# MyCarePlus Connect Line

MyCarePlus Connect is a single phone number you can call for direct access to different providers who offer the following services available on your plan:

- ✓ **Transportation** (press 1)
- ✓ **Durable Medical Equipment** (DME) (press 2)
- ✓ **Home Health Care** (HHC) (press 3)
- ✓ **Infusion** (press 4)
- ✓ **Disposable supplies** (press 5)
- ✓ **Behavioral Health and Substance Abuse Care** (press 6)

When you call, you will be greeted with an interactive voice response system. It will connect you to a service provider based on your needs.

**Call MyCarePlus Connect:**
**1-866-677-0483 (TTY: 711)**
7 days a week*

*Hours of operation of servicing providers may vary.*

## Questions?

As always, if you have questions about your plan, call CarePlus Member Services at 1-800-794-5907 (TTY: 711). From October 1 - March 31, we are open 7 days a week; 8 a.m. to 8 p.m. From April 1 - September 30, we are open Monday - Friday, 8 a.m. to 8 p.m. You may always leave a voicemail after hours, Saturdays, Sundays, and holidays and we will return your call within one business day.

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**Español (Spanish):** Esta información está disponible de forma gratuita en otros idiomas. Favor de llamar a Servicios para Afiliados al número que aparece anteriormente.

**Kreyòl Ayisyen (French Creole):** Enfòmasyon sa a disponib gratis nan lòt lang. Tanpri rele nimewo Sèvis pou Manm nou yo ki nan lis anwo an.

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