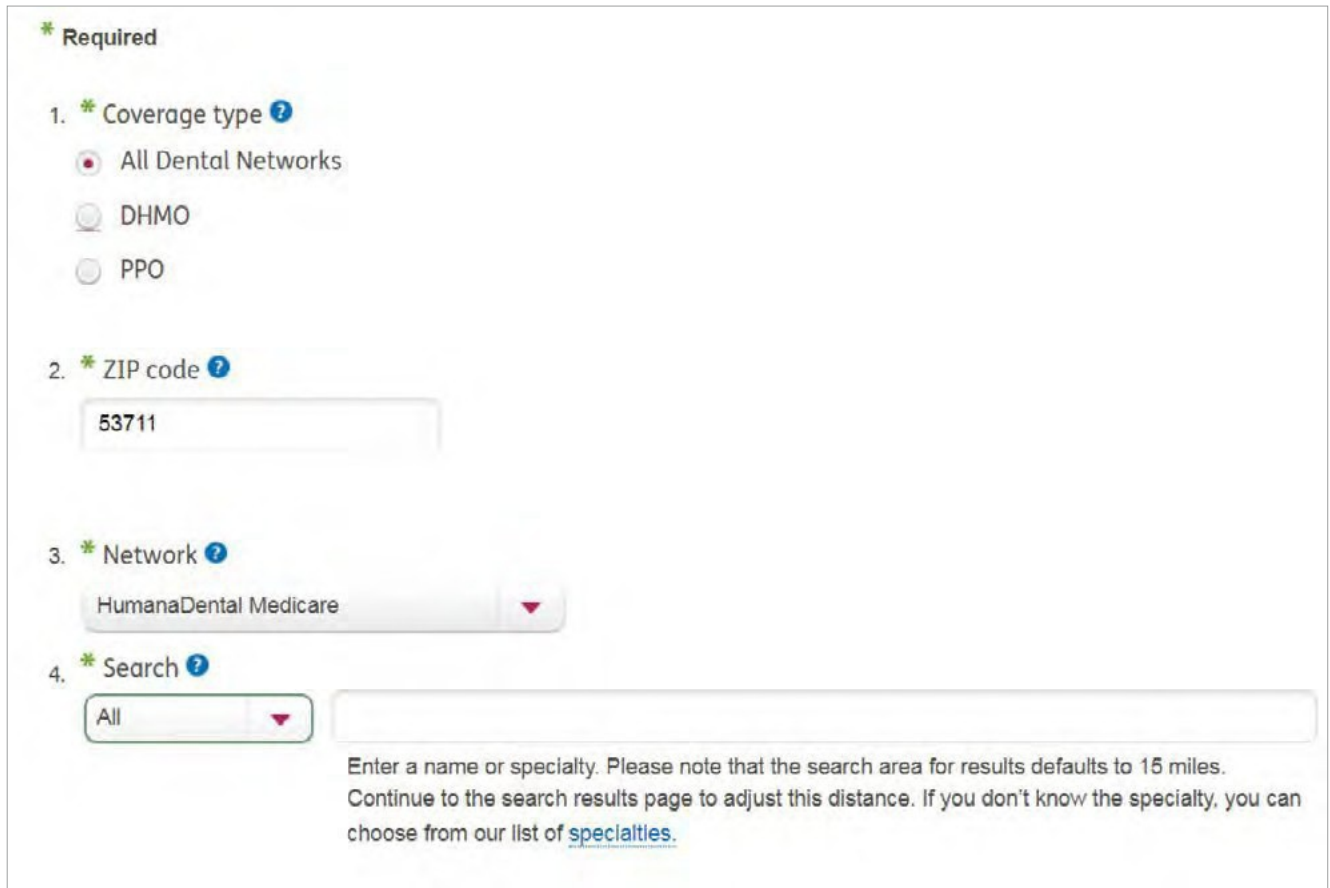
Please verify the information in our provider directory for your dental practice is correct. Go to [Humana.com/dentistfinder](https://www.humana.com/dentistfinder) and follow the steps below. The HumanaDental Medicare Network is used by the Medicare Advantage plans for individuals who bought their plan outside of Florida. Careington Medicare Network is used by Humana's Medicare Advantage plans for individuals who live in Florida.









Find a doctor

Search type 

Dental  



* Required

- * Coverage type 
 - All Dental Networks
 - DHMO
 - PPO
- * ZIP code 
- * Network 
 
- * Search 
 

Enter a name or specialty. Please note that the search area for results defaults to 15 miles. Continue to the [search results page](#) to adjust this distance. If you don't know the specialty, you can choose from our list of [specialties](#).

If you find information that needs to be updated, please call Humana Provider Customer Service at **800-833-2223**, Monday - Friday, 8 a.m. - 8 p.m., Eastern time. If your dental office is contracted through one of our network partners, please contact that partner to update your information. See Section V.

V. Humana contact information

Access the “**Welcome to the HumanaDental Medicare Network.**” This welcome guide indicates how to submit Medicare Advantage claims (referred to as Humana Dental in the welcome guide). It also includes steps to access the secure dental site (click [HERE](#)) where you can review patient eligibility and benefits.

Our dental provider website at [Humana.com/provider/dentist-resources](https://www.humana.com/provider/dentist-resources) offers information about:

- Dental credentialing and recredentialing
- Setting up electronic funds transfer
- Submitting claims online via DentalXChange
- Claims documentation – the Humana Medicare payer ID (referred to as Humana Dental) is 73288 for dental claims
- Medicare compliance regulations
- And more

Dentists can call Humana's Provider Customer Service for assistance at 800-833-2223, Monday - Friday, 8 a.m. - 8 p.m., Eastern time.

Your dental office may be contracted as part of the HumanaDental Medicare Network through one of our network partners. If so, please contact the partner network directly with questions, including questions regarding your listing in Humana’s provider directory. The lone exception is questions about claims: For claims questions, please call Humana Provider Customer Service.

Partners Humana works with include:

- American Dental Plan
- Careington
- CarePPO
- Dentemax
- Diversified Dental
- Premier Dental
- Connection Dental
- Total Dental Administration