Humana Healthy Horizons

Ohio Qualified Family Planning Providers (QFPP)

You are entitled to self-refer to any of the following family planning providers. In addition, you may self-refer to certain family planning providers in other counties. For more information and access to these services, please contact Member Services at **877-856-5702**. TTY users should call **711**. The call is free.

County	Provider Name	Address	City	State	Zip Code	Phone Number	Provider Type
Athens	PLANNED PARENTHOOD OF GREATER OHIO	1005 E STATE ST	ATHENS	ОН	45701	800-230- 7526	QUALIFIED FAMILY PLANNING PROVIDERS
Coshocton	KNO-HO-CO- ASHLAND COMMUNITY ACTION COMMISSION	120 N 4TH ST	COSHOCTON	ОН	43812	740-622- 2829	QUALIFIED FAMILY PLANNING PROVIDERS
Cuyahoga	PLANNED PARENTHOOD OF GREATER OHIO	1301 JEFFERSON AVE	TOLEDO	ОН	43604	800-230- 7526	QUALIFIED FAMILY PLANNING PROVIDERS
Cuyahoga	PLANNED PARENTHOOD OF GREATER OHIO	138 E MAIN ST, FL 2	KENT	ОН	44240	800-230- 7526	QUALIFIED FAMILY PLANNING PROVIDERS
Cuyahoga	PLANNED PARENTHOOD OF GREATER OHIO	1511 W BROAD ST	COLUMBUS	ОН	43222	800-230- 7526	QUALIFIED FAMILY PLANNING PROVIDERS
Cuyahoga	PLANNED PARENTHOOD OF GREATER OHIO	18 E 17TH AVE	COLUMBUS	ОН	43201	800-230- 7526	QUALIFIED FAMILY PLANNING PROVIDERS
Cuyahoga	PLANNED PARENTHOOD OF GREATER OHIO	200 W 9TH ST	LORAIN	ОН	44052	800-230- 7526	QUALIFIED FAMILY PLANNING PROVIDERS
Cuyahoga	PLANNED PARENTHOOD OF GREATER OHIO	21016 CENTER RIDGE RD	ROCKY RIVER	ОН	44116	800-230- 7526	QUALIFIED FAMILY PLANNING PROVIDERS
Cuyahoga	PLANNED PARENTHOOD OF GREATER OHIO	2186 BROOKPARK RD	CLEVELAND	ОН	44134	800-230- 7526	QUALIFIED FAMILY PLANNING PROVIDERS

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Cuyahoga	PLANNED PARENTHOOD OF GREATER OHIO	25350 ROCKSIDE RD, STE 100	BEDFORD HEIGHTS	ОН	44146	800-230- 7526	QUALIFIED FAMILY PLANNING PROVIDERS
Cuyahoga	PLANNED PARENTHOOD OF GREATER OHIO	2663 CLEVELAND AVE	CANTON	ОН	44709	888-575- 4199	QUALIFIED FAMILY PLANNING PROVIDERS
Cuyahoga	PLANNED PARENTHOOD OF GREATER OHIO	375 N PARK AVE, STE 1	WARREN	ОН	44481	800-230- 7526	QUALIFIED FAMILY PLANNING PROVIDERS
Cuyahoga	PLANNED PARENTHOOD OF GREATER OHIO	384 PARK AVE	MANSFIELD	ОН	44906	800-230- 7526	QUALIFIED FAMILY PLANNING PROVIDERS
Cuyahoga	PLANNED PARENTHOOD OF GREATER OHIO	444 W EXCHANGE ST	AKRON	ОН	44302	800-230- 7526	QUALIFIED FAMILY PLANNING PROVIDERS
Cuyahoga	PLANNED PARENTHOOD OF GREATER OHIO	7997 EUCLID AVE	CLEVELAND	ОН	44103	800-230- 7526	QUALIFIED FAMILY PLANNING PROVIDERS
Franklin	PLANNED PARENTHOOD OF GREATER OH	206 E STATE ST	COLUMBUS	ОН	43215	800-230- 7526	QUALIFIED FAMILY PLANNING PROVIDERS
Franklin	PLANNED PARENTHOOD OF GREATER OHIO	77 E MIDLOTHIAN BLVD	YOUNGSTOW N	ОН	44507	800-230- 7526	QUALIFIED FAMILY PLANNING PROVIDERS
Gallia	GALLIA COUNTY HEALTH DEPARTMENT	499 JACKSON PIKE	GALLIPOLIS	ОН	45631	740-441- 2018	QUALIFIED FAMILY PLANNING PROVIDERS
Hamilton	PLANNED PARENTHOOD SW OH REG	2016 FERGUSON RD	CINCINNATI	ОН	45238	513-574- 4348	QUALIFIED FAMILY PLANNING PROVIDERS
Hamilton	PLANNED PARENTHOOD SW OH REG	2314 AUBURN AVE	CINCINNATI	ОН	45219	513-824- 7828	QUALIFIED FAMILY PLANNING PROVIDERS
Hardin	KENTON HARDIN HEALTH DEPT	175 W FRANKLIN ST STE 120	KENTON	ОН	43326	419-673- 6230	QUALIFIED FAMILY PLANNING PROVIDERS

