Medicare Advantage (MA)
Health Maintenance Organization (HMO)

Electronic claims filing

Humana's MA HMO plans

Humana's MA HMO claims can be filed electronically through various clearinghouses. Our preferred clearinghouse is Availity®. The payer ID for claims is **61101**, and the payer ID for encounters is **61102**. Some clearinghouses might charge a service fee. Please contact your clearinghouse for more information.

Paper claims filing

Humana's MA HMO plans

Please submit your claims electronically whenever possible. Humana receives submissions through Availity at no charge to the healthcare provider; however, you can continue submitting transactions to your existing clearinghouse. These Humana claims will be forwarded to Availity if the clearinghouse is listed for forwarding.

Submit paper claims to:

**Humana's MA HMO Plans
c/o Humana Claims Office
P.O. Box 14601
Lexington, KY 40512-4601**

Humana's MA HMO allows payment for Medicare-covered services at contracted rates – minus the patient's cost share, which typically is a copayment. To facilitate efficient and accurate claims processing, please:

- Include your provider Tax Identification Number, Medicare ID, National Provider Identifier and taxonomy number. Facilities should use the subunit identifier with their facility IDs.

- Consider using dedicated Medicare billing staff and/or Medicare editing software.

- Include any documentation that would be required on a Medicare claim.

Are preauthorization and notification required?

Preauthorization is required for in-network inpatient admissions (except urgent or emergent) and some outpatient procedures. The preauthorization and notification list is at **Humana.com/PAL**. You also can contact Humana's medical management team at **800-523-0023**.

The claims and Customer Care telephone number is 800-4HUMANA (800-448-6262).
For copies of benefit summaries for any Humana MA plan, visit our website at www.Humana.com. Do the following:

- Click "Shop for plans."
- Click "Shop Medicare Advantage Plans."
- Enter the patient's ZIP code and click "Shop plans."
- Find the patient's plan and click "Next."
- Scroll to the "Plan documents" box and find "See plan summary."

To view your patient's Humana ID card:

- Log into Availity.com.
- Select "Payer Spaces."
- Select "Humana."
- Select "View ID Card."

Humana