



An important message regarding
Humana's COVID-19 response:
ADMINISTRATIVE UPDATE
Oct. 1, 2021

As we continue to monitor the status of COVID-19 cases and review procedure data, Humana is implementing changes to authorization requirements in Georgia.

Humana is reinstating authorization requirements for skilled nursing facilities (SNFs) for Medicare Advantage and commercial fully insured members discharging from hospitals in the state of Georgia with a date of service on or after Oct. 1, 2021. Also, for commercial fully insured members, Humana is reinstating authorization requirements for inpatient rehabilitation facilities (IRFs), long-term acute care (LTAC), home health as well as participating acute inpatient hospitalizations and scheduled surgeries (performed in Georgia hospitals).

- a. This return to our standard authorization policy applies to participating/in-network and non-participating/out-of-network providers.
- b. You will need to submit supporting documentation for your authorization and can expect responses to be provided in normal processing timeframes; please plan accordingly.

We are here to support you as you care for your Humana-covered patients, particularly during this difficult time. Humana leaders will continue to monitor service volumes as well as the progression of the COVID-19 curve and recovery. We will update you on policies and processes that affect your practices and organizations as this crisis evolves.

If you have any questions about these new procedures, please contact your Humana representative.