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Highland	HIGHLAND COUNTY CAO	1487 N HIGH ST, STE 500	HILLSBORO	ОН	45133	937-393- 3060	QUALIFIED FAMILY PLANNING PROVIDERS
Lucas	LUCAS COUNTY AUDITOR	635 N ERIE ST	TOLEDO	ОН	43604	419-213- 4103	QUALIFIED FAMILY PLANNING PROVIDERS
Mahoning	YOUNGSTOWN CITY HEALTH DISTRICT	9 W FRONT ST	YOUNGSTOW N	ОН	44503	330-742- 8221	QUALIFIED FAMILY PLANNING PROVIDERS
Montgomery	AMERICAN FITNESS HEALTH & WELLNESS INSTITUTE	643 TROY ST	DAYTON	ОН	45404	937-275- 3770	QUALIFIED FAMILY PLANNING PROVIDERS
OTHER/OOS	WHEELING HEALTH RIGHT, INC.	61 29TH ST	WHEELING	WV	26003	304-233- 9323	QUALIFIED FAMILY PLANNING PROVIDERS

Call If You Need Us

If you have questions or need help reading or understanding this document, call us at **877-856-5702 (TTY: 711)**. We are available Monday through Friday, from 7 a.m. to 8 p.m., Eastern time. We can help you at no cost to you. We can explain the document in English or in your first language. We can also help you if you need help seeing or hearing. Please refer to your Member Handbook regardingyour rights.

Important!

At Humana, it is important you are treated fairly.

Humana Inc. and its subsidiaries do not discriminate or exclude people because of their race, color, religion, gender, gender identity, sex, sexual orientation, age, disability, national origin, military status, veteran status, genetic information, ancestry, ethnicity, marital status, language, health status, or need for health services. Discrimination is against the law. Humana and its subsidiaries comply with applicable Federal Civil Rights laws. If you believe that you have been discriminated against by Humana or its subsidiaries, there are ways to get help.

- You may file a complaint, also known as a grievance:
 Discrimination Grievances, P.O. Box 14618, Lexington, KY 40512-4618.
 If you need help filing a grievance, call 877-856-5702 or if you use a TTY, call 711.
- You can also file a civil rights complaint with the
 Ohio Department of Medicaid (ODM), Office of Civil Rights by emailing
 ODM EEO EmployeeRelations@medicaid.ohio.gov, faxing 614-644-1434, or sending by mail to P.O. Box 182709, Columbus, Ohio 43218-2709.
 - **U.S. Department of Health and Human Services, Office for Civil Rights** electronically through their Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or at
 - **U.S. Department of Health and Human Services**, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, DC 20201, **800-368-1019**, **800-537-7697 (TDD)**. Complaint forms are available at https://www.hhs.gov/ocr/office/file/index.html.

Auxiliary aids and services, free of charge, are available to you. 877-856-5702 (TTY: 711)

Humana provides free auxiliary aids and services, such as qualified sign language interpreters, video remote interpretation, and written information in other formats to people with disabilities when such auxiliary aids and services are necessary to ensure an equal opportunity to participate.

Humana Healthy Horizons in Ohio is a Medicaid Product of Humana Health Plan of Ohio, Inc.

Language assistance services, free of charge, are available to you. **877-856-5702** (TTY: 711)

English: Call the number above to receive free languageassistance services.

Español (Spanish): Llame al número que se indica arriba para

recibir servicios gratuitos de asistencia lingüística.

繁體中文 (Chinese): 您可以撥打上面的電話號碼以獲得免費的語言協助服務。

Deutsch (German): Wählen Sie die oben angegebene Nummer, um kostenlose sprachliche Hilfsdienstleistungen zu erhalten.

العربية (Arabic): اتصل برقم الهاتف أعلاه للحصول على خدمات المساعدة اللغوية المجانية.

Deitsch (Pennsylvania Dutch): Ruf die Nummer owwe ferkoschdefrei Hilf in dei eegni Schprooch.

Русский (Russian): Позвоните по вышеуказанному номеру,чтобы получить бесплатную языковую поддержку.

Français (French): Appelez le numéro ci-dessus pour recevoirdes services gratuits d'assistance linguistique.

Tiếng Việt (Vietnamese): Gọi số điện thoại ở trên để nhận cácdịch vụ hỗ trợ ngôn ngữ miễn phí.

Oroomiffa (Oromo): Tajaajila gargaarsa afaanargachuudhaf bilbila armaan oli irratti bilbilaa.

한국어 (Korean): 무료 언어 지원 서비스를 받으려면 위번호로 전화하십시오.

Italiano (Italian): Chiamare il numero sopra indicato perricevere servizi di assistenza linguistica gratuiti.

日本語 (Japanese): 無料の言語支援サービスを受けるには、上記の番号までお電話ください。

Nederlands (Dutch): Bel het bovenstaande nummer omgratis taalkundige hulp te ontvangen.

Українська (Ukrainian): Зателефонуйте за вказаним вищеномером для отримання безкоштовної мовної підтримки.

Română (Romanian): Apelați numărul de mai sus pentru aprimi servicii de asistență de traducere gratuită.