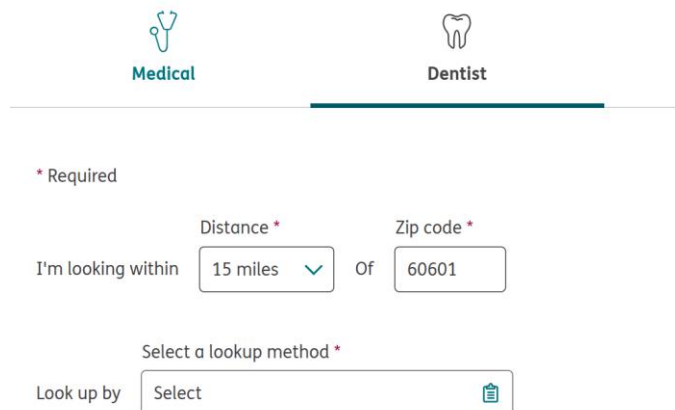


## Provider directory tips for Dental Value DHMO (HI215 and C550) plans.

A key step in the application process is to choose a general dentist as the primary care dentist. The member must have an assigned primary care dentist in order to use the plan, and primary care dentists are always general dentists. It is always best to use Humana's electronic enrollment methods where the selection of the primary care dentist is easy since only general dentists are shown. If using paper applications, however, you will need to access the [Humana.com/DentistFinder](https://www.humana.com/DentistFinder) public directory to choose a primary care dentist. When using the [Humana.com/DentistFinder](https://www.humana.com/DentistFinder) public access directory to choose a primary care dentist, you will need to use the filter to display only GENERAL DENTISTS.

Here are step-by-step instructions on how to use the [Humana.com/DentistFinder](https://www.humana.com/DentistFinder) directory to choose a general dentist as a primary care dentist for Humana's Dental Value DHMO (HI215 and C550).

**Step 1:** Start in the [Humana.com/DentistFinder](https://www.humana.com/DentistFinder) directory.




The screenshot shows the Humana.com/DentistFinder directory search interface. At the top, there are two tabs: "Medical" (with a stethoscope icon) and "Dentist" (with a tooth icon). The "Dentist" tab is selected. Below the tabs, there is a search form with the following fields:

- A red asterisk indicates that the following fields are required.
- "I'm looking within": A dropdown menu showing "15 miles" with a downward arrow.
- "Distance \*": A label above the dropdown menu.
- "Of": A label between the dropdown menu and the zip code field.
- "Zip code \*": A label above the zip code field.
- "Look up by": A label to the left of a dropdown menu.
- "Select a lookup method \*": A label above the dropdown menu.
- The dropdown menu shows "Select" and a clipboard icon.

**Step 2:** Select the coverage type as DHMO and select the correct network (HumanaOne Dental HI215 or HumanaOne Dental C550).

## Select a lookup method

Enter your member ID or sign in for more accurate results.

Coverage Type	Member ID
<p>* Required</p> <p>Coverage type*</p> <p><input type="radio"/> All Dental Networks</p> <p><input checked="" type="radio"/> DHMO</p> <p><input type="radio"/> PPO</p> <p>Network *</p> <p>HumanaOne Dental C550 </p>	

**Step 3:** Input the zip code, select the correct plan (C550 or HI215), and select “General Dentist” under the Specialist filter.

### Provider Search


To find someone in your area, just enter your zip code and any other search criteria below. For Dental Value H1215 DHMO or Dental Value C550 DHMO plans: The Primary Care Dentist must be a General Dentist. If you need assistance in selecting a primary care dentist or changing a primary care dentist, contact customer service the number can be located on the back of your ID card. If you are looking for a medical provider, please use our Physician Finder Tool.

\* required field

\*Your Zip Code

60601

Radius

5 miles 

\*Plan

C550 

Provider's


Last Name

☒ Accepting New Patients

Facility #

Facility Name

Specialist

General Dent 

**Find Providers**

You will need to input:

Zip code

Plan name: HI215 or C550 (depending on the state)

Specialist: select “General Dentist”

**Step 4:** Choose a general dentist as the primary care dentist and input the facility number on the application.

## Provider Results

1 -10 of 207 [view all](#) results »

1	<b>DDS Michael L Kaplan</b> 111 N Wabash Ave Ste 2003 Chicago, IL 60602 (312) 372-2945 	<b>C550, COMPLETE DENTAL, CS350, DSAVE+, HI215, BRIGHT +, LOYALTY +, PREVENTIVE +, PREVENTIVE VALUE, SIMPLE, SRDBAS, SRDPRE,</b> Accepting New Patients? <b>Yes</b> Facility Name: Natanson Stillerman Kaplan Eth Facility #: 587371 Minimum Age: 0
2	<b>DDS Gloria V Khoshnood</b> 111 N Wabash Ave Ste 2003 Chicago, IL 60602 (312) 372-2945 	<b>C550, COMPLETE DENTAL, CS350, DSAVE+, HI215, BRIGHT +, LOYALTY +, PREVENTIVE +, PREVENTIVE VALUE, SIMPLE, SRDBAS, SRDPRE,</b> Accepting New Patients? <b>Yes</b> Facility Name: Natanson Stillerman Kaplan Eth Facility #: 587371 Minimum Age: 0

Once the policy is issued, Humana will mail the member an ID card indicating the name of the assigned primary care dentist and the facility number. If the ID card does not indicate a facility number, the member should call Member Customer Service (as indicated on the back of the ID card) to obtain an assigned primary care dentist in order to use the plan. If a member wants to change their choice of primary care dentist, they can contact Member Customer Service.

Thank you for the support you provide so more individuals can maintain a healthy smile.

Sincerely,

Humana Specialty Products

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