



## An important message regarding Humana's COVID-19 response: ADMINISTRATIVE UPDATE Jan. 5, 2022

Given the recent rise of COVID-19 infection rates in Colorado, we must continue to remain vigilant and take necessary precautions for the safety of our community.

In response, Humana is **suspending authorization requirements for skilled nursing facilities (SNFs) for Medicare Advantage members discharging from hospitals in the state of Colorado through Jan. 23, 2022.**

**Humana is also suspending authorization requirements for skilled nursing facilities (SNFs), inpatient rehabilitation facilities (IRFs), long-term acute care (LTAC) and home health for commercial fully insured members discharging from hospitals in the state of Colorado through at least Jan. 23, 2022.**

**NaviHealth will continue to work with SNF facility-based teams on concurrent review for length of stay and appropriate level of care, including discharge planning.**

Please provide notification of admission within 24 hours to allow us to track our members' progress and provide assistance with discharge planning. You will receive an approval when you submit the notification. The suspension affecting Medicare Advantage members applies to participating/in-network providers only. The suspensions affecting commercial fully insured members apply to both in- and out-of-network providers.

### Important details:

- Authorization suspension for Medicare Advantage members, as outlined herein, will continue through Jan. 23, 2022.
- Authorization suspension for commercial fully insured members, as outlined herein, will continue until such time as Emergency Regulation 21-E-15 is no longer effective, which is currently through at least Jan. 23, 2022.
  - Emergency Regulation 21-E-15 became effective Nov. 5, 2021.
- The suspension affecting Medicare Advantage members applies to participating/in-network providers only. The suspensions affecting commercial fully insured members apply to both in- and out-of-network providers.
- Please provide notification of admission within 24 hours to allow us to track our members' progress. You will receive an approval when you submit the notification.
- No other services requiring prior authorization are included in this suspension.

We are here to support you as you care for your Humana-covered patients. Humana leaders will continue to monitor service volumes as well as the progression of the COVID-19 curve and recovery. We will update you on policies and processes that affect your practices and organizations as this crisis evolves.

If you have any questions about these new procedures, please contact your Humana representative.