



An important message regarding
Humana's COVID-19 response:
ADMINISTRATIVE UPDATE
Sept. 22, 2021

As we continue to monitor the status of COVID-19 cases and review procedure data, Humana is implementing changes to authorization requirements in Florida.

Humana is reinstating authorization requirements for skilled nursing facilities (SNFs) and long-term acute care (LTAC) for Medicare Advantage, Medicaid and commercial members discharging from hospitals in the state of Florida with a date of service on or after Oct. 1, 2021. Medicaid will continue to follow state mandates as published by the Agency for Health Care Administration (AHCA).

- a. This return to our standard authorization policy applies to participating/in-network providers.
- b. You will need to submit supporting documentation for your authorization and can expect responses to be provided in normal processing timeframes; please plan accordingly.

We are here to support you as you care for your Humana-covered patients, particularly during this difficult time. Humana leaders will continue to monitor service volumes as well as the progression of the COVID-19 curve and recovery. We will update you on policies and processes that affect your practices and organizations as this crisis evolves.

If you have any questions about these new procedures, please contact your Humana representative.